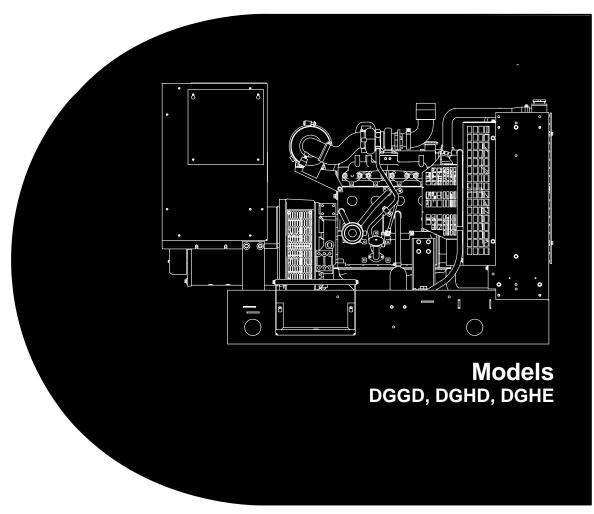
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Service Manual

PowerCommand[®] Control 2100 Series Generator Sets



Printed in U.S.A.

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IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS – This manual contains important instructions that should be followed during installation and maintenance of the generator and batteries.

Before operating the generator set (genset), read the Operator's Manual and become familiar with it and the equipment. Safe and efficient operation can be achieved only if the equipment is properly operated and maintained. Many accidents are caused by failure to follow fundamental rules and precautions.

The following symbols, found throughout this manual, alert you to potentially dangerous conditions to the operator, service personnel, or the equipment.

A DANGER This symbol warns of immediate hazards which will result in severe personal injury or death.

AWARNING This symbol refers to a hazard or unsafe practice which can result in severe personal injury or death.

A CAUTION This symbol refers to a hazard or unsafe practice which can result in personal injury or product or property damage.

FUEL AND FUMES ARE FLAMMABLE

Fire, explosion, and personal injury or death can result from improper practices.

- DO NOT fill fuel tanks while engine is running, unless tanks are outside the engine compartment. Fuel contact with hot engine or exhaust is a potential fire hazard.
- DO NOT permit any flame, cigarette, pilot light, spark, arcing equipment, or other ignition source near the generator set or fuel tank.
- Fuel lines must be adequately secured and free of leaks. Fuel connection at the engine should be made with an approved flexible line. Do not use zinc coated or copper fuel lines with diesel fuel.
- Be sure all fuel supplies have a positive shutoff valve.
- Be sure battery area has been well-ventilated prior to servicing near it. Lead-acid batteries emit a highly explosive hydrogen gas that can be ignited by arcing, sparking, smoking, etc.

EXHAUST GASES ARE DEADLY

- Provide an adequate exhaust system to properly expel discharged gases away from enclosed or sheltered areas and areas where individuals are likely to congregate. Visually and audibly inspect the exhaust daily for leaks per the maintenance schedule. Make sure that exhaust manifolds are secured and not warped. Do not use exhaust gases to heat a compartment.
- Be sure the unit is well ventilated.
- Engine exhaust and some of its constituents are known to the state of California to cause cancer, birth defects, and other reproductive harm.

MOVING PARTS CAN CAUSE SEVERE PERSONAL INJURY OR DEATH

- Keep your hands, clothing, and jewelry away from moving parts.
- Before starting work on the generator set, disconnect battery charger from its AC source, then disconnect starting batteries, negative (–) cable first. This will prevent accidental starting.
- Make sure that fasteners on the generator set are secure. Tighten supports and clamps, keep guards in position over fans, drive belts, etc.
- Do not wear loose clothing or jewelry in the vicinity of moving parts, or while working on electrical equipment. Loose clothing and jewelry can become caught in moving parts.
- If adjustment must be made while the unit is running, use extreme caution around hot manifolds, moving parts, etc.

DO NOT OPERATE IN FLAMMABLE AND EXPLOSIVE ENVIRONMENTS

Flammable vapor can cause an engine to overspeed and become difficult to stop, resulting in possible fire, explosion, severe personal injury and death. Do not operate a genset where a flammable vapor environment can be created by fuel spill, leak, etc., unless the genset is equipped with an automatic safety device to block the air intake and stop the engine. The owners and operators of the genset are solely responsible for operating the genset safely. Contact your authorized Cummins Power Generation distributor for more information.

ELECTRICAL SHOCK CAN CAUSE SEVERE PERSONAL INJURY OR DEATH

- Remove electric power before removing protective shields or touching electrical equipment. Use rubber insulative mats placed on dry wood platforms over floors that are metal or concrete when around electrical equipment. Do not wear damp clothing (particularly wet shoes) or allow skin surface to be damp when handling electrical equipment. Do not wear jewelry. Jewelry can short out electrical contacts and cause shock or burning.
- Use extreme caution when working on electrical components. High voltages can cause injury or death. DO NOT tamper with interlocks.
- Follow all applicable state and local electrical codes. Have all electrical installations performed by a qualified licensed electrician. Tag and lock open switches to avoid accidental closure.
- DO NOT CONNECT GENERATOR SET DIRECT-LY TO ANY BUILDING ELECTRICAL SYSTEM. Hazardous voltages can flow from the generator set into the utility line. This creates a potential for electrocution or property damage. Connect only through an approved isolation switch or an approved paralleling device.

GENERAL SAFETY PRECAUTIONS

- Coolants under pressure have a higher boiling point than water. DO NOT open a radiator or heat exchanger pressure cap while the engine is running. Allow the generator set to cool and bleed the system pressure first.
- Used engine oils have been identified by some state or federal agencies as causing cancer or reproductive toxicity. When checking or changing engine oil, take care not to ingest, breathe the fumes, or contact used oil.

- Keep multi-class ABC fire extinguishers handy. Class A fires involve ordinary combustible materials such as wood and cloth; Class B fires, combustible and flammable liquid fuels and gaseous fuels; Class C fires, live electrical equipment. (ref. NFPA No. 10).
- Make sure that rags are not left on or near the engine.
- Make sure generator set is mounted in a manner to prevent combustible materials from accumulating under the unit.
- Remove all unnecessary grease and oil from the unit. Accumulated grease and oil can cause overheating and engine damage which present a potential fire hazard.
- Keep the generator set and the surrounding area clean and free from obstructions. Remove any debris from the set and keep the floor clean and dry.
- Do not work on this equipment when mentally or physically fatigued, or after consuming any alcohol or drug that makes the operation of equipment unsafe.
- Substances in exhaust gases have been identified by some state or federal agencies as causing cancer or reproductive toxicity. Take care not to breath or ingest or come into contact with exhaust gases.
- Do not store any flammable liquids, such as fuel, cleaners, oil, etc., near the generator set. A fire or explosion could result.
- Wear hearing protection when going near an operating generator set.
- To prevent serious burns, avoid contact with hot metal parts such as radiator, turbo charger and exhaust system.

KEEP THIS MANUAL NEAR THE GENSET FOR EASY REFERENCE

1. Introduction

ABOUT THIS MANUAL

This manual provides troubleshooting and repair information regarding the PowerCommand[®] 2100 Control (PCC) and generators for the gensets listed on the front cover. Engine service instructions are in the applicable engine service manual. Operating and maintenance instructions are in the applicable Operator's Manual.

This manual does not have instructions for servicing printed circuit board assemblies. After determining that a printed circuit board assembly is faulty, replace it. Do not repair it. Attempts to repair a printed circuit board can lead to costly damage to the equipment.

This manual contains basic (generic) wiring diagrams and schematics that are included to help in troubleshooting. Service personnel must use the actual wiring diagram and schematic shipped with each unit. The wiring diagrams and schematics that are maintained with the unit should be updated when modifications are made to the unit.

Read *Safety Precautions* and carefully observe all instructions and precautions in this manual.

SYSTEM OVERVIEW

The PCC is a microprocessor-based control for Cummins Power Generation generator sets. All generator set control functions are contained on one circuit board (Base board). The Base board provides engine speed governing, main alternator voltage output regulation, and complete generator set control and monitoring.

The operating software provides control of the generator set and its performance characteristics, and displays performance information on a digital display panel. It accepts menu-driven control and setup input from the push button switches on the front panel.

TEST EQUIPMENT

To perform the test procedures in this manual, the following test equipment must be available

- True RMS meter for accurate measurement of small AC and DC voltages. Fluke models 87 or 8060A are good choices.
- Grounding wrist strap to prevent circuit board damage due to electrostatic discharge (ESD).
- Battery Hydrometer
- Jumper Leads
- Tachometer or Frequency Meter
- Wheatstone Bridge or Digital Ohmmeter
- Variac
- Load Test Panel
- Megger or Insulation Resistance Meter
- PCC Service Tool Kit (Harness Tool and Sensor Tool)
- InPower Service Tool (PC based genset service tool)

HOW TO OBTAIN SERVICE

Always give the complete Model, Specification and Serial number of the generator set as shown on the nameplate when seeking additional service information or replacement parts. The nameplate is located on the side of the generator output box.

AWARNING Incorrect service or replacement of parts can result in severe personal injury or death, and/or equipment damage. Service personnel must be qualified to perform electrical and mechanical service. Read and follow Safety Precautions, on pages iii and iv.

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2. Control Operation

GENERAL

The following describes the function and operation of the PowerCommand® 2100 Control (PCC). All indicators, control switches/buttons and digital display are located on the face of the control panel as illustrated in Figure 2-1.

CONTROL PANEL POWER ON/OFF MODES

The power on/off modes of the control panel and operating software are Power On, Screen Saver and Sleep/Awake.

Power On Mode: In this mode, power is continuously supplied to the control panel. The control's operating software and control panel LEDs/digital display will remain active until the Screen Saver mode is activated.

Screen Saver Mode: Power to the digital display is removed after 30 minutes (generator set not running or running). The 30 minute timer resets and begins after each control panel action (any button or switch selection) or signal received by the operating software. All LEDs on the control panel operate normally during Screen Saver mode, indicating that the operating software is active (Awake mode).

When a "Warning" signal is sensed by the PCC (for example, low coolant temp), the control displays the warning message.

Sleep/Awake Mode: In the Sleep mode, the control's operating software is inactive and the LEDs

and the digital display on the control panel are all off. Sleep mode is a feature used to reduce battery power consumption when the control is not being used and the O/Manual/Auto switch is in the O position.

When all conditions are met (i.e., no unacknowledged faults and O/Manual/Auto switch is in the O position) the Sleep mode is activated.

The operating software is initialized and the digital display and control panel LEDs are turned on in response to moving/pressing the following control panel switch/buttons:

- Off/Manual/Auto switch
- Emergency Stop button
- Fault Acknowledge/Reset button
- Panel Lamp/Lamp Test button

To activate the control and view the menu display without starting the generator set, press Fault Acknowledge or Panel Lamp button or move mode switch from O to Manual.

The InPower service tool is required to enable or disable the Sleep mode. When shipped from the factory, the Sleep mode is disabled. When disabled, the operating software will always remain active (Awake mode). (If network and/or power transfer control feature is installed, the sleep mode is not available and should not be enabled – will cause error condition.)

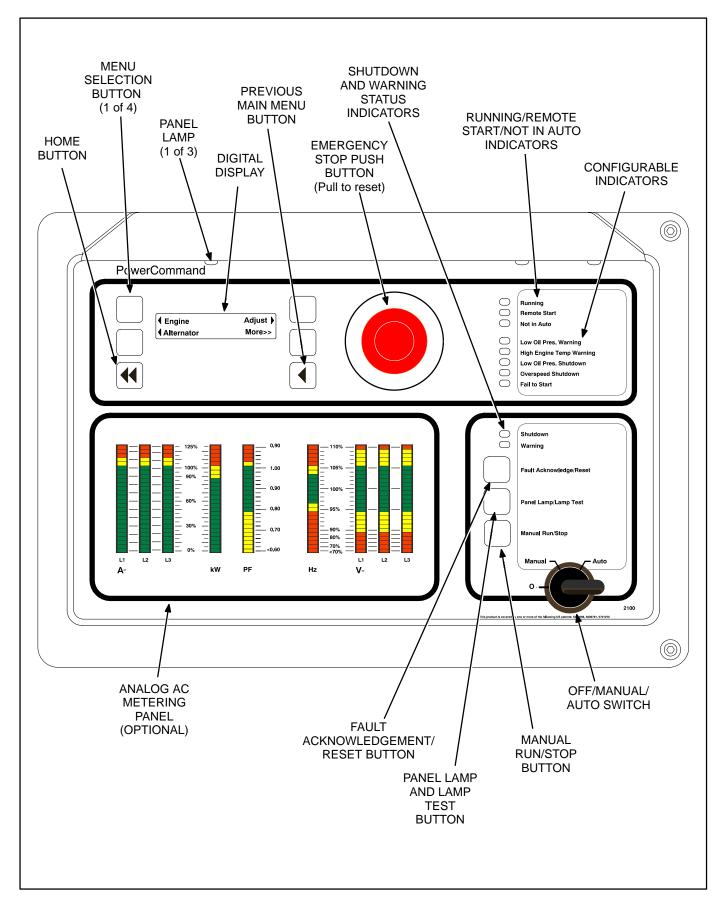


FIGURE 2-1. FRONT PANEL

FRONT PANEL

Figure 2-1 shows the features of the front panel.

Digital Display: This two-line, 20-characters per line alphanumeric display is used to view menus of the menu-driven operating system. Refer to the menu trees later in this section. The display is also used to show warning and shutdown messages.

Display Menu Selection Buttons: Four momentary buttons—two on each side of the digital display window—are used to step through the various menu options and to adjust generator set parameters. A green triangle (\P or \clubsuit), arrow ($\uparrow, \downarrow, \in, \text{ or } \rightarrow$), >>, or plus/minus sign (+ or –) in the digital display adjacent to the button is shown when the button can be used (button is "active"). Refer to *Menu Display And Buttons* later in this section.

Home Button: Press this button (\P) to view the Home Menu. Refer to the menu trees later in this section.

Previous Main Menu Button: Press this button (\P) to view the previous Main Menu. All main menus include both types of green triangles (\P and). Refer to the menu trees later in this section.

NOTE: The up and down arrows (\uparrow and \downarrow) are used to navigate between submenus.

Emergency Stop Button: Push this button in for emergency shutdown of the generator set. This will stop the generator set immediately and prevent starting of the set from any location (local and remote).

To reset:

- 1. Pull the button and allow it to pop out.
- 2. Turn the O/Manual/Auto switch to O (Off).
- 3. Press the front panel Fault Acknowledge/Reset button.
- 4. Select Manual or Auto, as required.

Emergency Stop shutdown can be reset only at the PCC front panel.

Running Indicator: This green lamp is lit whenever the generator (local or remote) is running.

Remote Start Indicator: This green lamp is lit whenever the control is receiving a remote start signal.

Not in Auto Indicator: This red lamp flashes continuously when the O/Manual/Auto switch is not in the Auto position.

Analog AC Metering Panel (Optional): This panel simultaneously displays (in percent of genset rated output):

- 3-phase line-to-line AC current (A~)
- Kilowatts (kW)
- Generator output frequency in hertz (Hz)
- 3-phase line-to-line AC volts (V~)
- Power Factor (PF) (shown in 0.2 increments)

Shutdown Status Indicator: This red lamp is lit whenever the control detects a shutdown condition. The generator set cannot be started when this lamp is on. After the condition is corrected, shutdown indicators can be reset by turning the O/Manual/Auto switch to the O position and pressing the Fault Acknowledge/Reset button.

Warning Status Indicator: This yellow lamp is lit whenever the control detects a warning condition. After the condition is corrected, warning indicators can be reset by pressing the Fault Acknowledge/ Reset button. (It is **not** necessary to stop the generator set.) In auto mode, warning indicators can also be reset by cycling the remote reset input after the condition is corrected.

Some warnings remain active after the condition is corrected and the control reset button is pressed. This will require the genset to be shutdown to reset the warning indicator.

Fault Acknowledge/Reset Button: Press this button to acknowledge warning and shutdown messages after the fault has been corrected. Pressing this button clears the fault from the current fault list.

To acknowledge a Warning message, the O/Manual/Auto switch can be in any position. (It is not necessary to stop the generator set to acknowledge an inactive Warning condition.) To acknowledge a shutdown message with this button, the O/Manual/ Auto switch must be in the O position. **Panel Lamp and Lamp Test Button:** Press this button to turn the control panel lamps on or off. The lights will shut off after about ten minutes. Press and hold this button to test all front panel LEDs and meters. The meters will light one bar at a time.

Manual Run/Stop Button: This button starts and stops the set locally and will bypass Time Delay to Start and Stop sequences. The O/Manual/Auto switch must be in the Manual position to enable this button.

O/Manual/Auto Switch: The Manual position enables the use of the Manual Run/Stop button.

The Auto position enables start/stop control of the engine from a remote location. (It disables the use of the Manual Run/Stop button.)

The O (Off) position prevents the starting of the set (local or remote). If the switch is set to O during set operation, the engine will immediately shut down (cool-down timers are bypassed). This hot shutdown should be avoided, if possible, to help prolong the life of the engine.

Configurable Indicators

The following configurable indicators (default values shown) can be changed with the InPower service tool. The configurable items are: change generator event and LED color (green, yellow or red), and enable/disable indicator.

Low Oil Pressure Warning Indicator: This yellow lamp indicates the oil pressure is lower than the normal range of operation.

High Engine Temperature Warning Indicator: This yellow lamp indicates the engine temperature is higher than the normal range of operation.

Low Oil Pressure Shutdown Indicator: This red lamp indicates the engine has shut down because of low oil pressure.

Overspeed Shutdown Indicator: This red lamp indicates the engine has shut down because of excessive speed.

Fail to Start Indicator: This red lamp indicates the engine failed to start.

MENU DISPLAY AND BUTTONS

Figure 2-2 shows the digital display and the menu selection buttons.

Digital Display: The two-line, 20 characters per line, digital display is used to view the menus of the menu-driven operating system. Refer to the menu trees later in this section. The display is also used to show fault messages.

Display Menu Selection Buttons: Four momentary buttons—two on each side of the digital display window—are used to step through the various menu options and to adjust generator set parameters. The button is active when a symbol adjacent to the button is displayed. The displayed symbol indicates the function of the button.

- In the digital display for main menus (Figure 2-3), the 4 and > symbols indicate that pressing the adjacent button causes the operating program to go to the selected submenu (e.g., Engine Menu in Figure 2-5).
- In the digital display, the More>> symbol indicates that pressing the adjacent button causes the operating program to go to the next main menu, as shown in Figure 2-3.
- In the digital display, the ↓ or ↑ symbols indicate that pressing the adjacent button causes the operating program to go to the next or previous submenu, as shown in the menu diagrams. Only the ↓ symbol is displayed in the first submenu. Only the ↑ is displayed in the last submenu. Both symbols are displayed in the rest of the submenus.

 In the digital display, the plus or minus symbols (+ or –) indicate that pressing the adjacent button can be used to change a parameter or value shown on the display.

When there is a choice of two parameters, one parameter is associated with the + symbol and the other is associated with the – symbol.

When changing values, pressing the button adjacent to the + symbol increase the value and pressing the button adjacent to the – symbol decreases the value. Only one numeric character of a field can be changed at a time.

- In the digital display, the → or < symbol indicates that pressing the adjacent button causes the operating program to move the cursor to the next numeric character. The selected numeric character can then be changed by pressing the buttons adjacent to the + and – symbols. Only the → symbol is displayed when the cursor is on the first character of a field that can be changed. Only the < is displayed when the cursor is on the last character. Both symbols are displayed when the cursor is on any other character.
- After adjusting values/parameters, pressing the symbol results in the changes being saved. If the Home button or Previous Main Menu button is pressed before pressing the symbol, the changes are not saved.

Home Button: Pressing this button causes the operating system to show Main Menu 1 (Figure 2-3) in the digital display.

Previous Main Menu Button: Pressing this button causes the operating system to show the previous Main Menu in the digital display. All main menus include both types of green triangles (◀ and ▶).

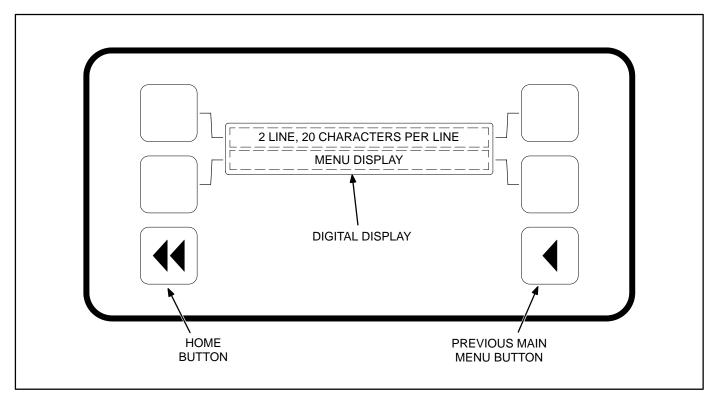


FIGURE 2-2. DIGITAL DISPLAY AND MENU SELECTION BUTTONS

MAIN MENUS

Figure 2-3 shows the three major main menus available to the user. Figure 2-3 also includes references to pages in this section where you can find additional information on submenus. When viewing a submenu, you can press the previous main menu button at any time to view its main menu. As shown in the illustration, each main menu can branch into one of four directions. Press the button next to "More>>" in the display to view the next Main menu. Main Menu 1 is redisplayed when you press the button next to "More>>" in the Main Menu 3 display.

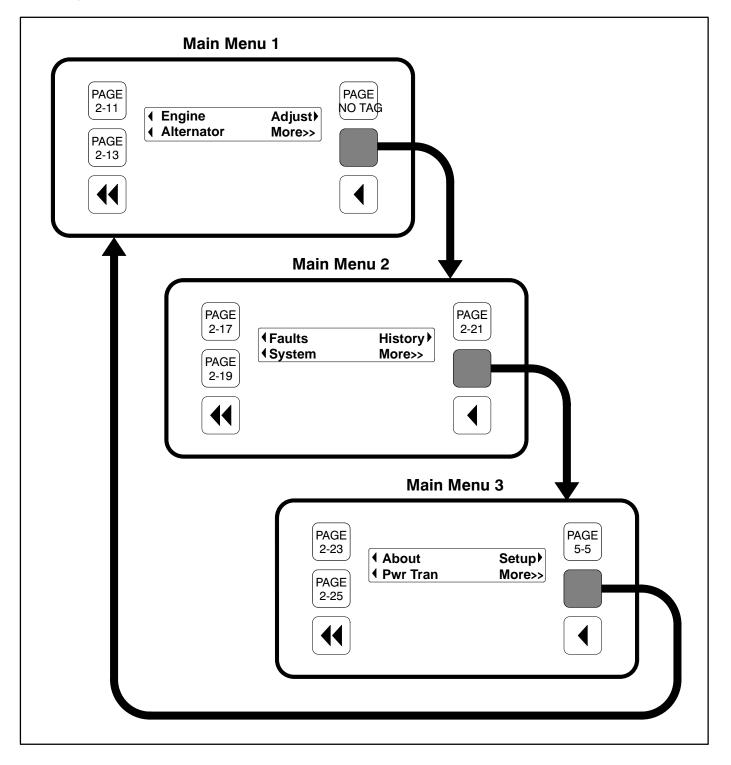


FIGURE 2-3. MAIN MENUS

CONTROLLER CONFIGURATION MENU

Figure 2-4 shows a block representation of the Controller Configuration menus. These menus are used to change the default language, temperature units, and pressure units to be displayed in menus.

To view the first Controller Configuration menu, make sure Main Menu 1 is displayed and simultaneously press the Home Menu and Previous Main Menu buttons.

As shown in the diagram, the Controller Configuration menu has three submenus.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus.

Press the button next to the symbol in the display until the + and – symbols are displayed.

Press the button next to the + or - symbol to select the desired option.

After selecting option, pressing the symbol results in the changes being saved. If the Home button or Previous Main Menu button is pressed before pressing the symbol, the changes are not saved.

Language Selected submenu: Used to select desired language (default = English).

Temperature Units submenu: Used to select Fahrenheit or Centigrade for temperature readings.

Fluid Pressure Units submenu: Used to select PSI or kPA for pressure readings.

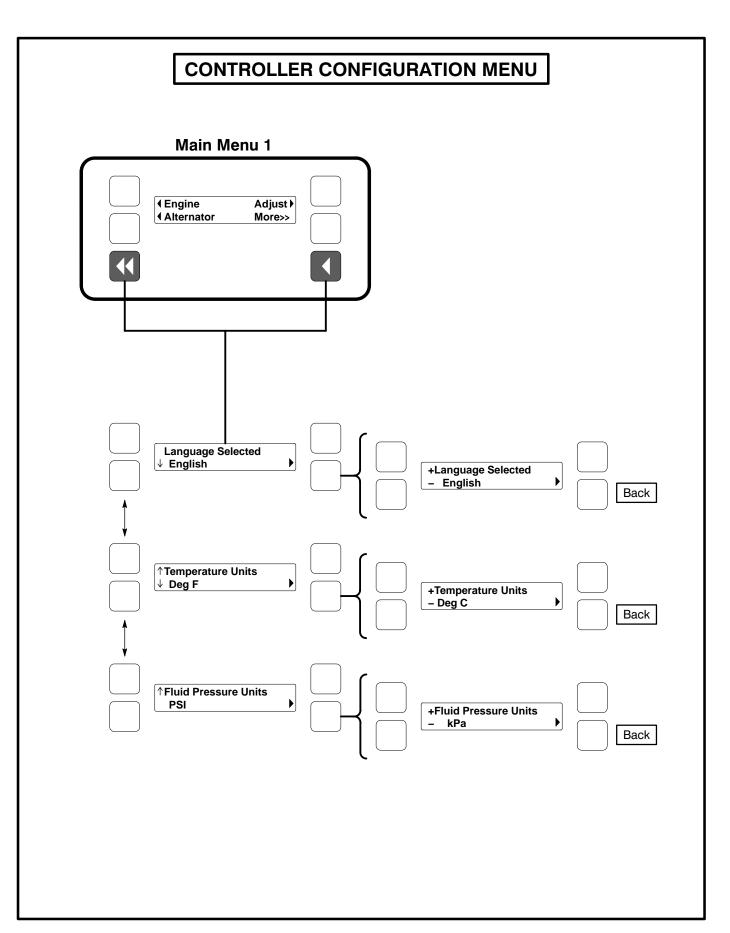


FIGURE 2-4. CONTROLLER CONFIGURATION MENU

ENGINE MENU

Figure 2-5 shows a block representation of the Engine menu. If you press the button next to the word "Engine" in the display, the first Engine submenu is displayed.

As shown in the diagram, the Engine menu has seven submenus. The data in the submenus will vary according to the type and number of sensors provided with the engine.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the Home button or the Previous Main Menu button to return to Main Menu 1.

Coolant Temperature submenu: This submenu displays the engine coolant temperature which can be viewed in degrees Fahrenheit or Centigrade (see *Controller Configuration Menu* in this section).

Oil Pressure submenu: This submenu displays the engine oil pressure which can be viewed in PSI or kPA (see *Controller Configuration Menu Menu* in this section).

Oil Temperature submenu: Not used.

Engine Speed submenu: This submenu displays the engine RPM.

Battery Voltage submenu: This submenu displays the engine battery voltage.

Governor Duty Cycle submenu: This submenu displays the governor duty cycle (drive) levels in percentage of maximum.

Active Time Delay submenu: This submenu displays the time delay that is currently active: warm– up, cool down, start or stop delays.

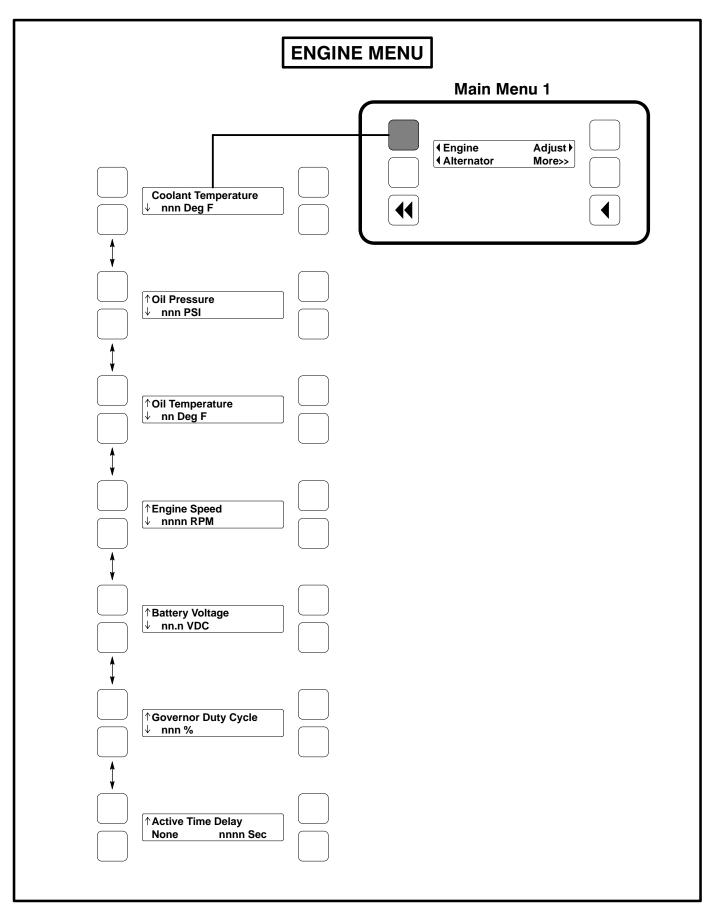


FIGURE 2-5. ENGINE MENU

ALTERNATOR MENU

Figure 2-6 shows a block representation of the Alternator menu. If you press the button next to the word "Alternator" in the display, the first Alternator submenu is displayed.

As shown in the diagram, the Alternator menu has eleven submenus.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the Home button or the Previous Main Menu button to return to Main Menu 1.

Line-to-Line Voltage submenu: The voltage Line-to-Line (L1, L2 and L3) are measured between L1 to L2, L2 to L3 and L3 to L1, respectively. (Single phase – L1 to L2 only.)

Line-to-Neutral Voltage submenu: Note that the Line-to -Neutral column will not be displayed for a 3 phase/3 wire system. Single phase – L1 to N and L2 to N.

Amps submenu: All phases. (Single phase – L1 and L2 only.)

Frequency submenu: Generator set output frequency.

Total Real Power submenu: This submenu displays the total amount of real power output, in kilowatts (kW).

Real Power submenu: This submenu displays the amount of real power output for L1, L2, and L3, in kilowatts (kW). (Single phase – L1 and L2 only.)

Total Apparent Power submenu: This submenu displays the total amount of apparent power output, in kilovolt amps (kVA).

Apparent Power submenu: This submenu displays the amount of apparent power output for L1, L2, and L3, in kilovolt amps (kVA). (Single phase – L1 and L2 only.)

Total Power Factor submenu: This submenu displays the power factor with leading/lagging indication.

The PF reading will contain an asterisk if the power factor is leading (for example, Total PF 0.9 *).

Power Factor submenu: This submenu displays a power factor value for L1, L2, and L3. (Single phase – L1 and L2 only.)

The PF reading will contain an asterisk if the power factor is leading (for example, PF L1 0.9*).

AVR Duty Cycle submenu: This submenu displays the voltage regulator (drive) level in percentage of maximum. (Where maximum is 100% Duty Cycle, software clamps Duty Cycle maximum to 60% for PMG and 90% for shunt.)

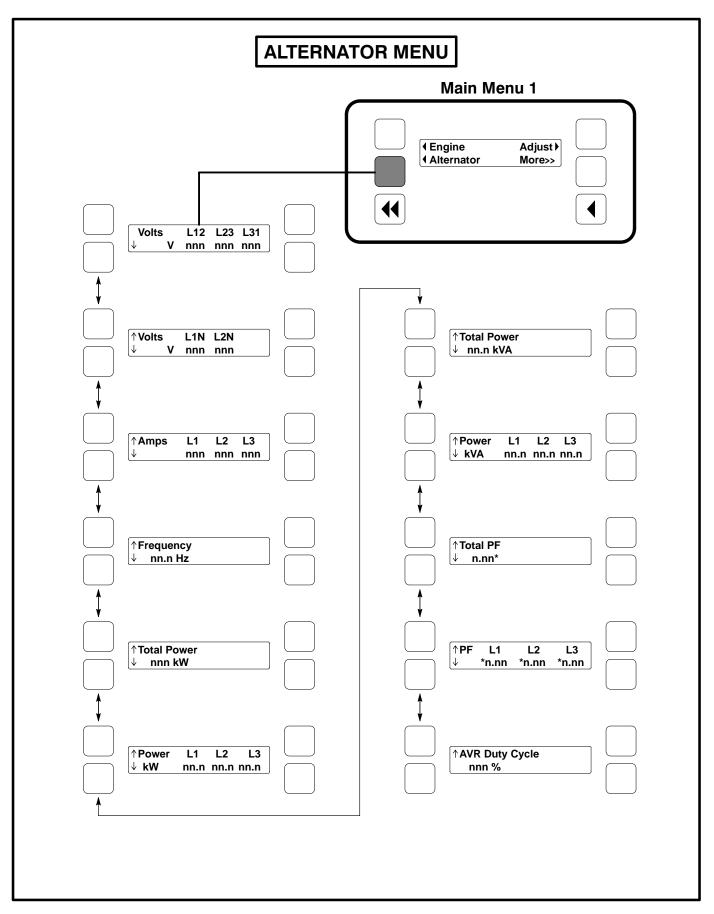


FIGURE 2-6. ALTERNATOR MENU

ADJUST MENU

Figure 2-7NO TAG shows a block representation of the Adjust menu. If you press the button next to the word "Adjust" in the display, the first Adjust submenu is displayed.

As shown in the diagram, the Adjust menu has five submenus. Each submenu includes a parameter or value that can be changed.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the Home button or the Previous Main Menu button to return to Main Menu 1.

Adjusting Values/Parameters:

- Press the button next to the symbol in the display until the + and symbols are displayed.
- If necessary, press the button next to the < or → symbols to move to the numeric character you wish to change.
- Press the button next to the + symbol to increase the value or select parameter; press the button next to the – symbol to decrease the value or select parameter.
- After adjusting values/selecting parameters, pressing the symbol results in the changes being saved. (When adjusting values, make sure the cursor is on the last numeric character before pressing the symbol).

If the Home button or Previous Main Menu button is pressed before pressing the > symbol, the changes are not saved. **Voltage Adjust submenu:** Voltage can be adjusted to ± 5 percent of the nominal voltage. For example, if genset output voltage is 208 volts, the voltage can be adjusted from 198 to 218 volts.

If the displayed value is greater or less than the allowed (5%) range, the control will not except the entry and will return to the previous setting. Retry by entering a smaller change in one volt increments.

Frequency Adjust submenu: Frequency can be adjusted to ± 5 percent of the nominal frequency. For example, if the genset frequency is 60.0 Hz, the frequency can be adjusted from 57.0 to 63.0 Hz.

Start Delay submenu: Start Delay can be set from 0 to 300 seconds (default = 0). This function is by-passed during a manual start/stop sequence.

Stop Delay submenu: Stop Delay can be set from 0 to 600 seconds (default = 0). This function is by-passed during a manual start/stop sequence and engine shutdown faults.

Rated To Idle (Beginning Version 2.303): Rated To Idle delay can be set from 0 to 10 seconds (default = 0). (Enter 1 or more to enable.) Entering a non-zero delay will cause the genset to delay the transition to Cooldown At Idle.

Idle Start submenu (Only available on some models): Idle Start can be enabled or disabled (default = Disable). This function is only enabled when the genset is started in manual mode. Idle Start can also be enabled while the set is running in manual mode.

Enabling Idle Start will cause the genset to run in idle mode until Idle Start is disabled. A warning is displayed if genset is left in idle more than 10 minutes. Long periods of engine idling can eventually affect engine performance and may void engine warranty.

The idle speed can be adjusted from 700 to 1100 RPM (default of 800 RPM). Refer to *Crank/Idle Set-up Menu* in Section 5. A countdown timer is used to limit engine idle time. With InPower, idle time can be adjusted from 0 to 60 minutes in 1 minute increments.

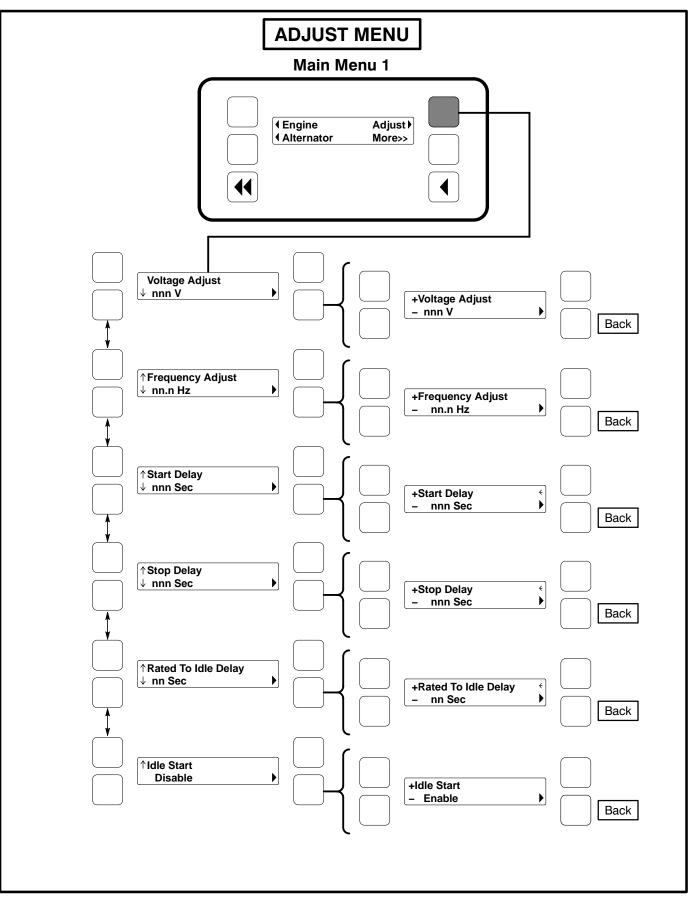


FIGURE 2-7. ADJUST MENU

FAULTS MENU

Figure 2-9 shows a block representation of the Faults menu. Up to 20 of the most recent faults can be viewed. An example of how a fault code is displayed is shown in Figure 2-8.

The available menus are dependent on the number of faults that have occurred.

- If there are *no faults*, the symbol next to the word "Faults" is not displayed and no Fault menus are available.
- If more than one fault has occurred, press the button next to the word "Fault" in the screen display to view the Faults Main Menu. As shown in the diagram, the Faults Main Menu has two submenus. Press the Previous Main Menu button to return to the Faults Main Menu. Press the Previous Main Menu button a second time to return to Main Menu 2.

Press the Home button at any time to return to Main Menu 1.

History submenu: From the Faults Main Menu, press the button next to the word "History" in the display to view up to twenty of the most recent acknowledged faults. Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the Previous Main Menu button to return to the Faults Main Menu.

Current Fault submenu: From the Faults Main Menu, press the button next to the word "Current" in the display to view up to twenty of the most recent unacknowledged faults. Press the Previous Main Menu button to return to the Faults Main Menu.

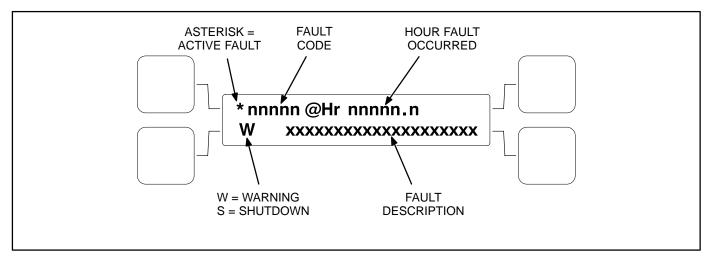


FIGURE 2-8. HISTORY/CURRENT FAULT SUBMENU

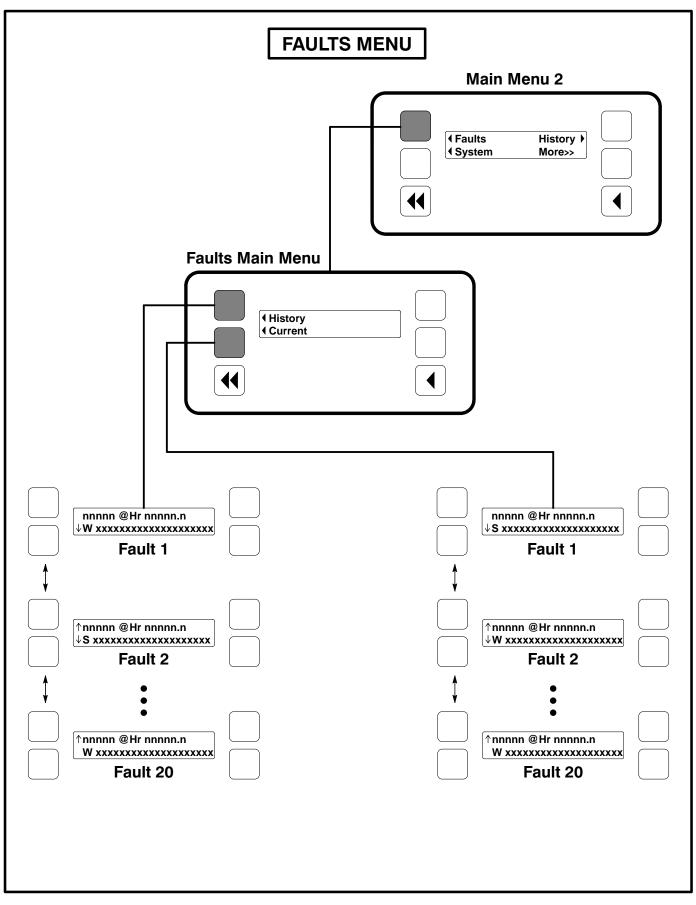


FIGURE 2-9. FAULTS MENU

SYSTEM MENU

Figure 2-10 shows a block representation of the System menu. If you press the button next to the word "System" in the display, the System Main Menu is displayed. This menu is displayed only if the network communications module (NCM) feature is installed. The System Main Menu allows you to view the status and load of other PCC equipment connected on a common network with the PCC 2100 control.

As shown in the diagram, the System Main Menu has three submenus.

When viewing ATS and Genset System submenus, press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the Previous Main Menu button to return to the System Main Menu. Press the Previous Main Menu button a second time to return to Main Menu 2. Press the Home button to return to Main Menu 1.

ATS System submenus: From the System Main Menu, press the button next to the word "ATS" in the display to view the first of up to 16 ATS System submenus. An ATS system must be available in the network to display this submenu.

The ATS submenu allows viewing of the transfer switch name (configured with InPower), kW load (if monitored by the ATS system), status (e.g., not in auto), and source connected and availability (ON = source connected, OK = source available, or NA = source not available).

Master System submenu: From the System Main Menu, press the button next to the word "Master" in the display to view the Master System submenu. A master controller must be available in the network to display this submenu.

The master submenu allows viewing of the master controller name (configured with InPower), kW load and operational state.

Genset System submenus: From the System Main Menu, press the button next to the word "Genset" in the display to view the first of up to 16 Genset System submenus. One genset must be available in the network to display this submenu.

The genset submenu allows viewing of the genset name (configured with InPower), kW load and operational state.

If a PCC 2100 control genset, in the network, contains the Power Transfer Control (PTC) feature, a genset system submenu will be displayed for the genset and the ATS System submenu will be displayed for the PTC feature.

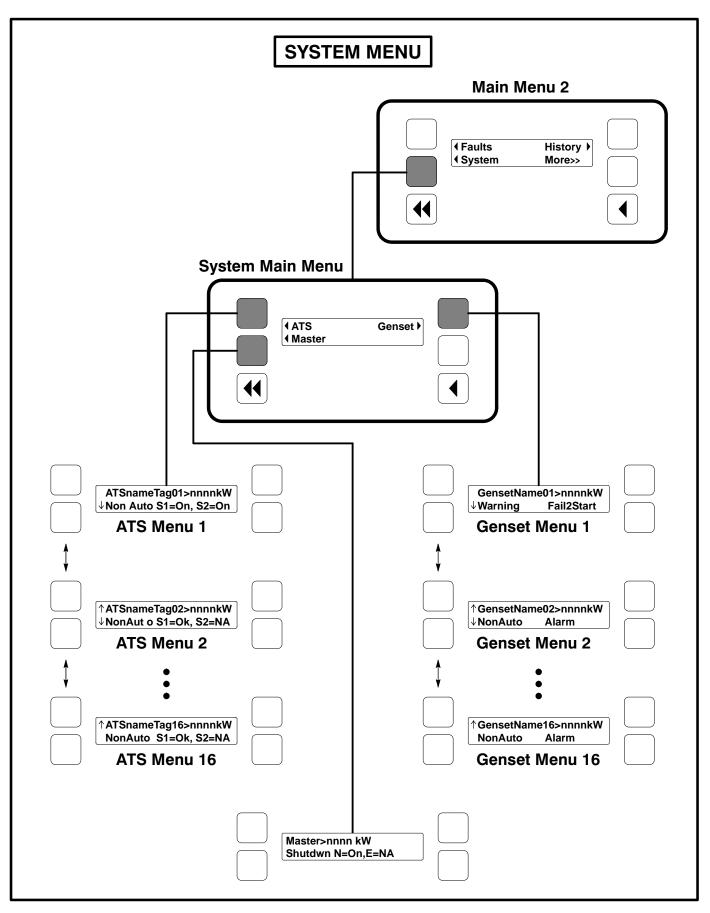


FIGURE 2-10. SYSTEM MENU

HISTORY MENU

Figure 2-11 shows a block representation of the History menu. If you press the button next to the word "History" in the display, the first History submenu is displayed.

As shown in the diagram, the History menu has five submenus. This information is stored in non-volatile memory and will not be deleted due to loss of battery power.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the the Previous Main Menu button to return to Main Menu 2. Press the Home button to return to Main Menu 1.

Number of Starts submenu: This submenu shows the number of engine starts.

Engine Hours submenu: This submenu shows the number of operating hours for the engine.

Control Hours submenu: This submenu shows the number of operating hours for the control.

Kilowatt Hours submenu: This submenu shows the number of kilowatt (kW) or megawatt (MW) hours.

Genset Duty Cycle submenu: This submenu shows the percent of genset operating hours that are less than 30 percent of rated load and percent of hours that are greater than 90 percent.

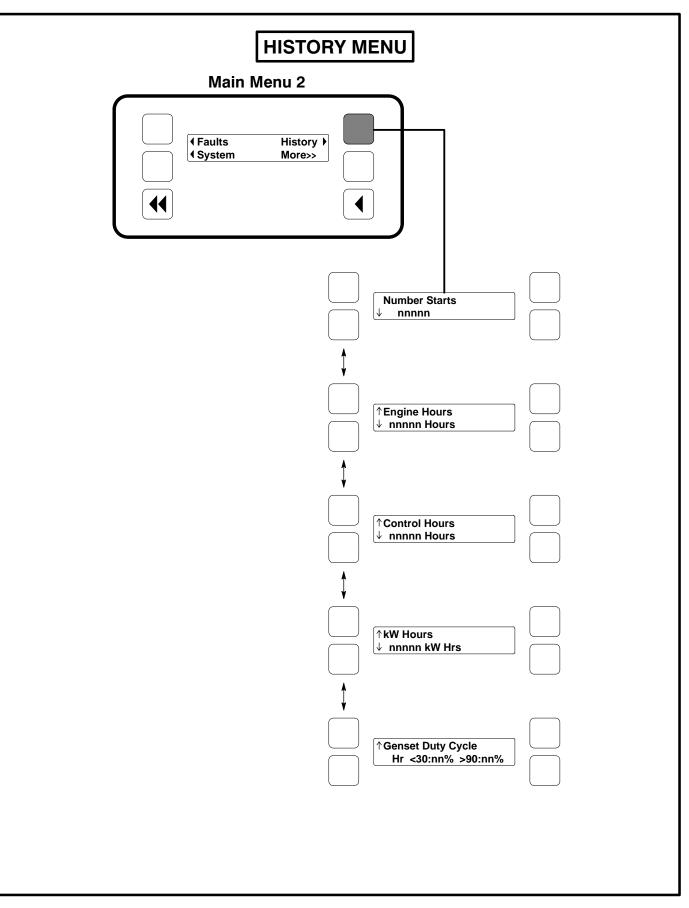


FIGURE 2-11. HISTORY MENU

ABOUT MENU

Figure 2-12 shows a block representation of the About menu. If you press the button next to the word "About" in the display, the first About submenu is displayed.

As shown in the diagram, the About menu has three submenus.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the the Previous Main Menu button to return to Main Menu 3. Press the Home button to return to Main Menu 1.

Model submenu: This submenu shows the genset model.

Rating submenu: This submenu shows the rating (Standby or Prime) and number of kilowatts (kW)).

Software Version submenu: This submenu shows the software version level. This information is required to service the generator set.

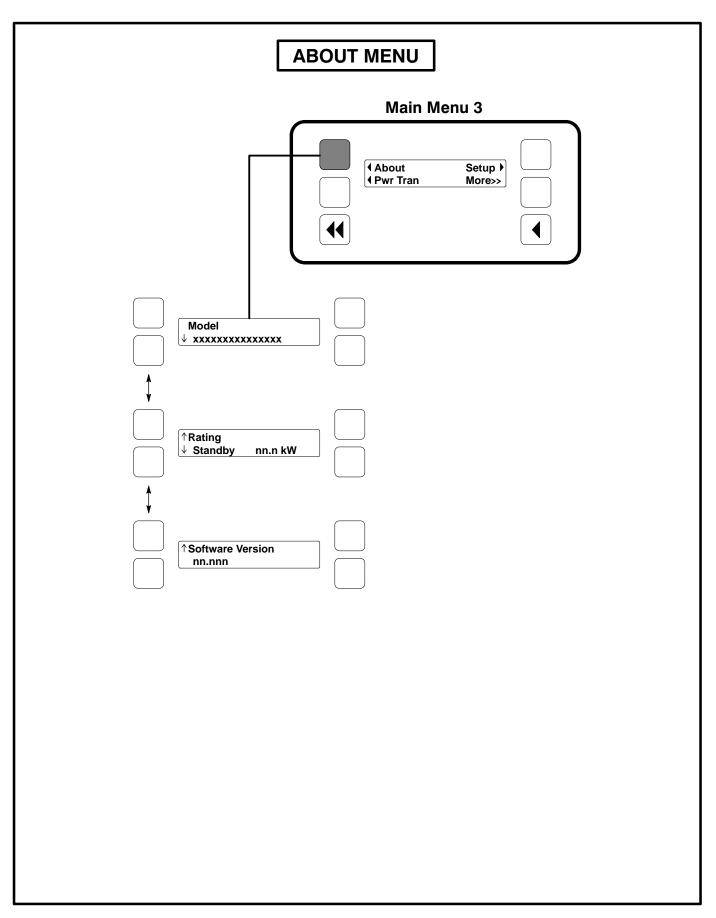


FIGURE 2-12. ABOUT MENU

POWER TRANSFER MENU

Figure 2-13 shows a block representation of the Power Transfer menu. If you press the button next to the word "Pwr Tran" in the display, the first Power Transfer submenu is displayed. (The Power Transfer Control feature must be installed to display this submenu.)

With this option installed, the control will monitor the utility voltage (mains) and frequency for failure. If power fails, the PTC control will start the generator, open the mains circuit breakers and close the generator circuit breakers.

As shown in the diagram, the Power Transfer menu has five submenus.

Press the buttons next to the \downarrow and \uparrow symbols in the digital display to navigate between the menus. Press the the Previous Main Menu button to return to Main Menu 3. Press the Home button to return to Main Menu 1.

S1 (Source 1) submenu: This submenu shows power transfer source voltage. The voltages Line-to-Line (L1, L2 and L3) are measured between L1 to L2, L2 to L3 and L3 to L1, respectively. (Single phase – L1 to L2 only.)

S1 (L-N Source) submenu: This submenu is displayed only if the control system is configured for line–to–neutral voltage sensing of source 1. Single phase only – L1 to N and L2 to N.

Frequency submenu: This menu shows power transfer frequency.

Source 1 submenu: This submenu shows utility status (On, Ok, or NA). "On" means Source 1 is connected and available. "Ok" means Source 1 is available but not connected. "NA" means Source 1 is not available.

Genset submenu: This submenu shows generator status (On, Ok, or NA). "On" means the genset is connected and available. "Ok" means the genset is available but not connected. "NA" means the genset is not available.

Active Transfer Timer submenu: This submenu shows the time delay, in seconds.

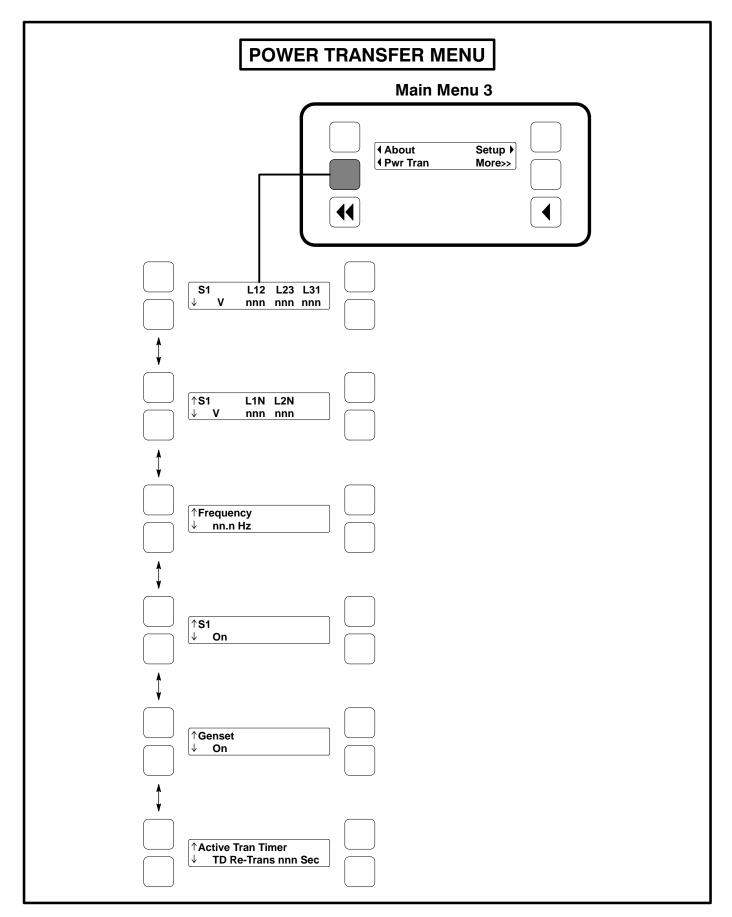


FIGURE 2-13. POWER TRANSFER MENU

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3. Circuit Boards

GENERAL

AWARNING HAZARDOUS VOLTAGE. Touching uninsulated parts inside the control panel box can result in severe personal injury or death. Measurements and adjustments must be done with care to avoid touching hazardous voltage parts.

Stand on a dry wooden platform or rubber insulating mat, make sure your clothing and shoes are dry, remove jewelry and use tools with insulated handles. This section describes the function of the Power-Command[®] 2100 Control (PCC) base circuit board that is contained in the control panel box (Figure 3-1). The block diagram in Figure 3-2, shows the external connections of the PCC system. The system schematics are provided in *Section 10* of this manual.

ACAUTION Electrostatic discharge will damage circuit boards. Always wear a grounding wrist strap when touching or handling circuit boards.

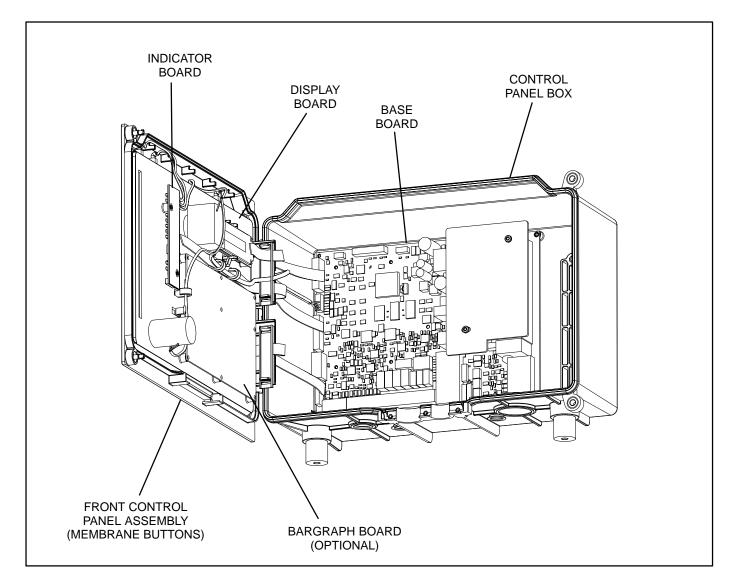
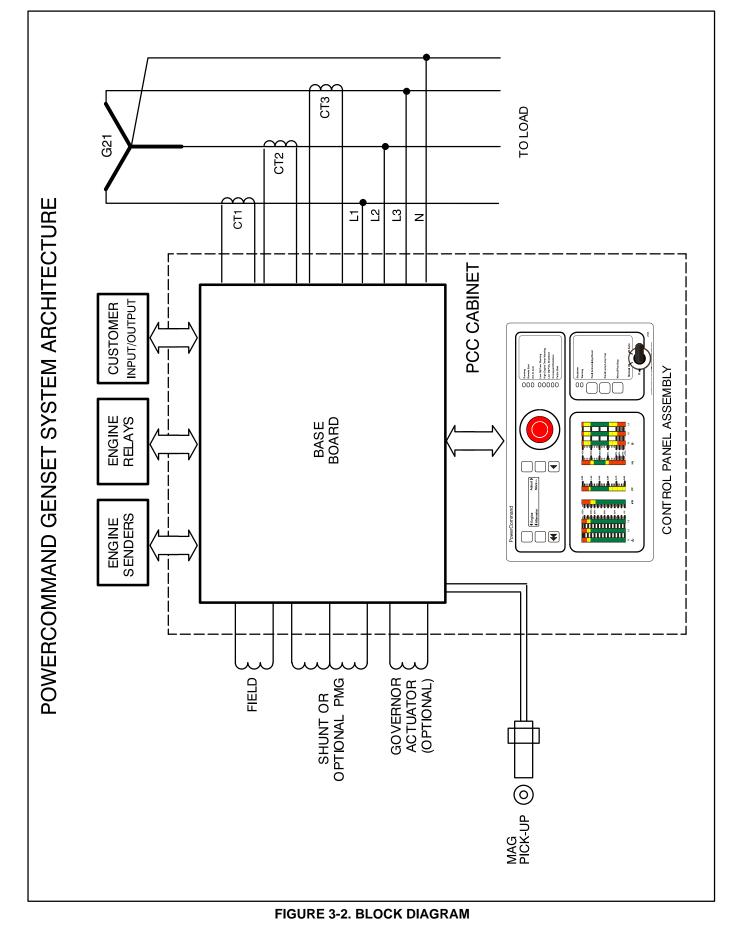


FIGURE 3-1. CIRCUIT BOARD LOCATIONS



BASE BOARD

The base circuit board (Figure 3-3) contains all of the electronic circuitry required to operate the generator set. The Base board provides fuel control and engine speed governing, main alternator voltage output regulation, and complete generator set control and monitoring.

The following paragraphs describe each of the connectors (J), fuses (F) and terminal boards (TB) shown in Figure 3-3.

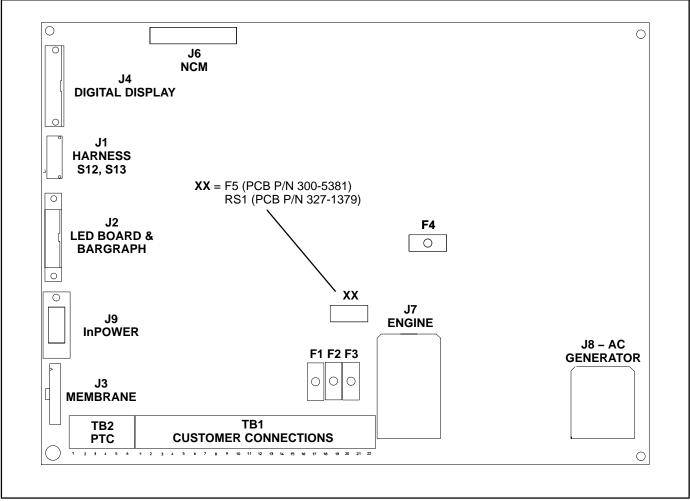


FIGURE 3-3. BASE BOARD

J1 connects to the Emergency Stop switch (S13) and the O/Manual/Auto control panel switch (S12).

WIRE TABULATION		
SIGNAL	FROM	то
GND	S12-4	J1-8
OFF (O)	S12-1	J1-7
MANUAL	S12-3	J1-6
AUTO	S12-5	J1-5
ESTOP-NC1	S13-1	J1-2
ESTOP-NC2	S13-2	J1-1
ESTOP-NO1	S13-3	J1-3
ESTOP-NO2	S13-4	J1-4

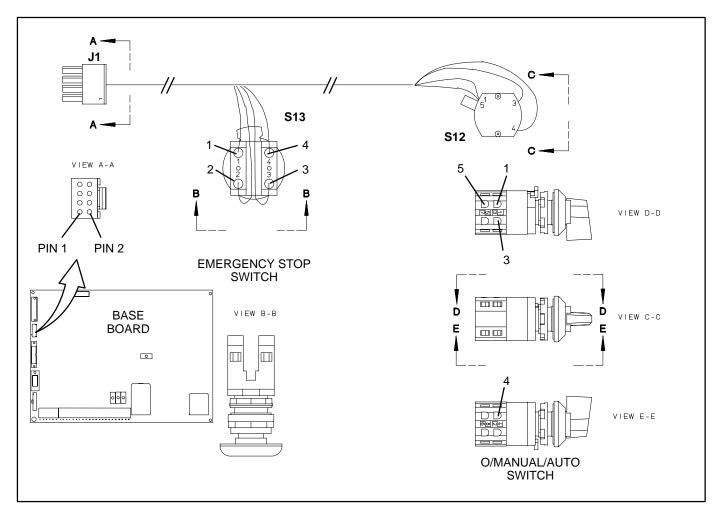


FIGURE 3-4. CONNECTOR J1 (CONTROL HARNESS)

J2 connects to LED (indicator) board and bargraph board of front control panel assembly.

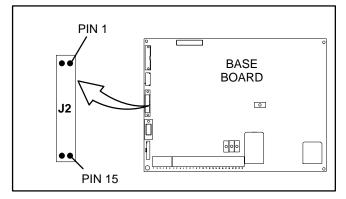


FIGURE 3-5. J2 LED/BARGRAPH CONNECTOR

CONNECTOR J2	
PIN	SIGNAL
1	MOSI
2, 4, 6, 16	GND
3	SCK
5	SEL_A
7	SEL_B
10, 14, 15	VCC
9	SEL_C
11	SEL_D
13	BAR_ENABLE

Connector J3

J3 connects to membrane buttons of front control panel assembly.

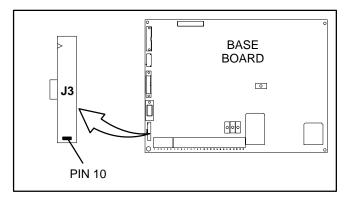


FIGURE 3-6. J3 MEMBRANE CONNECTOR

CONNECTOR J3	
PIN	SIGNAL
1	HOME MENU <<
2	PREVIOUS MENU <
3	UPPER LEFT
4	LOWER LEFT
5	UPPER RIGHT
6	LOWER RIGHT
7	FAULT ACK/RESET
8	PANEL LAMP
9	MANUAL RUN/STOP
10	COMMON (GND)

J4 connects to display menu of front control panel assembly.

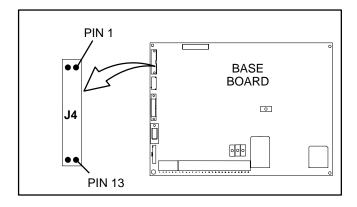


FIGURE 3-7. J4 DISPLAY MENU CONNECTOR

CONNECTOR J4	
PIN	SIGNAL
1	GND
2	VCC
3	N.U.
4	RS
5	R/W
6	ENABLE DISPLAY
7	D[0]
8	D[1]
9	D[2]
10	D[3]
11	D[4]
12	D[5]
13	D[6]
14	D[7]

J7 connects to the engine sensors, battery, starter, governor actuator and magnetic pickup.

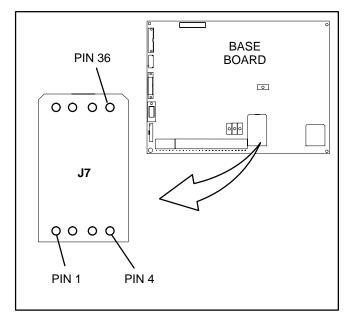
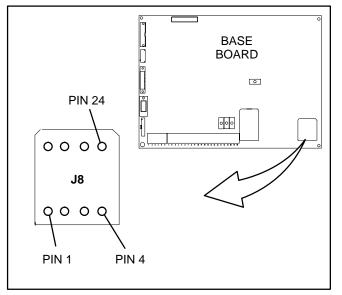


FIGURE 3-8. J7 ENGINE HARNESS CONNECTOR

CONNECTOR J7		
PIN	SIGNAL	
5, 6, 7, 8	GND	
1, 2, 3, 4	B+ IN	
9	GEN SW B+	
10	FUEL SOL B-	
11	CT1	
12	CT1–COM	
13	OIL PRE OUT	
17	OIL PRE COM	
21	OIL PRE 5V	
15	CT2	
16	CT2–COM	
18	ALT FLASHOUT	
19	CT3	
20	CT3–COM	
22	OIL TEMP	
26	OIL TEMP COM	
23	GEN SW B+	
27	START SOL B-	
24	ACTUATOR +	
28	ACTUATOR -	
25	MAG PICKUP+	
29	MAG PICKUP-	
33	GND	
30	COOLANT SNDER	
34	COOLANT SNDER COM	
31	COOL LVL B+	
32	COOL LVL RTN	
35	COOL LVL GND	

J8 connects directly to the generator to monitor and control AC output of the genset.



CONNECTOR J8		
PIN	SIGNAL	COMMENTS
4 12 20 7	U1 (T1) V2 (T2) W3 (T3) N (T4)	Used for alternator voltage sensing and power factor angle sensing
13 5	FIELD + FIELD –	Excitation drive output
21 22 23	AC2 (PMG2) AC3 PMG3) AC4 (PMG4)	Used for excitation power (Shunt con- nection – pins 21 & 22 only)

FIGURE 3-9. J8 AC GENERATOR CONNECTOR

REFERENCE DESIGNATION	RATING	FUNCTION
F1	10A	Customer B+ (to TB1 customer terminal block)
F2	5A	Customer switched B+ (to TB1 customer terminal block)
F3	2A	Customer switched B+ (to T26 engine terminal block)
F4	5A	Base board power supply fuse
F5	2A	B+ supply to Power Transfer Control (PTC) module (optional) (PCB P/N 300-5381)
RS1 (Fuse/Auto Reset)	0.9A	B+ supply to Power Transfer Control (PTC) module (optional) (PCB P/N 327-1379)

TABLE 3-1. BASE BOARD FUSES

TB1 Customer Connections

Customer monitor/control connections are attached to terminal board TB1. Optional equipment such as sensing devices used to monitor genset operation, remote start/stop switches and etc. are attached to this terminal. Refer to Customer Connections diagram in *Section 10* for TB1 connections.

TB2 Power Transfer Control (PTC) Connections

TB2 is used to connect the optional PTC module to the control. With this option installed, the control will monitor the utility voltage (mains) and frequency for failure. If power fails, the PTC control will start the generator, open the mains circuit breakers and close the generator circuit breakers. Refer to Customer Connections diagram in *Section 10* for TB2 connections.

4. Troubleshooting

GENERAL

The PowerCommand[®] 2100 Control (PCC) continuously monitors engine sensors for abnormal conditions, such as low oil pressure and high coolant temperature. If any of these conditions occur, the PCC will light a yellow Warning lamp or a red Shutdown lamp and display a message on the digital display panel.

INPOWER SERVICE TOOL

The InPower service tool can be used in troubleshooting to perform tests, verify control inputs and outputs, and test protective functions. Refer to the InPower User's Guide, provided with the InPower software for test procedures.

InPower, when used improperly, can cause symptoms like warnings and shutdowns that appear to be a defective base board. When these problems occur, always verify that a self-test or fault simulation (override) have not been left enabled with InPower. If you do not have InPower, or the enabled fault simulation(s) can not be found using InPower, disconnect battery power to disable the test or override condition.

Make sure that parameter adjustments and time delays, related to the fault condition, have been appropriately set for the application. It may be necessary to write the initial capture file to the device or update the calibration file.

Updating a calibration file requires the InPower Proversion. Confirm that the installed calibration part number matches the serial plate information.

ACAUTION Using the wrong calibration file can result in equipment damage. Do not swap Base boards from another genset model and only use the calibration file shown on the nameplate.

Some features are not available until the hardware for that feature is installed and InPower Pro is used to update (enable) that feature. Confirm that the feature is installed and enabled prior to troubleshooting the base board for symptoms related to a feature.

NETWORK APPLICATIONS AND CUSTOMER INPUTS

In applications with networks and remote customer inputs, the genset may start unexpectedly or fail to crank as a result of these inputs. These symptoms may appear to be caused by the base board. Verify that the remote input is not causing the symptom or isolate the control from these inputs before troubleshooting the control.

SAFETY CONSIDERATIONS

AWARNING Contacting high voltage components can cause electrocution, resulting in severe personal injury or death. Keep the output box covers in place during troubleshooting.

High voltages are present when the genset is running. Do not open the generator output box while the genset is running.

AWARNING Ignition of explosive battery gases can cause severe personal injury or death. Arcing at battery terminals, light switch or other equipment, flame, pilot lights and sparks can ignite battery gas. Do not smoke, or switch trouble light ON or OFF near battery. Discharge static electricity from body before touching batteries by first touching a grounded metal surface.

Ventilate battery area before working on or near battery—Wear goggles—Stop genset and disconnect charger before disconnecting battery cables—Disconnect negative (–) cable first and reconnect last. **A**CAUTION Disconnect battery charger from AC source before disconnecting battery cables. Otherwise, disconnecting cables can result in voltage spikes damaging to DC control circuits of the genset.

AWARNING Accidental starting of the generator set can cause severe personal injury or death. Prevent accidental starting by disconnecting the negative (–) cable from the battery terminal.

When troubleshooting a generator set that is shut down, make certain the generator set cannot be accidentally restarted as follows:

- 1. Move the O/Manual/Auto switch on the control panel to the O position.
- 2. Turn off or remove AC power from the battery charger.
- 3. Remove the negative (–) battery cable from the generator set starting battery.

TROUBLESHOOTING PROCEDURE

The following tables are a guide to help you evaluate problems with the generator set. You can save time if you read through the manual ahead of time and understand the system.

Try to think through the problem. Go over what was done during the last service call. The problem could be as simple as a loose wire, an opened fuse or a tripped circuit breaker.

NOTE: Each fault code "warning" can be changed to "shutdown" using InPower. Default settings are used in this manual. It is recommended that all changes to settings be recorded at each site to aid in the troubleshooting of the genset.

This section contains the following information:

- **Table 4-1 and 4-2:** Describes how to troubleshoot a local/remote fail to crank problem when control panel does not indicate fault condition.
- Table 4-3: Describes each status, warning and shutdown code, warning and shutdown limits where applicable, and basic corrective actions,

such as, checking fluid levels, control reset functions, battery connections, etc.

• Fault Code Tables: Provide detailed troubleshooting procedures. In the following tables, the fault codes are used as the table reference number and are arranged in numeric order.

Figure 4-2 shows the location of the components within the control panel that are referenced in the following troubleshooting procedures. Connector locations for each circuit board are provided in *Section 3*. The control wiring and circuit board connections are shown in *Section 10*.

ACAUTION Always set the O/Manual/Auto switch to the O position before disconnecting or connecting harness connectors. Otherwise, disconnecting the harness connectors can result in voltage spikes high enough to damage the DC control circuits of the set.

ACAUTION Electrostatic discharge will damage circuit boards. Always wear a wrist strap when handling circuit boards or when disconnecting or connecting harness connectors. See Circuit Board Removal/Replacement in Section 6.

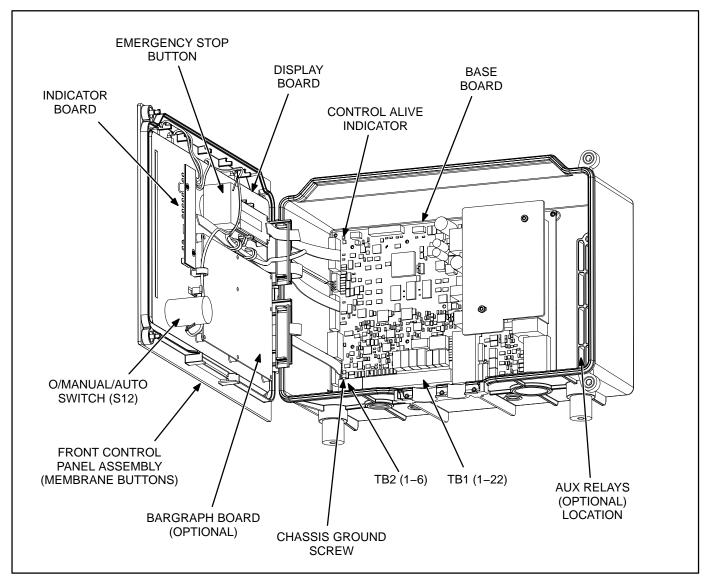


FIGURE 4-2. PCC CONTROL COMPONENTS

TABLE 4-1. ENGINE DOES NOT CRANK IN MANUAL MODE (NO FAULT MESSAGE) Reason: This indicates that the PCC has not received or recognized a manual start signal.	
Effect: Engine will not start. POSSIBLE CAUSE	CORRECTIVE ACTION
 No power supplied to control. (Control Alive indicator on Base board is not flashing.) 	 1a. Poor battery cable connections. Clean the battery cable terminals and tighten all connections. 1b. Remove F4 and check continuity. If open, replace the fuse with one of the same type and amp rating (5 Amps). If F4 is OK, remove connector P7 and check for B+ at P7-1 through P7-4 and GND at P7-5 through P7-8. If B+ or ground missing,isolate to harness and TB BAT terminal mounted on engine block. If B+ and ground check OK, Base board may be defective. Cycle power to Base board by reconnecting P7. If Control Alive indicator does not blink, replace Base board.
 Base board not properly calibrated or corrupt calibration. (Control Alive indica- tor flashes every 1/2 second.) 	 Confirm that the installed calibration part number matches the seri- al plate information. Re-enter calibration file if necessary. (When properly installed, Control Alive indicator flashes every second.)
 The Emergency Stop switch or wiring is defective. 	 With Emergency Stop push button not activated, remove connector P1 and check for continuity between P1-1 (ESTOP-NC1) and P1-2 (ESTOP-NC2). (If circuit is open, the control will detect a local E-Stop condition but will not display the E-Stop condition.) If circuit is open, isolate to Emergency Stop switch and wiring. If there is continuity, go to next step.
 The Manual input is not getting from the Manual select switch (S12) to the Base board indicting that S12, Base board or the harness is bad. 	 With S12 in Manual, remove connector P1 from the Base board and check for continuity from P1-6 (MAN) to P1-9 (GND). If no con- tinuity, isolate to switch and wiring. If there is continuity, go to next step.
5. The Manual Run/Stop button, harness or the Base board is bad.	 Remove connector P3 from the Base board and check for continu- ity from P3-9 (MAN RUN/STOP) to P3-10 (GND). If no continuity when pressing the Manual Run/Stop button, replace front mem- brane panel. If there is continuity, the Base board is bad.

TABLE 4-2. ENGINE DOES NOT CRANK IN REMOTE MODE(NO FAULT MESSAGE)

Reason: This indicates that the PCC has not received or recognized a remote start signal. **Effect:** Engine will not start.

POSSIBLE CAUSE	CORRECTIVE ACTION
 The remote start switch or customer wir- ing is faulty. 	 Reset the control. Attempt to start, and check for ground at TB1-1. If ground level is not present, isolate to the remote switch or cus- tomer wiring. Repair as necessary. If ground is present, go to next step.
 The Auto mode input is not getting from the Auto select switch (S12) to the Base board indicting that S12, Base board or the harness is bad. 	 With S12 in Auto, remove connector P1 from the Base board and check for continuity from P1-5 (AUTO) to P1-9 (GND). If no conti- nuity, isolate to switch or wiring harness. If there is continuity, the Base board is bad.

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TABLE 4-3. WARNING AND SHUTDOWN CODES	
FAULT CODE	CORRECTIVE ACTION
121	Indicates mag pickup speed indication is not being sensed.
SPEED SIGNAL LOST Lamp: Shutdown	Restart and check RPM on the digital display.
135 OIL PRESSURE SENSOR H Lamp: Warning	Indicates that the control has sensed that the engine oil pressure sender signal is shorted high. Check sender/connectors/wires.
141 OIL PRESSURE SENSOR L Lamp: Warning	Indicates that the control has sensed that the engine oil pressure sender signal is shorted low. Check sender/connectors/wires.
143 PRE-LOW OIL PRES Lamp: Warning	Indicates engine oil pressure has dropped to an unacceptable level. If generator is powering critical loads and cannot be shut down, wait until next shutdown period and then follow code 415 procedure.
144 COOL SENSOR HIGH Lamp: Warning	Indicates that the control has sensed that the engine coolant temperature signal is shorted high. Check sender/connectors/wires.
145 COOL SENSOR LOW Lamp: Warning	Indicates that the control has sensed that the engine coolant temperature signal is shorted low. Check sender/connectors/wires.
146 PRE-HIGH COOL TMP	Indicates engine has begun to overheat (coolant temperature has risen to an un-acceptable level.
Lamp: Warning	If generator is powering non-critical and critical loads and cannot be shut down, use the following:
	a. Reduce load if possible by turning off non-critical loads.
	b. Check air inlets and outlets and remove any obstructions to airflow.
	If engine can be stopped, follow code 151 procedure.
151 HIGH COOLANT TEMP	Indicates engine has overheated (coolant temperature has risen above the shut- down trip point).
Lamp: Shutdown	Allow engine to cool down completely before proceeding with the following checks:
	a. Check coolant level and replenish if low. Look for possible coolant leakage points and repair if necessary.
	b. Check for obstructions to cooling airflow and correct as necessary.
	c. Check fan belt and repair or tighten if necessary.
	d. Check blower fan and circulation pumps on remote radiator installations.
	e. Reset control and restart after locating and correcting problem.
197 LOW COOLANT LEVEL	Indicates engine coolant level has fallen below the warning trip point. Allow en- gine to cool down completely before proceeding.
Lamp: Warning (Optional)	 Check coolant level and replenish if low. Look for possible coolant leakage points and repair if necessary.
	b. Reset control and restart after locating and correcting problem.

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TABLE 4-3. WARNING AND SHUTDOWN CODES (CONT.)	
FAULT CODE	CORRECTIVE ACTION
234 OVERSPEED Lamp: Shutdown	Indicates engine has exceeded normal operating speed. Possible causes are single step large block load removal, flammable vapors drawn into the intake air passage or turbocharger seals leaking oil.
235 LOW COOLANT LEVEL Lamp: Shutdown	 Indicates engine coolant level has fallen below the shutdown trip point. Allow engine to cool down completely before proceeding. a. Check coolant level and replenish if low. Look for possible coolant leakage points and repair if necessary. b. Reset control and restart after locating and correcting problem.
359 FAIL TO START Lamp: Shutdown	 Indicates possible fuel system problem. (Engine cranks but fails to start) a. Check for empty fuel tank, fuel leaks, or plugged fuel lines and correct as required. b. Check for dirty fuel filter and replace if necessary. c. Check for dirty or plugged air filter and replace if necessary. d. Reset the control and restart after correcting the problem.
415 LOW OIL PRESSURE Lamp: Shutdown	Indicates engine oil pressure has dropped below the shutdown trip point. Check oil level, lines and filters. If oil system is OK but oil level is low, replenish. Reset control and restart.
441 LOW BAT VOLTAGE Lamp: Warning	 Indicates battery voltage supply to the control is approaching a low level at which unpredictable operation will occur. a. Discharged or defective battery. Check the battery charger fuse. Recharge or replace the battery. b. Poor battery cable connections. Clean the battery cable terminals and tighten all connections. c. Check battery wiring/calibration. c. Check engine DC alternator. Replace engine DC alternator if normal battery charging voltage is not obtained. d. Check battery charge voltage float level if applicable (raise float level).
442 HIGH BAT VOLTAGE Lamp: Warning	Indicates battery voltage supply to the control is approaching a high level at which damage to the control can occur. Check float level on battery charger if applicable (lower float level). Check battery wiring/calibration.
1123 SHUTDOWN AFTER BS Lamp: Shutdown	A shutdown fault occurred while Battle Short was enabled and Battle Short transi- tioned from enabled to disabled. Review Fault History and perform corrective ac- tion.
1124 DELAYED SHUTDOWN Lamp: Warning	A shutdown fault became active while the Delayed Shutdown feature was en- abled. The shutdown will be delayed by the delayed shutdown time entered. Re- view Fault History and perform corrective action.
1131 BATTLE SHORT ACTIVE Lamp: Warning	Indicates that the control is in Battle Short mode – used to bypass several critical fault shutdowns for genset operation during emergencies.

TABLE 4-3. WARNING AND SHUTDOWN CODES (CONT.)	
FAULT CODE	CORRECTIVE ACTION
1311, 1312, 1317, 1318 CUSTOMER INPUT #1 – #4 Lamp: Warning/Shutdown or none for status message.	 The nature of the fault is an optional customer selection. Example inputs: Low Fuel Day Tank, Water In Fuel, Ground Fault, Low Starting Hydraulic Pressure, Low Starting Air Pressure, etc. Each of the fault functions can be programmed (using service tool), as follows: Enable/disable input (Default: enable) Status, Warning or Shutdown (Default: #1–None, #2 thru #4–Warning) Active closed or open (Default: closed [ground]) Change display name using up to 19 characters (Default: #1– Customer Fault 1, #2–Ground Fault, #3–Low Fuel, #4–Rupture Basin Fault)
1313 – 1316 NETWORK FAULT 1 thru 4 Lamp: Warning/Shutdown or none for status message.	 Indicates network input (#1–#4) is in an active state. Each of the fault functions can be programmed (using service tool), as follows: Status, Warning or Shutdown Change display name using up to 19 characters Incorrect feature or calibration was entered into control.
CRIT SCALER OR Lamp: Shutdown 1335	Incorrect feature or calibration was entered into control.
NONCRIT SCALER OR Lamp: Warning	
1416 FAIL TO SHUTDOWN Lamp: Warning	Genset continues to run after receiving shutdown command from the controller. Battle Short feature enabled – used to bypass several critical fault shutdowns for genset operation during emergencies.
1417 POWER DOWN ERROR Lamp: Warning	Indicates that the controller can not power down because of some unknown condi- tion. Possible drain on battery.
1433 EMERGENCY STOP Lamp: Shutdown	 Indicates local Emergency Stop. To reset the local/remote Emergency Stop button: 1. Pull the button out. 2. Move the O/Manual/Auto switch to O. 3. Press the front panel Fault Acknowledge/Reset button. 4. Select Manual or Auto, as required.
1434 REMOTE E-STOP Lamp: Shutdown	Indicates remote Emergency Stop. See code 1433 to reset.

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TABLE 4-3. WARNING AND SHUTDOWN CODES (CONT.)	
FAULT CODE	CORRECTIVE ACTION
1435 LOW COOLANT TEMP Lamp: Warning Set is not operating. Warning occurs when engine coolant temperature is 70° F (21° C) or lower. NOTE: In applica- tions where the ambient temperature falls below 40° F (4° C), Low Coolant Temp may be indicated even though the coolant heaters are operating.	 Indicates engine coolant heater is not operating or is not circulating coolant. Check for the following conditions: a. Coolant heater not connected to power supply. Check for blown fuse or disconnected heater cord and correct as required. b. Check for low coolant level and replenish if required. Look for possible coolant leakage points and repair as required. c. Open heater element. Check current draw of heater. Coolant temperature must be below 70° F (default setting) for one minute to activate warning and be above 70° F for five minutes before the warning can be cleared.
1438 FAIL TO CRANK Lamp: Shutdown	Indicates possible fault with control, speed sensing or starting system.
1442 WEAK BATTERY Lamp: Warning	Indicates that during cranking, the battery voltage is at or below the weak battery warning trip point for a time greater than or equal to the weak battery set time. See code 441 for corrective action.
1443 BATTERY FAILED Lamp: Shutdown	Dead battery – engine will not start. See code 441 for corrective action.
1444 KW OVERLOAD Lamp: Warning	Indicates that generator output power exceeded 105% of genset rating. Check load and load lead connections.
1445 SHORT CIRCUIT Lamp: Shutdown	Indicates that generator output current has exceeded 175% of rated. Check load and load lead connections. (Fault may not reset for several minutes.)
1446 HIGH AC VOLTAGE Lamp: Shutdown	Indicates that one or more of the phase voltages has exceeded 130% of nominal, or has exceeded 110% of nominal for 10 seconds.
1447 LOW AC VOLTAGE Lamp: Shutdown	Indicates that one or more of the phase voltages has dropped below 85% of nomi- nal for 10 seconds.
1448 UNDER FREQUENCY Lamp: Shutdown	Indicates that engine speed has dropped below 90% of nominal for 10 seconds. Check fuel supply, intake air supply and load.
1449 OVER FREQUENCY Lamp: Warning	Indicates frequency is 10% above base frequency for 20 seconds.
1452 GEN CB NOT CLOSE Lamp: Warning	Refer to Section 5.

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TABLE 4-3. WARNING AND SHUTDOWN CODES (CONT.)	
FAULT CODE	CORRECTIVE ACTION
1453 GEN CB NOT OPEN Lamp: Warning	Refer to Section 5.
1459 REVERSE POWER Lamp: Shutdown	Indicates improper CT phasing. Check wiring to voltage sense circuit. Refer to CT Installation in <i>Section 5.</i>
1461 LOSS OF FIELD Lamp: Shutdown	Indicates loss of field (electric) due to reverse kVAR.
1466 MODEM FAILURE Lamp: Warning	Indicates that control can not communicate with the modem. Check for open, short circuit to ground, and loose connections to the modem.
1468 NETWORK ERROR Lamp: Warning	Indicates momentary loss of communication from the LonWorks Network. Refer to the LonWorks Network publications for more specific troubleshooting methods.
1469 SPEED/HZ MATCH Lamp: Shutdown	Indicates that measured speed and measured AC output frequency do not agree. Check calibration file.
1471 OVER CURRENT Lamp: Warning	Indicates that generator output current has exceeded 110% of rated for 60 sec- onds. Check load and load lead connections.
1472 OVER CURRENT Lamp: Shutdown	Indicates that generator output current has exceeded 110% of rated, and that a control time/current calculation has initiated an overcurrent shutdown. Check load and load lead connections. (Fault may not reset for several minutes.)
2323 – 2326 NETWORK FAULT 5 thru 8 Lamp: Warning/Shutdown or none for status message.	Indicates network input (#5–#8) is in an active state. See 1313–1316 fault code corrective action.
2327 PTC FAULT Lamp: Warning	Refer to Section 5.
2329 LOW S1 FREQUENCY Lamp: Warning	Refer to Section 5.
2331 Lamp: Warning	Refer to Section 5.
2335 EXCITATION FAULT Lamp: Shutdown	Indicates a loss of all three voltage sense leads or failure in excitation circuit. Check field wiring (X1 and X2) for shorts or opens.
2336 MEMORY ERROR Lamp: Shutdown	Indicates control memory error. Data corruption of critical operating parameters. Try reloading calibration file.

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TABLE 4-3. WARNING AND SHUTDOWN CODES (CONT.)	
FAULT CODE	CORRECTIVE ACTION
2337 PWR TRAN DISABLED Lamp: Warning	Refer to Section 5.
2338 PWR TRAN FAILURE Lamp: Warning	Refer to Section 5.
2339 PWR DOWN ENABLED Lamp: Warning	Refer to Section 5.
2341 HIGH CONTROL TEMP Lamp: Warning	Control temperature is above normal (158° F [70° C]) for a time greater than con- trol temperature set time. Check genset room air flow.
2342 TOO LONG IN IDLE Lamp: Warning	Indicates genset has been in Idle mode too long. Exit idle mode.
2358 HIGH S1 VOLTAGE Lamp: Warning	Refer to Section 5.
2396 S1 CB NOT CLOSE Lamp: Warning	Refer to Section 5.
2397 S1 CB NOT OPEN Lamp: Warning	Refer to Section 5.
2966 PTC TIMEOUT Lamp: Warning	Refer to Section 5.
2967 GOVERNOR FAULT Lamp: Warning	Governor hardware drive circuitry contains a fault condition.
2968 AVR FAULT Lamp: Warning	Indicates AVR hardware contains a fault condition.
2969 LON FAILURE Lamp: Warning	Indicates no communications with LonWorks board.
2971 Lamp: None	Refer to Section 5.
2972 FIELD OVERLOAD Lamp: Shutdown	AVR Field has been at Max Field for a time greater than the allowed Max Field Time.

CODE 121 – SPEED SIGNAL LOST (SHUTDOWN) Reason: This indicates that the PCC is not sensing the magnetic pickup signal. Effect: Engine will shut down.	
POSSIBLE CAUSE	CORRECTIVE ACTION
 Loose or damaged magnetic pickup (MPU) wires/connector pins. 	1. Inspect the wires/connector pins, and repair or replace as neces- sary.
The magnetic pickup, harness or Base board could be bad.	 To isolate the problem, reset the control and attempt to start the set in Idle mode (select Idle Mode – Enable menu).
	a. If 1438 (Fail To Crank) is displayed, or if the engine starts, but then shuts down on 121 (Speed Signal Lost), the MPU sender could be bad. Remove the MPU connectors and check for 3.5 to 15 VAC at the MPU while cranking.
	 If no output, check for damage or debris. Also check for improper adjustment of the MPU. (Refer to Section 6.) If there is still no output, replace the MPU sender.
	 If the MPU output is OK, check for MPU voltage at P7–25 (MAG PICK+) to P7-29 (MAG PICK–) while cranking. If OK, replace the Base board. If not OK, use continuity checks to isolate connectors/harness.
	b. If the engine starts and idles, and does not display a fault, then there could be a frequency mismatch problem. Measure generator output frequency with a digital multimeter and compare to the fre- quency on the PCC display.
	 If they do match, multiply the frequency by 30 and compare this number to the RPM on the PCC display. If these are not the same, the MPU sender may be bad. Replace the MPU sender.
	 If the multimeter and PCC frequencies do not match, there is a frequency sensing problem within the Base board. Replace Base board.

CODE 135 – OIL PRESSURE SENSOR HIGH (WARNING) Reason: This indicates that the engine oil pressure sensor signal is shorted high. Effect: No engine protection for oil pressure during genset operation.		
POSSIBLE CAUSE	CORRECTIVE ACTION	
 Fault simulation was enabled with In- Power. 	 With InPower, verify that the fault simulation is not enabled for the oil pressure sensor. 	
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.	
2. The sensor connections could be bad.	 Inspect the sensor and engine harness connector pins. Repair or replace as necessary. 	
3. The sensor could be bad.	 Disconnect the oil pressure sensor leads, and connect an oil pres- sure sensor simulator to the harness. 	
	"OIL PRESSURE SENSOR H" warning is displayed after the fault condition is sensed for 10 seconds.	
	If the control responds to the simulator, replace the sensor. If con- trol does not respond, go to next step.	
4. The harness could be bad.	 Remove connector P7 from Base board and connector from sen- sor. Check P7-13, 17 & 21 as follows: 	
	 Check for a short circuit from pin to pin (more than 200k ohms OK). 	
	 Check for an open circuit (10 ohms or less OK). 	
	Repair or replace as necessary.	
5. The Base board could be bad.	 With all connectors attached, check pressure signal (.5 to 4.5 VDC) at P7-13 (OP OUT) and P7-17 (OP COM). If in range, replace Base board. 	

CODE 141 – OIL PRESSURE SENSOR LOW (WARNING) Reason: This indicates that the engine oil pressure sensor signal is shorted low. Effect: No engine protection for oil pressure during genset operation.	
POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	1. With InPower, verify that the fault simulation is not enabled for the oil pressure sensor.
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. The sensor connections could be bad.	 Inspect the sensor and engine harness connector pins. Repair or replace as necessary.
3. The sensor could be bad.	 Disconnect the oil pressure sensor leads, and connect an oil pres- sure sensor simulator to the harness.
	"OIL PRESSURE SENSOR L" warning is displayed after the fault condition is sensed for 10 seconds.
	If the control responds to the simulator, replace the sensor. If con- trol does not respond, go to next step.
4. The harness could be bad.	 Remove connector P7 from Base board and connector from sen- sor. Check P7-13, 17 & 21 as follows:
	 Check for an open circuit (10 ohms or less OK).
	 Check for a short circuit to the engine block ground (more than 200k ohms OK).
	 Check for a short circuit from pin to pin (more than 200k ohms OK).
	Repair or replace as necessary.
5. The Base board could be bad.	5. With all connectors attached, check pressure signal (.5 to 4.5 VDC) at P7-13 (OP OUT) and P7-17 (OP COM). If in range, replace Base board.

CODE 143/415 – PRE-LOW OR LOW OIL PRESSURE (WARNING/SHUTDOWN)

Reason: Engine oil pressure has dropped below the warning/shutdown threshold for low/high oil pressure. **Effect:** Calibration-dependent. No action is taken by the PCC for code **143**. Engine will shut down for code **415**.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	 With InPower, verify that the fault simulation is not enabled for the oil pressure sensor. If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. Low oil level. Clogged lines or filters.	Check oil level, lines and filters. If oil system is OK but oil level is low, replenish.
 Sensor or oil pump could be bad. Or the generator set may be shutting down on another fault. 	Disconnect the oil pressure sensor leads, and connect an oil pres- sure sensor simulator to the harness.
	a. If the control responds to the simulator, reconnect the sensor, dis- connect the ACT– signal wire at the fuel pump actuator, and crank the engine. Check the oil pressure reading on the digital display.
	 If the display shows an acceptable oil pressure, the problem may not be in the oil or oil sensing system. The genset may be shutting down on another fault (out of fuel, intermittent con- nector). Restart the genset and monitor the PCC display pan- el for other faults.
	 If the display does not show an acceptable oil pressure, re- place the sensor. If the PCC still doesn't display an oil pres- sure while cranking, the oil pump may be bad. Refer to the en- gine service manual.
	If the control does not respond to the simulator, go to next step.
4. Harness or Base board could be bad.	 4. If the control does not respond to the simulator, the Base board or the harness is bad. Check for +5 VDC at the sensor (lead marked E1-A). If there is no 5 VDC at the sensor:
	Check for 5 VDC at P7-21.
	 If yes, harness is bad. If no, Base board is bad.
	If there is 5 VDC at the sensor, use the sensor simulator to generate a signal to P7-13 (OP OUT) and P7-17 (OP COMM). If the pressure signal (.5 to 4.5 VDC) does not get to P7, isolate to the harness. If the pressure signal does go to P7, the Base board is bad.

CODE 144 – COOLANT SENSOR HIGH (WARNING)

Reason: This indicates that the coolant temperature sensor signal is shorted high. **Effect:** No engine protection for coolant temperature during genset operation. Possible white smoke.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	 With InPower, verify that the fault simulation is not enabled for the coolant sensor.
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. The sensor connections could be bad.	Inspect the sensor and engine harness connector pins. Repair or replace as necessary.
3. The sensor could be bad.	Disconnect the sensor, and plug in a resistive sensor simulator to isolate the fault.
	If the control responds to the simulator, replace the sensor. If con- trol does not respond, go to next step.
4. The harness or Base board could be bad.	 Measure the resistance of the coolant sensor and reconnect har- ness to sensor. Remove connector P7 from Base board and check resistance between pins P7-30 (IH20) and P7-34 (IH20 COM).
	 If resistance is not the same, harness is bad.
	 If resistance is the same, Base board is bad.

CODE 145 - COOLANT SENSOR LOW (WARNING)

Reason: This indicates that the coolant temperature sensor signal is shorted low. **Effect:** No engine protection for coolant temperature during genset operation. Possible white smoke.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	 With InPower, verify that the fault simulation is not enabled for the coolant sensor.
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. The sensor connections could be bad.	 Inspect the sensor and engine harness connector pins. Repair or replace as necessary.
3. The sensor could be bad.	Disconnect the sensor, and plug in a resistive sensor simulator to isolate the fault.
	If the control responds to the simulator, replace the sensor. If con- trol does not respond, go to next step.
4. The harness or Base board could be bad.	4a. Remove connector P7 from Base board and disconnect sensor. Check pins P7-30 (IH20) and P7-34 (IH20 COM) for short circuit as follows:
	 Check for a short circuit to the engine block ground (more than 200k ohms OK).
	 Check for a short circuit from pin to pin (more than 200k ohms OK).
	Repair or replace as necessary.
	4b. Measure the resistance of the coolant sensor and reconnect har- ness to sensor. Remove connector P7 from Base board and check resistance between pins P7-30 (IH20) and P7-34 (IH20 COM).
	 If resistance is not the same, harness is bad.
	 If resistance is the same, Base board is bad.

CODE 146/151 – PRE-HIGH OR HIGH COOLANT TEMPERATURE (WARNING/SHUTDOWN)

Reason: Engine coolant temperature has exceeded the warning threshold for pre-high/high coolant temperature. **Effect:** Calibration-dependent. No action is taken by the PCC for code **146**. Engine will shut down for code **151**.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	1. With InPower, verify that the fault simulation is not enabled for the coolant sensor.
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. Engine or sensor circuitry problem.	2. Isolate to the engine or sensor circuitry.
	Check the sensor accuracy with a thermocouple or similar temper- ature probe.
	 If the PCC ambient coolant temperature reading is accurate, the engine may be overheating. Refer to the engine service manual.
	 If the PCC ambient coolant temperature reading is not accurate, go to next step.
3. The sensor could be bad.	 Disconnect the sensor and connect a coolant temperature sensor simulator to the harness.
	If the control responds to the simulator, replace the sensor. If con- trol does not respond, go to next step.
4. The harness or Base board could be bad.	 Measure the resistance of the coolant sensor and reconnect har- ness to sensor. Remove connector P7 from Base board and check resistance between pins P7-30 (IH20) and P7-34 (IH20 COM).
	 If resistance is not the same, harness is bad.
	 If resistance is the same, Base board is bad.

CODE 197/235 - LOW COOLANT LEVEL (WARNING/SHUTDOWN)

Reason: Engine coolant level has dropped below the warning/shutdown threshold for low/high coolant level. **Effect:** No action is taken by the PCC for code **197**. Engine will shut down for code **235**.

POSSIBLE CAUSE	CORRECTIVE ACTION
The sensor, harness or Base board could be bad.	If the coolant level is normal, isolate the source of the low coolant signal. (This is a ground signal.)
	Disconnect the signal lead at the sender and reset the control.
	1. If the 197/235 message drops out and does not reappear, replace the sender.
	2. If the 197/235 message reappears and remains after control reset, remove connector P7 from Base board and check continuity from P7-32 to ground.
	 If there is continuity, replace the harness.
	 If there is not continuity, replace the Base board.

CODE 234 – OVERSPEED (SHUTDOWN)

Reason: Engine speed signal indicates an engine speed greater than shutdown threshold. **Effect:** Engine will shut down.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Cold engine (no coolant heaters)	 Overspeed can occur when starting a vary cold engine. Clear fault and restart genset.
2. Single step large block load removal.	2. Clear fault and restart genset.
 Fault simulation was enabled with In- Power. 	 With InPower, verify that the fault simulation is not enabled for the coolant sensor.
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
Fault threshold is not set correctly with InPower.	Reset the threshold to the highest allowable setting. Determine the required operating range before adjusting the threshold.
3. Monitor the engine rpm using InPower.	3. If the RPM is not correct, refer to fault code 121 for corrective ac- tion.
 The electronic governor actuator could be bad. 	 Binding in actuator assembly of injection pump. Disassembly of in- jection pump may be required to inspect/repair O-rings, pump, etc. Refer to the engine service manual.

CODE 235 – LOW COOLANT LEVEL (SHUTDOWN) Reason: Effect: CORRECTIVE ACTION POSSIBLE CAUSE CORRECTIVE ACTION 1. Refer to code 197. 1. Refer to code 197.

CODE 359 – FAIL TO START (SHUTDOWN) (3.3L ELECTRONIC GOVERNED ENGINE)

Reason: This indicates that the engine failed to start after expiration of last crank time. **Effect:** Engine will not start.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Restricted fuel supply due to:	
a. Fuel level below pickup tube in	1a. Add fuel if low. Prime the fuel system.
tank.	1b. Open any closed shutoff valve in the fuel line supplying the engine.
b. Closed shutoff valve in supply line.	1c. Refer to engine service manual.
c. Fuel injectors clogged.d. Air in fuel system.	1d. Bleed air from fuel system. Refer to engine service manual.
2. Injection pump actuator not energized	Isolate to harness, governor actuator or Base board.
due to the harness, governor actuator or the Base board is bad.	2a. Display "Governor Duty Cycle" menu. Attempt to start and check for duty cycle (55% is about average). If percentage of duty cycle is displayed before shutdown, the harness, actuator or output circuit of Base board is bad, go to step 2b. (Duty cycle displayed indicates processor is functioning, but output circuitry of Base board could still be defective.) If the duty cycle is not displayed, the Base board is bad.
	2b. Remove connector P7 from Base board and check wiring continu- ity of actuator circuit. P7-24 (ACT +) and P7-28 (ACT –) to appropri- ate +/– terminals of governor actuator. Repair as necessary. If con- tinuity is OK, go to step 2c.
	2c. Disconnect the two leads attached to the injection pump actuator. Measure the resistance across the two actuator terminals. A read- ing of 2.3 ohms indicates that the actuator circuit is OK. (This test only shows that the actuator circuit is not opened or shorted, but not if there is binding.) Replace actuator assembly if open or short is measured. If actuator is OK, go to step 2d.
	2d. Attempt to start and check for CNTL B+ at terminal lead ACT + of governor actuator (use engine block for meter ground). If not pres- ent, Base board is bad.
	If CNTL B+ is present, attempt to start and check for GOV PWM (pulse width modulated) signal (measure across terminals of ac- tuator). If not present, Base board is bad.
	If GOV PWM signal is present, governor actuator is bad (binding in actuator assembly of injection pump). Disassembly of injection pump may be required to inspect/repair O-rings, pump, etc. (Refer to engine service manual.)

CODE 359 – FAIL TO START (SHUTDOWN) (3.3L MECHANICAL GOVERNED ENGINE)

Reason: This indicates that the engine failed to start after expiration of last crank time. **Effect:** Engine will not start.

POSSIBLE CAUSE	CORRECTIVE ACTION
 Restricted fuel supply due to: a. Fuel level below pickup tube in tank. b. Closed shutoff valve in supply line. c. Fuel injectors clogged. d. Air in fuel system. Fuel solenoid (K1) on the injection pump not energized due to: 	 1a. Add fuel if low. Prime the fuel system. 1b. Open any closed shutoff valve in the fuel line supplying the engine. 1c. Refer to engine service manual. 1d. Bleed air from fuel system. Refer to engine service manual. Isolate to F1, F3, K12 relay, K1 solenoid or Base board. 2a. Remove fuse E1 (located near TB BAT terminal on engine block).
 a. Fuse F1 of harness assembly may be opened. b. Fuse F3 on Base board may be open. c. K12 Fuel Pilot Relay or fuel solenoid (K1) is bad. d. Base board is bad. 	 2a. Remove fuse F1 (located near TB BAT terminal on engine block) and check continuity. If open, replace the fuse with one of the same type and amp rating (15 Amps.) If fuse reopens, check wiring continuity of fuel solenoid circuit/test fuel solenoid. Binding in the solenoid linkage can prevent activation of the hold coil circuitry in the solenoid. Not switching from pull to hold will cause extended high current drain and opening of fuse F1. Make sure solenoid shaft moves completely in and out freely. 2b. Remove fuse F3 (located on Base board) and check continuity. If open, replace the fuse with one of the same type and amp rating (2 Amps.) If fuse reopens, check wiring continuity/test K12 relay. 2c. Attempt to start and check for B+ at the fuel solenoid coil. If B+ is present, fuel solenoid may be bad. (To test solenoid, measure the resistance of the solenoid coils as follows. (Manually move the shaft in and out to open/close internal hold/pull winding switch for this test.) With shaft manually pushed in (simulated energized state) (switch in hold position) – OK if approximately 0.5 ohms. If B+ is not present, check wiring continuity/test K12 relay or the Base board is bad, go to step 2d. 2d. Install harness tool between Base board P7 connector. Attempt to start and check for B+ at P7-9 and ground at P7-10. If there is no B+/GND, the Base board is bad.

CODE 415 – LOW OIL PRESSURE (SHUTDOWN)

Reason: Engine oil pressure has dropped below the shutdown threshold for high oil pressure. **Effect:** Engine will shut down.

POSSIBLE CAUSE

CORRECTIVE ACTION

1. Refer to code 143.

1. Refer to code 143.

CODE 441 – LOW BATTERY VOLTAGE (WARNING)

Reason: Low voltage has been detected for battery. **Effect:** PCC voltage supply approaching level at which unpredictable operation may occur.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Weak or discharged battery.	 Recharge or replace the battery. Specific gravity for a fully charged battery is approximately 1.260 at 80° F (27° C).
2. Low electrolyte level in battery.	2. Replenish electrolyte and recharge battery.
3. Battery connections loose or dirty.	Clean and tighten or replace the battery cable connectors and cables at the battery and the set.
4. Wrong battery voltage.	4. Verify that battery voltage 12 or 24 matches calibration.
5. Insufficient battery charging voltage.	 Adjust charge rate of battery charging circuit, according to manufactures instructions.
6. Engine DC alternator could be bad.	 Replace engine DC alternator if normal battery charging voltage (12 to 14 or 24 to 26 VDC) is not obtained.
If the batteries are OK, the problem may be the harness or the Base board.	 Remove connector P7 from Base board and check battery voltage at P7–3 (B+) to P7-7 (GND) and P7–4 (B+) to P7-8 (GND).
	 If the voltage at P7 is not the same as the battery voltage, the harness is bad.
	 If the voltage at P7 is OK, the Base board is bad.

CODE 442 – HIGH BATTERY VOLTAGE (WARNING)

Reason: High voltage has been detected for battery. **Effect:** PCC damage will occur.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Excessive battery charging voltage.	 Adjust charge rate of battery charging circuit according to manufacturers instructions.
2. Engine DC alternator could be bad.	 Replace engine DC alternator if normal battery charging voltage (12 to 14 or 24 to 26 VDC) is not obtained.
3. Wrong battery voltage.	3. Verify that battery voltage 12 or 24 matches calibration.

CODE 1311, 1312, 1317, 1318 - CUSTOMER INPUT (WARNING/SHUTDOWN)

Reason: The nature of the fault is an optional customer selection. **Effect:** Status, warning or shutdown.

POSSIBLE CAUSE	CORRECTIVE ACTION
If there is no actual fault, the problem may be an external wiring problem, active input	Disconnect the signal lead from TB1 and reset the control.
(closed or open) selection is incorrect.	 CUST_IN1 – TB1-4
	 CUST_IN2 – TB1-5
	 CUST_IN3 – TB1-6
	 CUST_IN4 – TB1-7
	If the message drops out, the external wiring has a short or open circuit, or the active input selection (closed/open) is not correct for customer in- put (use service tool to check selection).

CODE 1435 – LOW COOLANT TEMPERATURE (WARNING)

Reason: Engine coolant temperature has dropped below the warning threshold for low coolant temperature. **Effect:** No action is taken by the PCC. Engine may not start due to slow cranking speed.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	 With InPower, verify that the fault simulation is not enabled for the coolant sensor. If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. Fault threshold is not set correctly with InPower.	Reset the threshold to the lowest allowable setting. Determine the required operating range before adjusting the threshold.
 The engine coolant heater could be bad. (Radiant heat should be felt with hand held close to outlet hose.) 	 3. Coolant heater not operating due to: Coolant heater not connected to power. Check for blown fuse, or disconnected heater cord and correct as required. Low coolant level. Look for possible coolant leakage points and repair as required.
	 Defective heater element/thermostat. With coolant heater removed from engine and power disconnected, flush with cold tap water for two minutes to close internal heater thermostat (opens at 100° F and closes at 80° F). Check resistance across input power leads: a. Open – replace coolant heater. b. Closed – coolant heater OK (coil resistance of 10 to 60 ohms)
4. The sensor connections could be bad.	 Inspect the sensor and engine harness connector pins. Repair or replace as necessary.
5. The sensor could be bad.	 Disconnect the sensor, and plug in a resistive sensor simulator to isolate the fault. If the control responds to the simulator, replace the sensor. If con- trol does not respond, harness or Base board is bad.
6. The harness or Base board could be bad.	 Measure the resistance of the coolant temperature sensor and re- connect harness to sensor. Remove connector P7 from Base board and check resistance between pins P7-30 (IH20) and P7-34 (IH20 COM).
	 If resistance is not the same, harness is bad. If resistance is the same, Base board is bad.

CODE 1438 – FAIL TO CRANK (SHUTDOWN) (LOCAL OR REMOTE)

Reason: This indicates that the engine failed to crank after the PCC received a start signal. **Effect:** Engine will not start.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Starter is bad.	 Reset the control. Attempt to start, and test for B+ at the starter. If there is B+ at the starter, the starter could be bad. Test starter (see engine service manual). Replace the starter.
	If B+ is not present at the starter, go to next step.
 Base board is bad or fuse F3 on the Base board may be open. 	Remove F3 and check continuity. If open, replace the fuse with one of the same type and amp rating (2 Amps).
	If F3 is OK, install harness tool between Base board P7 connector. Attempt to start and check for B+ at P7-23 (GEN SW B+) and P7-27 (START SOL–). (These are leads to the K4 coil.)
	 If there is no B+ signal, the Base board is bad.
	 If there is a B+ signal, the Start Pilot Relay K4 or starter circuit- ry is bad. Go to next step.
 Start Pilot Relay K4 or starter circuitry could be bad. 	 Check for B+ IN at K4-1 (directly connected to battery B+). If not present, check for open circuit.
	If there is B+ IN, attempt to start and test for B+ OUT at K4-4.
	 If there is no B+ OUT at K4-4, K4 is bad.
	 If there is B+ OUT at K4-4, check for open circuit between K4-4 and starter.
 The Emergency Stop switch or wiring is defective. 	 4. With Emergency Stop push button not activated, remove connector P1 and check for continuity between P1-1 (ESTOP-NC1) and P1-2 (ESTOP-NC2). (If circuit is open, the control will detect a local E-Stop condition but will not display the E-Stop condition.) If circuit is open, isolate to Emergency Stop switch and wiring. If there is continuity, go to next step.
5. MPU/circuit is bad.	5. Refer to Code 121 instructions.

CODE 1442 – WEAK BATTERY (WARNING)

Reason: Battery is weak. Effect: No action is taken by the PCC.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Weak or discharged battery.	 Recharge or replace the battery. Specific gravity for a fully charged battery is approximately 1.260 at 80° F (27° C).
2. Low electrolyte level in battery.	2. Replenish electrolyte and recharge battery.
3. Battery connections loose or dirty.	Clean and tighten or replace the battery cable connectors and cables at the battery and the set.
4. Insufficient battery charging voltage.	 Adjust charge rate of battery charging circuit, according to manufacturers instructions.
5. If the batteries are OK, the problem may be the harness.	 Remove connector P7 from Base board. Check battery voltage at: P7-3 (CNTL) to P7-7 (GND) and P7-4 (CNTL) to P7-8 (GND) If voltage is not OK, repair defective harness.

CODE 1443 – BATTERY FAILED (SHUTDOWN)

Reason: Battery is dead. Effect: Engine will not start.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Refer to code 1438 .	1. Refer to code 1438 instructions.

CODE 1444 – KW OVERLOAD (WARNING)

Reason: The kW has reached overload. The threshold for kW overload is 3 seconds at 110 percent of rated power output.

Effect: No action taken by the PCC.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault threshold is not set correctly with InPower.	 Reset the threshold to the highest allowable setting. Determine the required operating range before adjusting the threshold.
2. Short or overload.	Check the load and load cables. Repair if necessary. Check opera- tion by disconnecting load and restarting generator set.
3. Incorrect CTs or CT connections.	3. Check CTs and CT connections. Correct if necessary. Refer to <i>Current Transformer Installation</i> in <i>Section 6</i> .
 The problem may be the Base board or harness connections. 	 4. Remove connector P7 from Base board. Check continuity from P7 to CTs. P7-11 (CT1) to P7-12 (CT1-COM) P7-15 (CT2) to P7-16 (CT2-COM) P7-19 (CT3) to P7-20 (CT3-COM) Repair connections.

CODE 1445 – SHORT CIRCUIT (SHUTDOWN)

Reason: This indicates that the generator output current has exceeded 175% of rated. **Effect:** Engine will shut down.

POSSIBLE CAUSE

CORRECTIVE ACTION

1. Refer to code **1444**.

1. Refer to code 1444.

CODE 1471/1472 – OVER CURRENT (WARNING/SHUTDOWN)

Reason: This indicates that the generator output current has exceeded 110% of rated. **Effect:** No action is taken by the PCC for code **1471**. Engine will shut down for code **1472**.

POSSIBLE CAUSE

CORRECTIVE ACTION

1. Refer to code 1444.

1. Refer to code 1444.

CODE 1446 – HIGH AC VOLTAGE (SHUTDOWN)

Reason: One or more of the phase voltages has exceeded 130% of nominal, or has exceeded 110% of nominal for 10 seconds.

Effect: Engine will shut down.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	 With InPower, verify that the related fault simulation is not enabled. If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. Single step large block load removal.	2. Clear fault and restart genset.
 Fault threshold is not set correctly with InPower. 	Reset the threshold to the highest allowable setting. Determine the required operating range before adjusting the threshold.
4. Base board or generator is bad.	 Refer to Generator/Base Board Isolation Procedure in Section 7 to determine if the generator or the Base board is causing the high AC voltage shutdown fault.

CODE 1447 – LOW AC VOLTAGE (SHUTDOWN)

Reason: One or more of the phase voltages has dropped below 85% of nominal for 10 seconds. **Effect:** Engine will shut down.

POSSIBLE CAUSE	CORRECTIVE ACTION	
1. Fault simulation was enabled with In-	1. With InPower, verify that the related fault simulation is not enabled.	
Power.	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.	
2. Fault threshold is not set correctly with InPower.	Reset the threshold to the lowest allowable setting. Determine the required operating range before adjusting the threshold.	
3. Overload.	 Check the load and correct any overload. Check operation by dis- connecting load and restarting generator set. 	
4. Improper connections have been made at the generator output terminals.	4. Reconnect according to the appropriate reconnection diagram. See <i>Section 10</i> .	
5. PMG or field wiring could be bad.	5. Check and repair the PMG or field wiring (<i>refer to Section 10</i>).	
 Shunt wiring connection could be incor- rect. 	6. Check that excitation inputs P8-21 and P8-22 are connected to the correct voltage. If misconnected to a high voltage, the AVR fault will shut down excitation and cause Low AC Voltage condition. (<i>refer to Section 10</i>).	
7. The rotating rectifier assembly (diodes CR1 through CR6) is faulty.	7. Check each diode (<i>refer to Section 7</i>).	
8. Loose connector or Base board is bad.	8. Repair connections (P8) or replace the Base board if necessary.	

CODE 1448 – UNDER FREQUENCY (SHUTDOWN)

Reason: Generator AC output frequency is low. **Effect:** Generator set will shut down.

POSSIBLE CAUSE	CORRECTIVE ACTION
1. Fault simulation was enabled with In- Power.	 With InPower, verify that the related fault simulation is not enabled. If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. Fault threshold is not set correctly with InPower.	Reset the threshold to the lowest allowable setting. Determine the required operating range before adjusting the threshold.
3. Overload.	 Check the load and correct any overload. Check operation by dis- connecting load and restarting generator set.
4. Fuel or air delivery problem.	4. Refer to the engine service manual.
5. Loose connector or Base board is bad.	5. Repair connections (P8) or replace the Base board if necessary.

CODE 1449 – OVER FREQUENCY (WARNING)

Reason: Generator AC output frequency is high. **Effect:** No action taken by the PCC.

POSSIBLE CAUSE	CORRECTIVE ACTION
 Fault simulation was enabled with In- Power. 	1. With InPower, verify that the related fault simulation is not enabled.
	If you do not have InPower, remove battery power from the control to disable fault simulation overrides.
2. Fault threshold is not set correctly with InPower.	Reset the threshold to the highest allowable setting. Determine the required operating range before adjusting the threshold.
3. Fuel or air delivery problem.	3. Refer to the engine service manual.
4. Loose connector or Base board is bad.	 Repair connections (P7/P8) or replace the Base board if neces- sary.

GENERAL

This section describes the optional Power Transfer Control (PTC module) and the related Fault Codes and troubleshooting procedures.

The PTC troubleshooting procedures use fault codes, from the PCC 2100 diagnostics, and symptoms. Conditional schematics are used with the symptoms to help diagnose problems, including those not covered by the fault codes.

AWARNING Improper operation of the generator set presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator set manuals.

AWARNING AC power at the PTC Module or at the breakers or contactors present a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Remove power from both source 1 and source 2 before removing and replacing components. The following procedures are to be performed only by technically qualified personnel.

PTC MODULE

The optional PTC module is used to transfer the customer load between Source 1 (S1 utility) and Source 2 (S2 genset) as needed in the event that the utility power is unstable. The PTC module measures source 1 (Utility) voltage and frequency. The value of S1 voltage and frequency is monitored by the base board where the PCC 2100 control determines if the voltage and frequency are within limits. The system, controlled by the PCC 2100, attempts to maintain a power source for the customer load.

The PCC 2100 actively performs monitoring and control of the power source to the customer load. The PCC 2100 contains the logic and timing circuits that control the transfer sequence. This control also contains many of the customer interface circuits (in-

cluding the genset start signal and network port), the RS-232 communications port for the service tool, and drivers for the control panel indicators, switches, and meters.

Utility voltage is monitored by the PCC 2100 control via voltage sensing transformers on the PTC module. The PTC module contains relays that are used to drive external relays (K20 thru K23) to perform the transfer function.

Two versions of the PTC module are available based on the application voltage. Four optional external power relays are also required. The relays must be selected based on the power rating of the switching mechanism (circuit breaker or contactor), coil voltage and mounting type. Refer to the PTC kit instructions for relay selection.

SEQUENCE OF EVENTS

The control executes a prescribed sequence of events for all PTC operations. The genset must set to the Auto position for the following sequence of events to occur. The operations for a typical loss of S1 utility power and a return of S1 utility power are:

Transfer from Source 1 (Utility) to Source 2 (Genset)

This sequence of events includes a programmed transition and begins with Source 1 (utility) available and connected. The sequence ends with Source 2 (generator) assuming the load. (See Figure 2.)

- 1. Source 1 fails. The control senses that Source 1 voltage and frequency are not within the specified limits with the under-voltage, over-voltage, or frequency.
- 2. Source 1 (Utility) is no longer within specified limits (high or low voltage, or low frequency).
- 3. The control initiates an engine start time delay (TDES), that delays engine start up for Source 2.

- 4. If TDES expires without a return to acceptable Source 1 power, the control energizes the K4 genset start pilot relay.
- 5. As soon as the control senses that the generator output reaches 90% (ready to load), it initiates a Transfer Time Delay (Source 1 to Source 2 transfer) to give the genset time to stabilize. The transfer time delay counts down.
- When the transfer time delay expires, the control momentarily energizes the K22 Open Utility Relay. The K22 relay contacts close energizing S1-1, the S1 Open Coil. The S1 breaker (or contactor) opens and the S1-3 auxiliary contact opens to indicate that S1 is open.
- 7. The control verifies that the Source 1 breaker (or contactor) is open.
- 8. The control initiates a programmed transition time delay (or recharge delay), so that residual voltage from an inductive load can decay. The delay counts down.
- 9. When the delay expires, the control momentarily energizes K21, the Close Genset Relay. K21 contacts close energizing S2-2, the S2 Close Coil. The S2 breaker (or contactor) closes and the S2-3 contacts close to indicate that S2 is closed. The generator assumes the load. The status changes to *Genset* Connected.

Transfer from Source 2 to Source 1

This sequence of events includes a programmed transition and begins with Source 2 (generator) available and connected. The sequence ends with Source 1 assuming the load and the generator cooling down.

- 1. Source 1 is restored and within specified voltage and frequency limits.
- 2. The control senses when Source 1 output is within the specified voltage and frequency limits. The status changes to Source 1 *Utility Available*.
- 3. The control initiates a Retransfer Time Delay (Source 2 to Source 1) to give Source 1 time to stabilize. The Retransfer time counts down.
- When the Retransfer time expires, the control momentarily energizes the K20 Open Genset Relay. The K20 relay contacts close energizing S1-2, the S2 Open Coil. The S2 breaker (or contactor) opens and the S2-3 contacts opens to indicate that S2 is open.
- 5. The control verifies that the Source 2 breaker (or contactor) is open.
- 6. The control initiates programmed transition time delay (or recharge delay), so that residual voltage from an inductive load can decay. The delay time counts down.
- When the delay expires, the control momentarily energizes K23, the Close Utility Relay. K23 contacts close, energizing S2-1, the S1 Close Coil. The S1 breaker (or contactor) closes and the S1-3 contacts close to indicate that S1 is closed. The utility assumes the load. The status changes to S1 (Utility) Connected.
- 8. The control initiates a TDEC (time delay, engine cool-down) to allow the engine to cool down under no load conditions. When the time delay ends the engine shuts down.

TROUBLESHOOTING USING FAULT CODES

The Digital Display shows only fault events (warnings and shutdowns). The last 20 faults can be viewed with the Digital Display. You can also read the events in the event history file by using the PC Service Tool.

Fault Events

Fault events should be considered alarms for the genset operator. They indicate that one of the power sources or the PTC is not operating correctly. Table 5-1 lists the fault codes and fault message and Table 5-2 gives corrective actions for each fault code.

The controller displays the fault message on the Digital Display and flashes the asterisk indicator. You must press the Reset button on the control panel to acknowledge a fault and clear the display.

TABLE 5-1. PTC FAULT CODES AND MESSAGES

1452Genset CB Not Closed1453Genset CB Not Open2327PTC Fault2329Low S1 Frequency2331Low S1 Voltage2337PWR Tran Disabled2338PWR Tran Failure2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout2971No message (PTC Test Mode Active)		
2327PTC Fault2329Low S1 Frequency2331Low S1 Voltage2337PWR Tran Disabled2338PWR Tran Failure2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	1452	Genset CB Not Closed
2329Low S1 Frequency2331Low S1 Voltage2337PWR Tran Disabled2338PWR Tran Failure2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	1453	Genset CB Not Open
2331Low S1 Voltage2337PWR Tran Disabled2338PWR Tran Failure2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	2327	PTC Fault
2337PWR Tran Disabled2338PWR Tran Failure2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	2329	Low S1 Frequency
2338PWR Tran Failure2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	2331	Low S1 Voltage
2339PWR Down Enabled2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	2337	PWR Tran Disabled
2358High S1 Voltage2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	2338	PWR Tran Failure
2396S1 CB Not Close2397S1 CB Not Open2966PTC Timeout	2339	PWR Down Enabled
2397S1 CB Not Open2966PTC Timeout	2358	High S1 Voltage
2966 PTC Timeout	2396	S1 CB Not Close
	2397	S1 CB Not Open
2971 No message (PTC Test Mode Active)	2966	PTC Timeout
	2971	No message (PTC Test Mode Active)

TABLE 5-2. PTC FAULT CODE TROUBLESHOOTING

WARNING Some PTC service procedures present hazards that can result in severe personal injury or death. Only qualified service personnel with knowledge of electricity and machinery hazards should perform service. See Safety Precautions.

GENSET CB NOT CLOSED (1452)

The genset circuit breaker (S2) failed to close when PTC is enabled.

Corrective Action:

1. Refer to Troubleshooting Chart 5-4 for a listing of all the possible causes.

GENSET CB NOT OPEN (1453)

The genset circuit breaker (S2) failed to open when PTC is enabled.

Corrective Action:

1. Refer to Troubleshooting Chart 5-5 for a listing of all the possible causes.

TABLE 5-2. PTC FAULT CODE TROUBLESHOOTING (CONT.)

WARNING Some PTC service procedures present hazards that can result in severe personal injury or death. Only qualified service personnel with knowledge of electricity and machinery hazards should perform service. See Safety Precautions.

PTC FAULT (2327)

The PTC module or the communication link to the PTC module is not working properly when PTC is enabled.

Corrective Action:

- Check for blinking light on the PTC module to indicate that it has power (Figure 5-1). If off, check for B+ between TB3-3 and TB3-4. Check PTC status voltage between TB3-5 and TB3-6, 0.2 VDC, if not present, see steps 2 and 3.
- 2. Check to make sure cable ground shield, on the cable from the PTC module is properly grounded at the PCC2100.
- 3. Repower the PCC2100 control to see if fault clears. (Remove power from the control for 5 seconds, then repower).

LOW S1 FREQUENCY (2329)

Low utility (S1) frequency.

Corrective Action:

- 1. Check S1 AC inputs and wiring to PTC at TB5.
- 2. Check sensor set points at PCC 2100 control.

LOW S1 VOLTAGE (2331)

Low utility (S1) voltage.

Corrective Action:

- 1. Utility (S1) low voltage. This is a common fault at initial startup due to a delay in sending the S1 voltage status from the PTC module, via the network connection, to the control. Clear the fault and it should not reoccur until the next S1 failure.
- 1. Check S1 AC inputs and wiring to PTC at TB5.
- 2. Check S1 pickup and dropout set points at PCC 2100 control.

POWER TRAN DISABLED (2337)

The PTC module is available, but the PTC feature is not enabled.

Corrective Action:

1. Use the InPower service tool to enable the PTC feature. After enabling the feature, cycle power off at the control for 5 seconds, then repower control.

TABLE 5-2. PTC FAULT CODE TROUBLESHOOTING (CONT.)

WARNING Some PTC service procedures present hazards that can result in severe personal injury or death. Only qualified service personnel with knowledge of electricity and machinery hazards should perform service. See Safety Precautions.

POWER TRAN FAILURE (2338)

The PTC module trim is enabled, but the control could not communicate with the PTC module.

Corrective Action:

- 1. PTC module does not have power or is not installed. Check for blinking light on the PTC module to indicate that it has power (Figure 5–1). If off, check for B+ between TB3-3 and TB3-4. Check PTC status voltage between TB3-5 and TB3-6, 0.2 VDC.
- 2. Reverse battery connections.
- 3. Cycle power off at the PCC 2100 control for 5 seconds, then repower control.

POWER DOWN ENABLED (2339)

The Power Down Mode (sleep) function is enabled, but either the PTC module or the network board is active.

Corrective Action: None required, the message indicates that the control will not go to sleep under these conditions.

HIGH S1 VOLTAGE (2358)

Indicates utility (S1) voltage has increased above the over voltage threshold.

Corrective Action:

- 1. Measure S1 AC inputs at PTC module. Compare with value read using InPower. Check utility nominal voltage matches measured value.
- 2. Check sensor set points at PCC 2100 control.

S1 CB NOT CLOSE (2396)

Utility contact (S1) fail to close, with PTC enabled.

Corrective Action:

1. Refer to Troubleshooting Chart 5-5 for a listing of all the possible causes.

S1 CB NOT OPEN (2397)

Utility contact (S1) fail to open with PTC enabled.

Corrective Action:

1. Refer to Troubleshooting Chart 5-4 for a listing of all the possible causes.

TABLE 5-2. PTC FAULT CODE TROUBLESHOOTING (CONT.)

WARNING Some PTC service procedures present hazards that can result in severe personal injury or death. Only qualified service personnel with knowledge of electricity and machinery hazards should perform service. See Safety Precautions.

PTC TIMEOUT (2966)

PTC module is not responding. PTC Status may be okay, but the PTC module is no longer communicating.

Corrective Action:

1. Check PTC status light, if not flashing see steps two and three.

2. Check cable connections between PTC module and PCC 2100 control.

3. Cycle power off at the PCC 2100 control for 5 seconds, then repower control.

(2971) NO MESSAGE

PTC Test Mode active. (Fault code only displayed in InPower)

Corrective Action:None required

TROUBLESHOOTING WITH SYMPTOMS

Use the following troubleshooting guide to help diagnose PTC module problems. It is divided into sections based on the symptom. Common problems are listed with their possible causes. Refer to the corrective action column for the appropriate test or adjustment procedure.

Conditional schematics are used to highlight the circuit that is energized during the sequence of the events. Always refer to the schematic and wiring diagram package that was shipped with the equipment for specific information about its configuration.

Make a thorough inspection of the PTC installationwiring to make sure that good wire harness and ground connections are made. Correct any wiring problems before performing tests or replacing any components.

Test Settings

The Test mode can be set to one of four different settings for use with the PTC module:

- Start at idle without load
- Start at idle with load
- Start at rated speed without load

• Start at rated speed with load

During an actual power outage the genset will start and run at rated speed with load.

Circuit Breaker Applications

When using circuit breakers as a transfer pair, make sure you find out the recharge time and enter it into the Gen. CB and S1 CB recharge delay time settings.

Troubleshooting Warnings

AWARNING Improper operation of the generator set presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator set manuals.

AWARNING AC power at the PTC Module or at the breakers or contactors present a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Remove power from both source 1 and source 2 before removing and replacing components. The following procedures are to be performed only by technically qualified personnel.

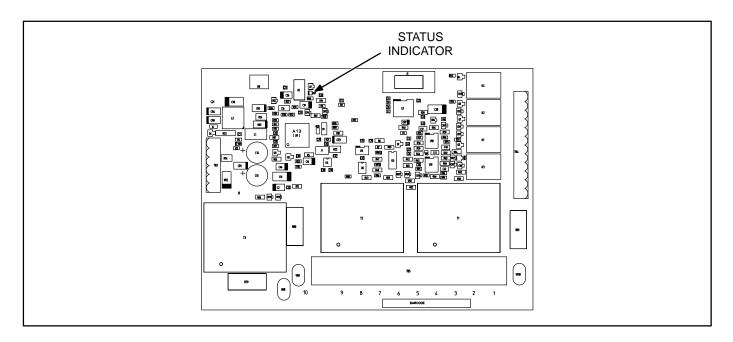


FIGURE 5-1. PTC STATUS LIGHT

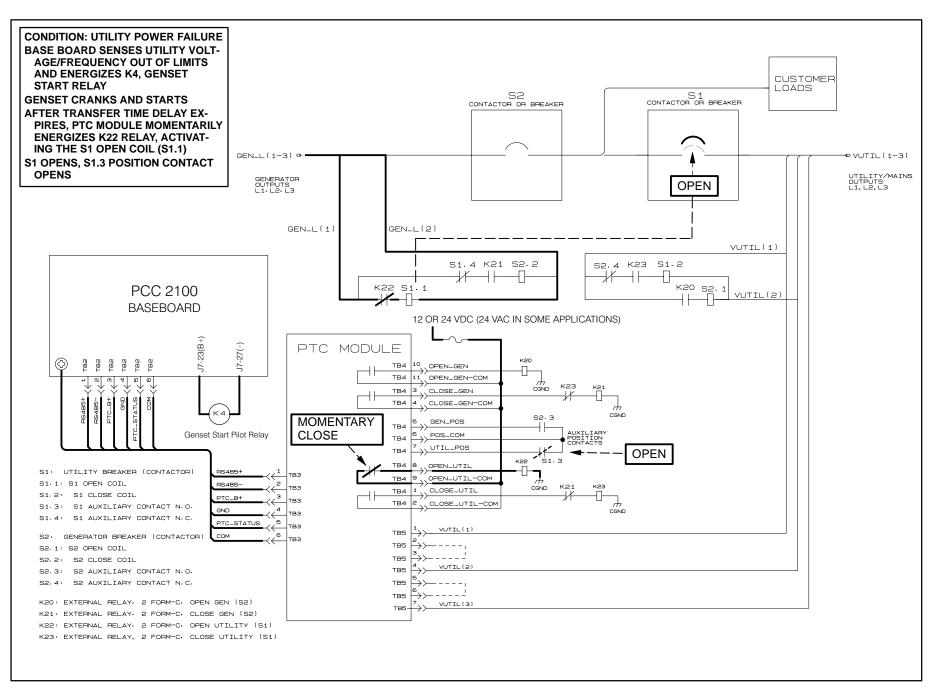


FIGURE 5-2. CONDITIONAL SCHEMATIC - LOSS OF SOURCE 1 POWER (UTILITY), GENSET STARTS, S1 OPENS

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AWARNING AC power at the PTC Module or at the breakers (or contactors) present a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Remove power from both source 1 and source 2 before removing and replacing components. The following procedures are to be performed only by technically qualified personnel.

Trouble and/or Fault Code	Possible Cause	Corrective Action
PTC Fault – 2327, 2338	 The PTC module or the com- munication link to the PTC module is not working proper- ly. 	 Check for blinking light on PTC module to indicate that it has power. If not, check for B+ between TB3-3 and TB3-4, if present, check PTC status voltage between TB3-5 and TB3-6 of approx. 0.2 VDC. If no sta- tus voltage see steps 2 and 3.
		2. Make sure cable ground shield, on the cable from the PTC module is properly grounded at the PCC 2100.
		3. Cycle PCC 2100 control power off for 5 seconds.
Not in Auto	 Selector Switch on genset Not in Auto position. 	 Set selector switch on genset to Auto position. (The PTC is disabled when the switch is in the Manual position).
Start/TDES mode	 Engine start time delay ac- tive. 	1. Wait for engine start time delay to expire.
Genset cranks but does not start	1. Genset problem.	 Check fuel system. Refer to genset trou- bleshooting section.
Genset does not crank	 Wiring, Battery, or Genset problem 	1a.Select Manual start on genset control. If genset starts, check wiring between the PTC module and the PCC control. If it is OK, go to next possible cause – No gen- set start signal.
		1b.If it does not crank, check batteries and cable connections.
		1c. If it cranks but does not start, check fuel supply and refer to genset troubleshoot- ing section.
No Genset Start Signal (TDES expired) Fault – 1438 (Fail to Crank)	1. No genset start signal.	 Check for start signal to the genset start pilot relay K4. Attach a voltmeter across the K4 coil and check for B+. If voltage is present, check relay K4.
		 If voltage is not present, check continuity between J7-23 and the K4 coil and be- tween J7-27 and the K4 coil.
		3. Check fuse on base board.
		 Check for open or poor wire connection to E–Stop switch on PCC 2100.
		5. If the wiring and connections are good, the base board is defective.

TABLE 5-3. SOURCE 1 (UTILITY) POWER FAILS, BUT GENSET DOES NOT START

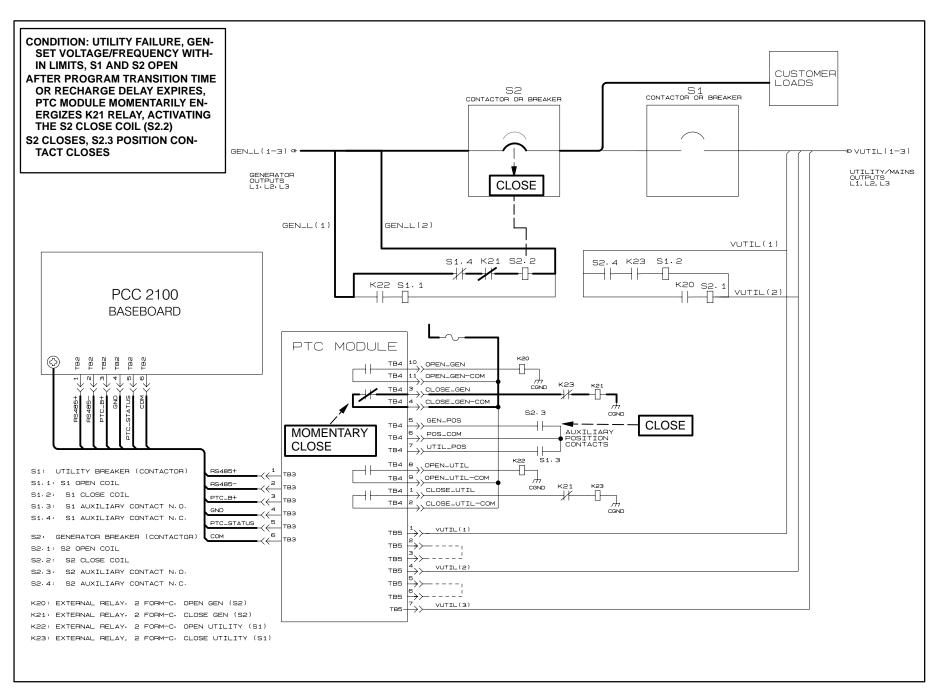


FIGURE 5-3. CONDITIONAL SCHEMATIC - GENSET AVAILABLE, S2 CLOSES

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AWARNING AC power at the PTC Module or at the breakers (or contactors) present a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Remove power from both source 1 and source 2 before removing and replacing components. The following procedures are to be performed only by technically qualified personnel.

Possible Cause	Corrective Action
 Genset output voltage not acceptable or Source 2 voltage settings do not match the application. Genset is running at idle. 	 1a.Measure genset output voltage and frequency. 1b.Verify voltage settings in control display or service tool. Verify that genset ready to load status is active. 1c. Start genset manually and verify Ready to Load status goes active. 2. Verify Source 2 voltage input to base board. If input to base board matches voltage settings, base board is not calibrated correctly or is defective.
1. Transfer time delay active.	1. Wait for transfer time delay to expire.
2. Program transition time delay active.	2. Wait for program transition time to expire.
 No S1 Open utility signal. K22 Open Utility external relay not energized or defec- tive. S1-1 Open coil not energized or defective. S1-3 Position indicator auxil- iary contacts defective. 	 Check for momentary voltage pulse at K22 relay coil between TB4-8 and ground. Check for momentary source 2 voltage at S1-1 coil. If not present, check K22 con- tacts (should be closed during transfer). If present, check breaker or contactor. Check S1-3 auxiliary contact (TB4-6 to TB4-7), with the utility breaker or contac- tor open, S1-3 should be open.
 No S2 Close genset signal. K21 Close Genset external relay not energized or defec- tive. 	 Check for momentary voltage pulse at K22 relay coil. If voltage is available be- tween TB4-3 and ground, but not at K22 coil, check K23 NC contacts that are in series with K21 coil.
 S2-2 Close coil not energized or defective. S2-3 Position indicator auxil- iary contacts defective. 	 Check for momentary source 2 voltage at S2-2 coil. If not present, check S1-4 and K22 contacts (should be closed during transfer). If present, check breaker or contactor. Check S2-3 auxiliary contact (TB4-5 to
	 Genset output voltage not acceptable or Source 2 voltage settings do not match the application. Genset is running at idle. Transfer time delay active. Program transition time delay active. No S1 Open utility signal. K22 Open Utility external relay not energized or defective. S1-1 Open coil not energized or defective. S1-3 Position indicator auxiliary contacts defective. No S2 Close genset signal. K21 Close Genset external relay not energized or defective. S2-2 Close coil not energized or defective. S2-3 Position indicator auxil-

TABLE 5-4. GENSET STARTS, BUT DOES NOT ASSUME LOAD

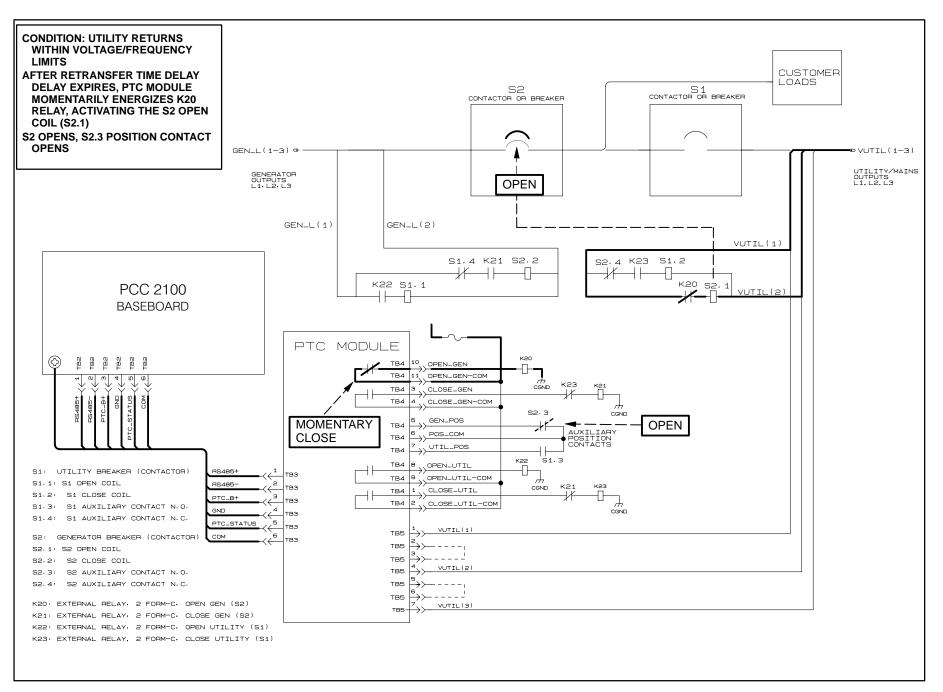


FIGURE 5-4. CONDITIONAL SCHEMATIC - SOURCE 1 AVAILABLE, S2 OPENS

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AWARNING AC power at the PTC Module or at the breakers (or contactors) present a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Remove power from both source 1 and source 2 before removing and replacing components. The following procedures are to be performed only by technically qualified personnel.

Trouble and/or Fault Code	Possible Cause	Corrective Action
No S1 (Utility) Available status.	 Not in Auto. Utility output voltage not acceptable or Source 1 voltage settings do not match the application. Defective PTC module. 	 Set selector switch on genset to Auto position. 2a.Measure utility output voltage. 2b.Verify voltage settings in control with digi- tal display or service tool. Verify Source 1 voltage input to PTC module. If input to PTC module matches voltage settings, PTC module is defec- tive.
S1 (Utility) Available status dis- played but utility does not as- sume load.	 Transfer time delay active. Program transition time delay active. 	 Wait for transfer time delay to expire. Wait for program transition time to expire.
S1 (Utility) Available, Genset re- mains connected "CB Not Open" (Fault 1453) Refer to Figure 5-4	 No S2 Open genset signal. K20 Open Genset external relay not energized or defec- tive. S2-1 Open coil not energized or defective. S2-3 Position indicator auxil- iary contacts defective. 	 Check for momentary voltage pulse at K20 relay coil between TB4-10 and ground. Check for momentary source 1 voltage at S2-1 coil. If not present, check K20 con- tacts (should be closed during transfer). If present, check breaker or contactor. Check S2-3 auxiliary contact (TB4-5 to TB4-6), with the genset breaker or con- tactor open, S2-3 should be open.
S1 (Utility) Available, S1 open, S2 Genset, not connected to load. "S1 CB Not Closed" (Fault 2396)	 No S1 Close utility signal. K23 Close Utility external relay not energized or defec- tive. 	 Check for momentary voltage pulse at K23 relay coil. If voltage is available be- tween TB4-1 and ground, but not at K22 coil, check K21 NC contacts that are in series with K21 coil.
Refer to Figure 5-5	 S1-2 Close coil not energized or defective. S1-3 Position indicator auxil- iary contacts defective. 	 Check for momentary source 1 voltage at S1-2 coil. If not present, check S2-4 and K23 contacts (should be closed during transfer). If present, check breaker or contactor. Check S1-3 auxiliary contact (TB4-6 to TB4-7), with the utility breaker or contac- tor closed, S2-3 should be closed.
Test with Load Active	1. Test with load active.	1. Wait for Test to complete or deactivate remote start to end test.
Note: Transfer signals have a very short duration of 10- to 20-milliseconds. Voltage to the relay may be difficult to measure with some meters. The relays make an audible click when momentarily energized by a transfer signal.		

TABLE 5-5. PTC MODULE DOES NOT RETRANSFER WHEN SOURCE 1 UTILITY POWER IS RESTORED AFTER A POWER FAILURE OR ON INITIAL INSTALLATION

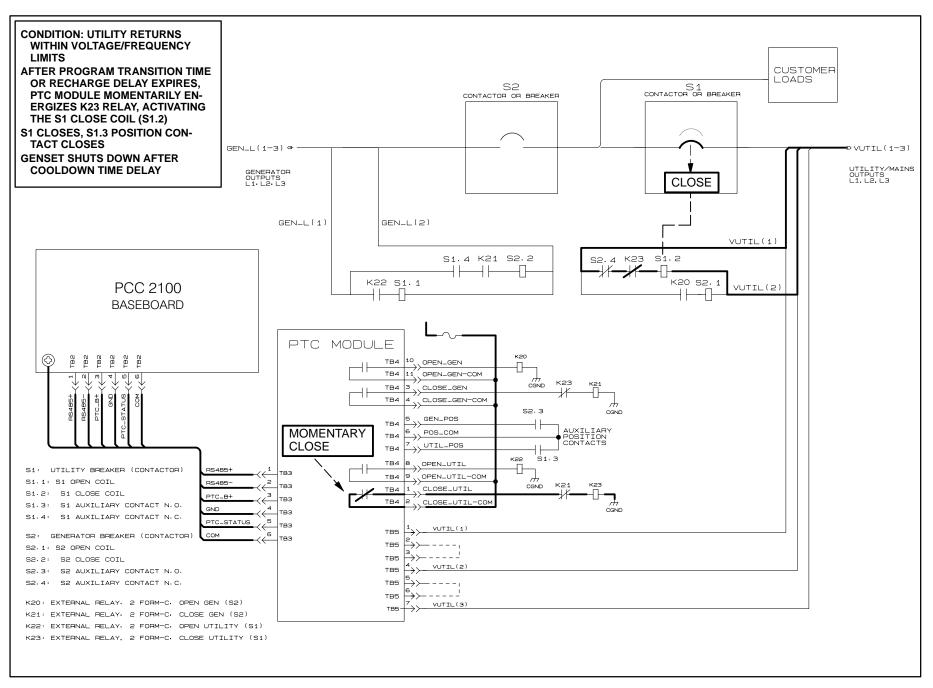


FIGURE 5-5. CONDITIONAL SCHEMATIC - SOURCE 1 AVAILABLE, S1 CLOSES

AWARNING AC power at the PTC Module or at the breakers (or contactors) present a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Remove power from both source 1 and source 2 before removing and replacing components. The following procedures are to be performed only by technically qualified personnel.

Trouble	Possible Cause	Corrective Action
Genset continues to operate after retransfer	1. Time Delay Engine Cool-down (TDEC) still active.	1. Wait for TDEC to expire.
	2. Cool down idle running	2. Wait for cool down idle to expire.
Remote Start Active	1. RMT signal still active.	 Measure voltage between TB1-1 and TB1-20 (GND.). Zero VDC indicates an active RMT signal that holds the genset ON.

TABLE 5-6. GENSET CONTINUES TO RUN AFTER RETRANSFER OF LOAD TO S1 UTILITY

TABLE 5-7. (GENSET STARTS DURING NORMAL POWER SERVICE

Trouble	Possible Cause	Corrective Action
Genset starts during normal	1. Remote test customer input.	1. Check for remote test input at J4-5.
power service.	 Momentary source 1 utility voltage dip. 	 Check undervoltage settings, adjust if needed.
	3. Customer supplied exercise clock	3. Refer to customer supplied exerciser clock settings.
	active.	 Verify Source 1 voltage input to PTC Module.
	 PTC Module no longer sensing Source 1 voltage. 	

TABLE 5-8. GENERATOR TEST RUNS BUT GENSET DOES NOT ASSUME LOAD

Trouble	Possible Cause	Corrective Action
Genset test runs but does not assume load.	 Control programmed to test without load. 	 Check or change program with Digi- tal Display or PC Service tool to Test with load.

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6. Control Adjustment and Service

GENERAL

This section contains circuit board removal and replacement procedures and adjustment procedures for the genset control.

This section also describes the function and operation of engine sensors, genset options, and other special features of the genset control system, such as, customer connection points, optional run relays, etc. Installation information is also provided for these items where necessary. **<u>AWARNING</u>** Incorrect service or replacement of parts can result in severe personal injury or death, and/or equipment damage. Service personnel must be trained and experienced to perform electrical and mechanical service.

AWARNING HAZARDOUS VOLTAGE. The PCC2100 control box must be opened only by technically qualified personnel. Voltages of up to 600 VAC are present in the PCC box. These voltages can cause electrical shock, resulting in personal injury.

CIRCUIT BOARD REMOVAL/REPLACEMENT

No special tools (other than a grounding wrist strap and InPower Service tool) are required to remove a circuit board from inside the control box. The In-Power Service tool is required when replacing the Base board.

Before replacing the Base board, make sure that a capture file of the genset's parameter values has been created using InPower. (During genset installation, it was suggested that a capture file be made before and after changes were made to the genset operating parameters.)

After replacing the Base board, use the capture file as a template to write the previous settings to the new Base board software.

Refer to INPOWER User's Guide for specifics.

Circuit Board Removal Safety Precautions

To prevent circuit board damage due to electrostatic discharge (ESD), a grounding wrist strap must be worn when handling circuit boards or socketmounted IC's. (The wrist strap **does not** provide a direct short to ground, but is typically rated at approximately 1 megohm to ground.)

Attach the clip to the chassis ground screw in the control box and place the strap around your wrist before handling a circuit board.

ACAUTION Electrostatic discharge will damage circuit boards. Always wear a grounding wrist strap when handling circuit boards or socket-mounted IC's.

Turn off or remove AC power from the battery charger and then remove the negative (–) battery cable from the set starting battery. This is to make sure that the set will not start while working on it and to avoid circuit board damage, caused by voltage spikes when removing and replacing circuit board connectors. **AWARNING** Ignition of explosive battery gases can cause severe personal injury or death. Arcing at battery terminals, light switch or other equipment, flame, pilot lights and sparks can ignite battery gas. Do not smoke, or switch trouble light ON or OFF near battery. Discharge static electricity from body before touching batteries by first touching a grounded metal surface.

Ventilate battery area before working on or near battery—Wear goggles—Stop genset and disconnect charger before disconnecting battery cables—Disconnect negative (–) cable first and reconnect last.

ACAUTION Disconnect battery charger from AC source before disconnecting battery cables. Otherwise, disconnecting cables can result in voltage spikes damaging to DC control circuits of the set.

AWARNING Accidental starting of the generator set can cause severe personal injury or death. Prevent accidental starting by disconnecting the negative (–) cable from the battery terminal.

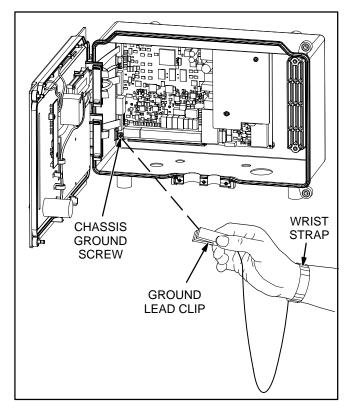


FIGURE 6-1. WRIST STRAP

MODIFYING SETUP SUBMENUS

The Setup submenus allow you to adjust system parameters.

There are three setup menus that are selectable from the Setup Main Menu:

- Crank/Idle Setup Menu
- Governor/Regulator Setup Menu
- Power Transfer Setup Menu

These three menus are intended for qualified service personnel only. For this reason, a three-digit access code (password) must be entered before you can proceed to those menus.

<u>A CAUTION</u> Improper adjustment of the control can cause equipment malfunction or damage. Adjustment must be performed by technically qualified personnel only.

PASSWORD SUBMENU

Figure 6-2 shows a block representation of the Setup Main menu. If you press the button next to the word "Setup" in the display, the Setup Password submenu is displayed. Use of Setup menus is restricted to service personnel.

Press the Previous Main Menu button to return to Main Menu 3. Press the Home button to return to Main Menu 1.

Password submenu: If you enter the correct password, the Setup Main Menu is displayed. When the Password submenu is displayed, the first numeric character ($\underline{0}$) is flashing. The access code for your PCC is: <u>574</u>. To enter the password:

1.. Press the button next to the + symbol until the value reads "5."

- 2.. Press the button next to the \rightarrow symbol to move to the next numeric character.
- 3.. Press the button next to the + symbol until the value reads "7."
- 4.. Press the button next to the iarrow symbol to move to the next numeric character.
- 5.. Press the button next to the + symbol until the value reads "4."
- After you have completed entering the password, press the button next to the ▶ symbol. The Setup Main Menu is displayed.

If a wrong number is entered into any of the numeric character fields, use the buttons next to the \downarrow and \uparrow symbols until the correct value is entered.

If the wrong character field is selected, use the buttons next to the \leq and \rightarrow symbols to move to the character field you wish to change.

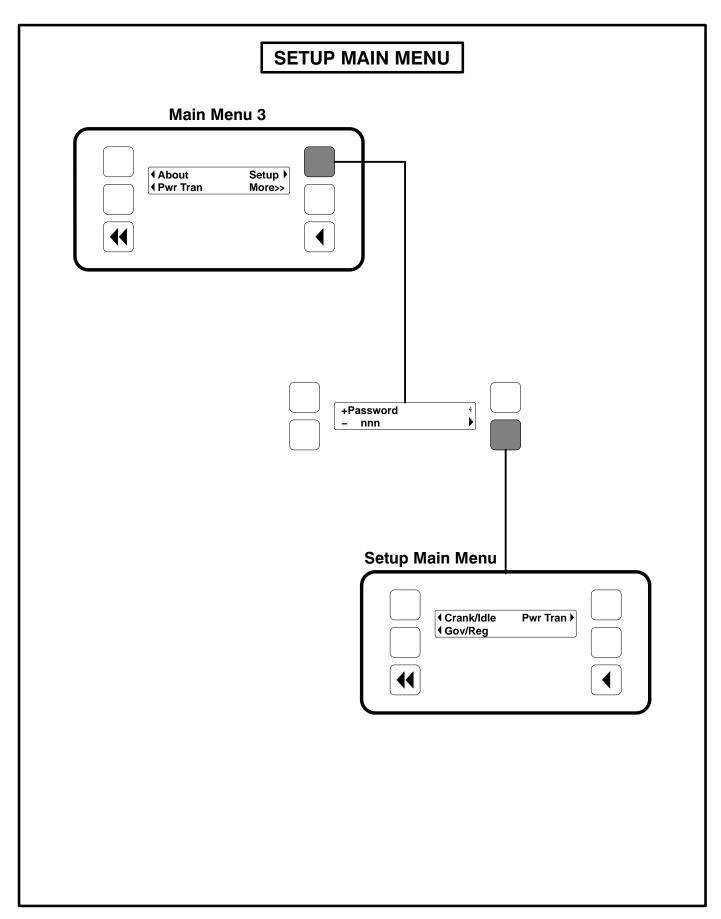


FIGURE 6-2. SETUP MAIN MENU

CRANK/IDLE SETUP MENU

Figure 6-3 shows a block representation of the Crank/Idle Setup menu. If you press the button next to the word "Crank/Idle" in the display, the first Crank/Idle Setup submenu is displayed.

As shown in the diagram, the Crank/Idle menu has five submenus. Each submenu includes a parameter or value that can be changed.

Press the buttons next to the \downarrow and \uparrow symbols in the graphical display to navigate between the menus. Press the Previous Main Menu button to return to the Setup Main Menu. Press the Previous Main Menu button again to return to Main Menu 3. Press the Home button to return to Main Menu 1.

Adjusting Values/Parameters:

- Press the button next to the symbol in the display until the + and symbols are displayed.
- If necessary, press the button next to the

 or

 symbols to move to the numeric character you wish to change.
- Press the button next to the + symbol to increase the value or select parameter; press the button next to the symbol to decrease the value or select parameter.
- After adjusting values/selecting parameters, pressing the symbol results in the changes being saved. (When adjusting values, make sure the cursor is on the last numeric character before pressing the symbol).

If the Home button or Previous Main Menu button is pressed before pressing the > symbol, the changes are not saved. *Cycle Crank submenu:* Cycle Crank can be enabled or disabled (default = Disable).

Number of Crank Attempts submenu: This value can be adjusted from 2 to 7 attempts (default = 3 attempts).

Crank Time submenu: This value can be adjusted from 2 to 20 seconds (default = 15 seconds).

Rest Time submenu: This value can be adjusted from 7 to 40 seconds (default = 15 seconds).

Idle Speed Adjust submenu: This value can be adjusted from 700 to 1100 RPM (default = 800 RPM).

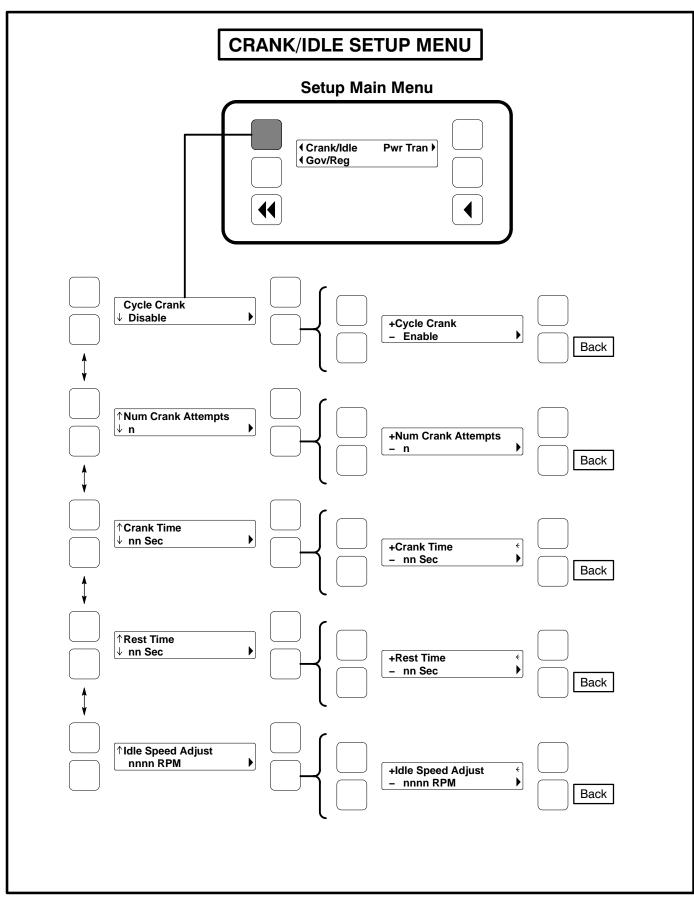


FIGURE 6-3. CRANK/IDLE SETUP MENU

GOVERNOR/REGULATOR SETUP MENU

Figure 6-4 shows a block representation of the Governor/Regulator Setup menu. If you press the button next to the word "Gov/Reg" in the display, the first Governor/Regulator Setup submenu is displayed.

The GOV/REG menu values will display "100%". The expression "100%" represents the factory setting (default value) for the selected set. When increasing or decreasing the value, you are increasing or decreasing from the factory default value. (For example, entering "200%" will double the value; "50%" will decrease the value by one half.)

Default values are preset by the factory. Due to site variables, the default values may need to be adjusted to attain peak performance.

As shown in the diagram, the Gov/Reg menu has five submenus. Each submenu includes a parameter or value that can be changed.

ACAUTION Improper adjustment of the Power-Command control can cause equipment malfunction or damage. Adjustment must be performed by technically qualified personnel only.

Press the buttons next to the \downarrow and \uparrow symbols in the graphical display to navigate between the menus. Press the Previous Main Menu button to return to the Setup Main Menu. Press the Previous Main Menu button again to return to Main Menu 3. Press the Home button to return to Main Menu 1.

Adjusting Values/Parameters:

- 1.. Press the button next to the symbol in the display until the + and symbols are displayed.
- If necessary, press the button next to the

 or

 symbols to move to the numeric character you wish to change.
- Press the button next to the + symbol to increase the value or select parameter; press the button next to the symbol to decrease the value or select parameter.

After adjusting values/selecting parameters, pressing the symbol results in the changes being saved. (When adjusting values, make sure the cursor is on the last numeric character before pressing the symbol).

If the Home button or Previous Main Menu button is pressed before pressing the symbol, the changes are not saved.

Voltage Configuration submenu: The phase, voltage, and wire fields can simultaneously be adjusted. If phase = 1, the line-to-line voltage can be 200, 220, 230, or 240 volts with 3 wires. If phase = 3, the line-to-line voltage can be 190, 200, 208, 220, 230, 240, 380, 416, 440, 460, or 600 volts with either 3 or 4 wires. The default = 3Ph 208V 4W.

Alternator Frequency submenu: This value can either be 50 or 60 Hz (default = 60 Hz).

Regulator Gain Adjustment submenu: This value can be adjusted from 5 to 1000 percent (default = 100 percent).

If the gain adjustment is set too high, output voltage will be unstable. If gain is set too low, the output voltage will respond sluggishly to changes in load – overshoot may result.

Governor Ramp Time submenu: This value can be adjusted from 0 to 30 seconds (default = 0 seconds).

This adjustment sets the time for the engine to ramp to full operating speed. This adjustment applies only to set start up and does not affect the transient response.

Governor Gain Adjustment submenu: This value can be adjusted from 5 to 1000 percent (default = 100 percent).

If the gain adjustment is set too high, engine speed will "hunt" or oscillate. If gain is set too low, the engine will respond too slowly to changes in load – overspeed may result.

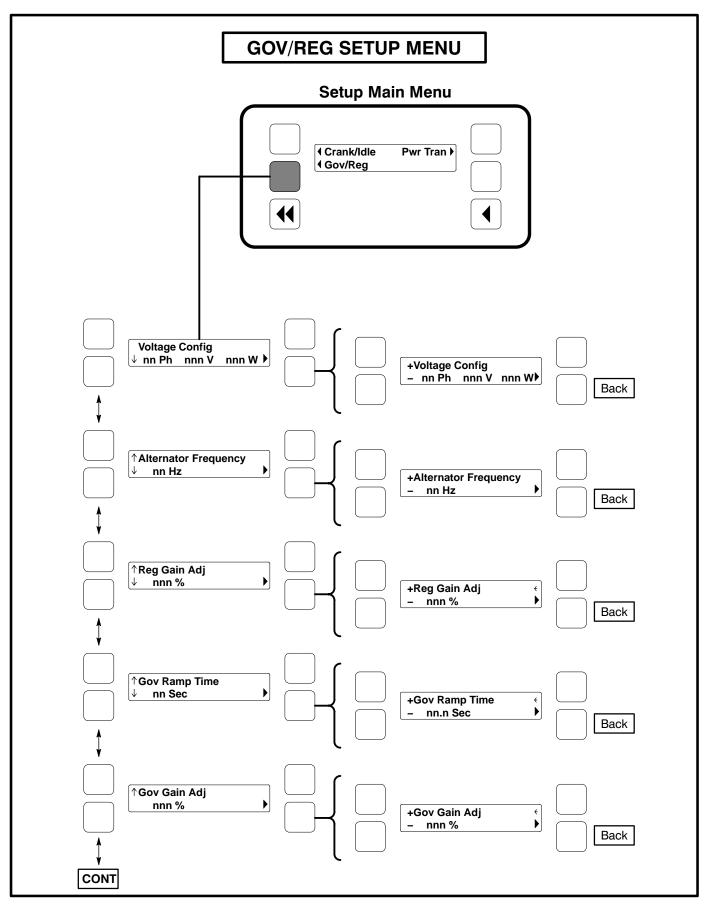


FIGURE 6-4. GOVERNOR/REGULATOR SETUP MENU

GOVERNOR/REGULATOR SETUP MENU (CONT)

Speed Droop Mode submenu (Begin Version 2.303): Selects between Isochronous and Droop kW Sharing droop modes (default = Isochronous).

Speed Droop Percent submenu (Begin Version 2.303): This value can be adjusted from 0 to 10 percent (default = 5%). This adjustment sets the

amount of speed droop for a full standby/prime rated kW load.

Voltage Droop Mode submenu (Begin Version 2.303): Select between Constant and Droop kVAR Sharing Droop modes (default = Constant).

Voltage Droop Percent submenu (Begin Version 2.303): This value can be adjusted from 0 to 10 percent (default = 4%). This adjustment sets the amount of voltage droop for a 0.8 pf full standby rated load.

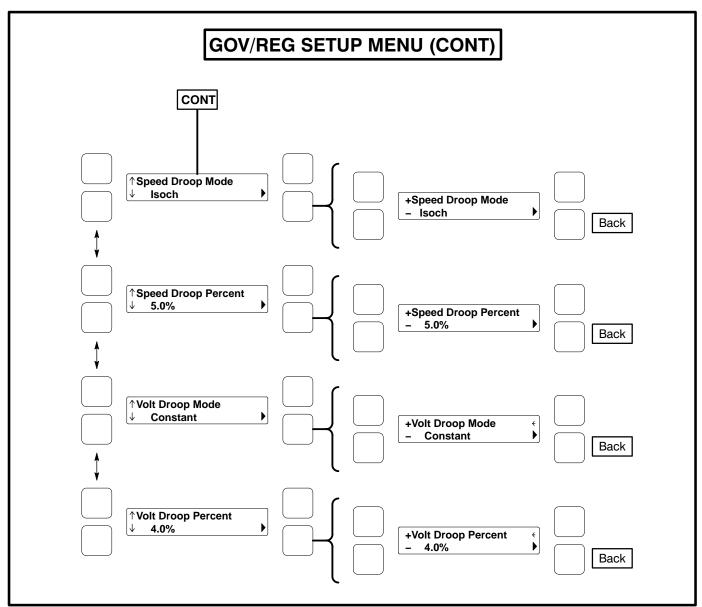


FIGURE 6-4. GOVERNOR/REGULATOR SETUP MENU (CONT)

POWER TRANSFER SETUP MENU

Figure 6-5 shows a block representation of the Power Transfer menu. If you press the button next to the word "Pwr/Tran" in the display, the first Power Transfer Setup submenu is displayed.

As shown in the diagram, the Power Transfer menu has seven submenus. Each submenu includes a parameter or value that can be changed.

Press the buttons next to the \downarrow and \uparrow symbols in the graphical display to navigate between the menus. Press the Previous Main Menu button to return to the Setup Main Menu. Press the Previous Main Menu button again to return to Main Menu 3. Press the Home button to return to Main Menu 1.

Adjusting Values/Parameters:

- Press the button next to the symbol in the display until the + and symbols are displayed.
- Press the button next to the + symbol to increase the value or select parameter; press the button next to the – symbol to decrease the value or select parameter.
- After adjusting values/selecting parameters, pressing the > symbol results in the changes being saved. (When adjusting values, make sure the cursor is on the last numeric character before pressing the > symbol).

If the Home button or Previous Main Menu button is pressed before pressing the > symbol, the changes are not saved. *Remote Start Configuration submenu:* Used to select the test mode to be executed when a PTC test is initiated (default = Start-Rated). The four selection are:

- Start-Idle = Idle/Rated w/o load
- Start-Rated = Rated w/o load
- Start-Idle = Idle/Rated w/load
- Start-Idle = Rated w/load

Time Delay Transfer submenu: This value can be adjusted from 0 to 120 seconds (default = 10 seconds).

Sets the time delay from the time the genset is ready to load to the time the utility contactor is opened.

Time Delay Re-Transfer submenu: This value can be adjusted from 0 to 1800 seconds (default = 10 seconds).

Sets the time delay from the time the utility is back on line to the time the genset contactor is opened.

Time Delay Program Transfer submenu: This value can be adjusted from 0 to 60 seconds (default = 1 second).

Sets the time delay from the time the genset contactor is opened to the time the utility contactor is closed and visa-versa.

S1 Under Voltage Sensor Pickup submenu: This value can be adjusted from 85% to 100% (default = 95%).

Sets the utility voltage threshold above which the utility voltage is considered valid.

S1 Sensor Dropout submenu: This value can be adjusted from 75% to 95% (default = 85%).

Sets the utility voltage threshold as a percentage of the utility under voltage pick-up percentage below which the utility voltage is considered invalid (subject to a time delay).

S1 Under Frequency Pickup Percent submenu: This value can be adjusted from 85% to 100% (default = 90%).

Sets the utility frequency threshold above which the utility frequency is considered valid.

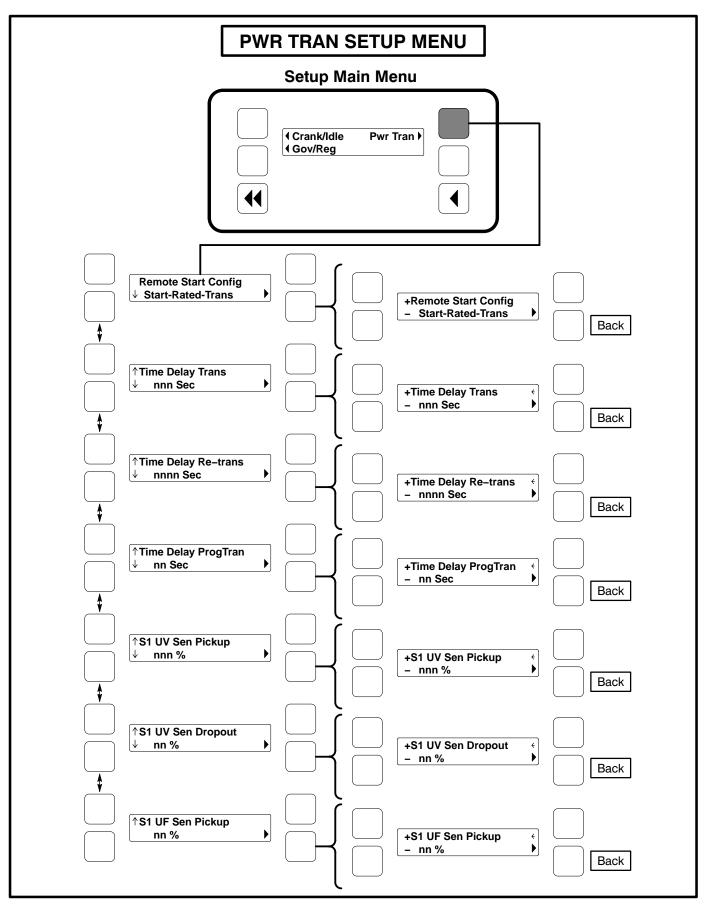


FIGURE 6-5. POWER TRANSFER SETUP MENU

PCC CONTROL PANEL BOX COMPONENTS (STANDARD/OPTIONAL)

The PCC control panel box (Figure 6-6) contains components that provide connection points for remote control and monitor options. The control panel box can be equipped with one or more of the following components.

Relay K4

Relay K4 is the Starter Pilot relay that is used to energize the starter solenoid. K4 is part of the engine harness assembly.

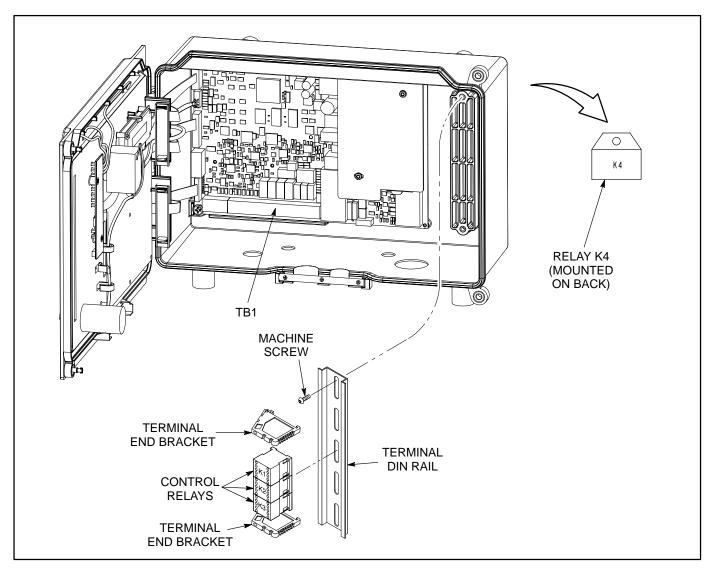


FIGURE 6-6. CIRCUIT BOARD LOCATIONS

Network Communications Module (Optional)

The Network Communications Module (NCM) provides an interface for data from the genset to other modules on the network. It communicates with the PCC 2100 baseboard providing complete monitoring and control of the genset. Refer to the *Power-Command Network Installation and Operator's Manual (900–0529)* for instructions on network wiring and network software information.

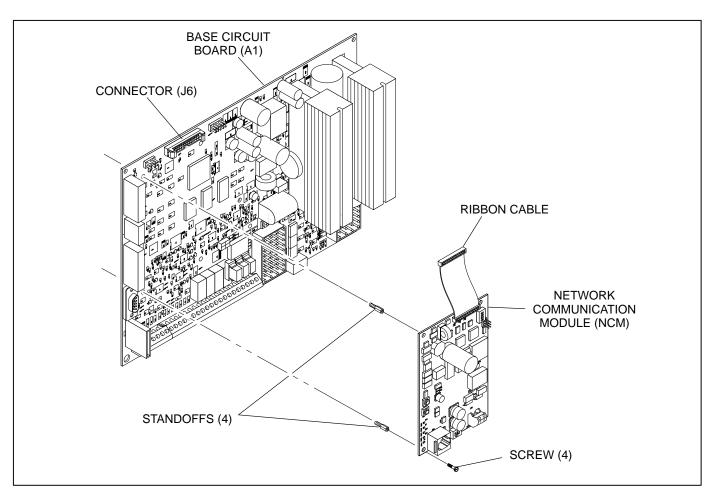


FIGURE 6-7. NETWORK COMMUNICATION MODULE

TB1 Customer Inputs

Refer to Page 8-7 for typical connections to TB1.

Remote Start: When the O/Manual/ Auto switch is in the Auto position, grounding this input initiates the engine cranking and start sequence. This circuit must be opened to permit resetting a shutdown condition with the Reset input.

Remote Emergency Stop: Grounding this input causes an immediate shutdown. Emergency stop must be reset at the front panel.

Remote Reset: When the O/Manual/ Auto switch is in the Auto position and the remote start switch is open, grounding this input resets any warning and shutdown fault (except Emergency Stop, which must be reset at the genset front panel.)

Customer Fault Inputs 1 through 4: Grounding any one of these inputs activates the corresponding warning or shutdown sequence.

External sensing equipment must be connected to the designated digital input.

The nature of the fault is an optional customer selection. Example inputs: Low Fuel Day Tank, Water In Fuel, Ground Fault, Low Starting Hydraulic Pressure, Low Starting Air Pressure, etc.

Each of the four fault functions can be programmed (using InPower), as follows:

- Enable/disable input. Default setting: Enable 1 through 4
- Status, Warning or Shutdown. Default setting:
 - 1 None
 - 2 thru 4 Warning
- Active closed or open. Default setting:
 - Closed [ground] 1 through 4
- Change display name using up to 19 characters. Default setting:
 - 1 Customer Fault 1
 - 2 Ground Fault
 - 3 Low Fuel
 - 4 Rupture Basin Fault

TB1 Customer Outputs

Refer to Page 8-7 for typical connections to TB1.

Customer Outputs 1 through 4: One set of normally open (NO) contacts, rated for 2 amps at 30 VDC for each of the four output signals. The relays can be used to control small devices and indicator lamps.

The nature of the customer output signal (contacts closed) is an optional customer selection. Example outputs: Genset running, common warning, common fault, load shed, ready to load, etc.

Each relay can be independently programmed (using InPower) to energize as follows.

• Enable/disable output. Default setting:

Enable 1 through 4

- Status, Warning or Shutdown. Default setting:
 - 1 Common warning
 - 2 Common shutdown
 - $\mathbf{3}$ Not in Auto
 - 4 Ready to Load

The customer outputs can also be connected to three control relays (optional) to operate larger equipment, such as, fans, pumps and motorized air dampers. Refer to *Control Relays* in this section for additional information.

B+: This is a fused 10 amp, 12/24 volt output. (Fuse F1 is located on Base board.) Two terminals (TB1-16 and -17) are connected to this 10 amp circuit.

B+ Switched: This is a fused 5 amp, 12/24 volt switched output. This output is activated when the control receives a run command. (Fuse F2 is located on Base board.)

Control Relays (K10, K11, K12) (Optional)

ACAUTION Damage to the Base board can occur if the voltage suppressors (Figure 6-8) are not installed across relay coils (A1/A2) before connecting genset battery cables.

The three optional control relays are rail mounted inside the control panel box. Each relay is a 4-pole relay with 2 poles normally open and two poles normally closed.

These relays (Figure 6-8) are used to control auxiliary equipment, such as fans, pumps and motorized air dampers. Energizing of the relays is user definable (refer to *TB1 Customer Outputs* in this section for customizing information.)

The contacts are rated at 10 amps at 600 VAC.

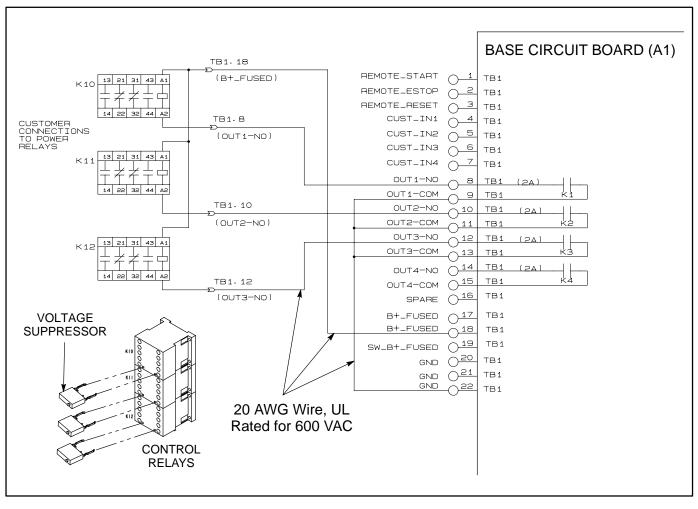


FIGURE 6-8. OPTIONAL CONTROL RELAYS (K10, K11, K12)

ENGINE SENSORS

Figure 6-9 shows the locations of the coolant temperature and oil pressure sender to which the PCC responds.

The coolant temperature sender functions by varying the resistance with the coolant and oil temperature. With 5VDC supplied to the sensor, the output signal (which varies with temperature) is supplied to the Base board. The coolant sender enables the Base board to detect low, pre-high and high coolant temperatures. The oil pressure sender functions by converting the sensed oil pressure to voltage which varies the supplied 5 VDC to the sender. The output signal of the sender is approximately 0.5 VDC at 0 psi and 4.5 VDC at 100 psi.

The low coolant level switch functions by closing the circuit to the engine chassis ground (battery negative [–]). The low coolant level switch is not shown in Figure 6-9; this switch is located near the top of the radiator.

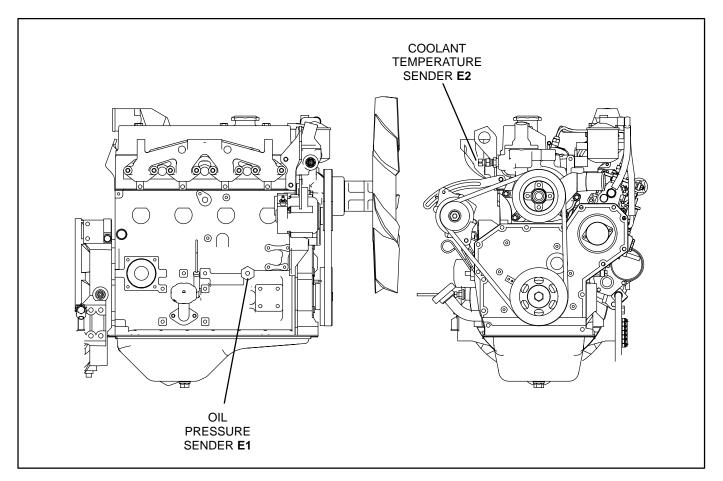


FIGURE 6-9. ENGINE SENSOR LOCATIONS

MAGNETIC SPEED PICKUP UNIT (MPU) INSTALLATION

To install the MPU sensor, bar the engine until a gear tooth on the flywheel lines up in the center of the mounting hole. Thread the sensor in gently by hand until it just touches the gear tooth. Back it out one guarter turn and set the locknut.

A CAUTION Do not use fan blade to bar over engine. That can damage blades and cause property damage and personal injury.

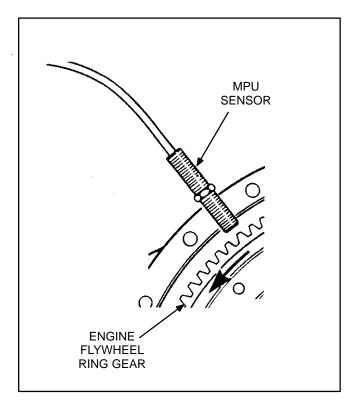


FIGURE 6-10. MPU SENSOR

CURRENT TRANSFORMER (CT) INSTALLATION

Current transformers (CT's) are required on gensets that contain AC meters. The CT's must be installed as noted in the following *CT Installation Requirements*. Improper installation of CT's will cause a "1459 Reverse Power" shutdown error.

Refer to the Reconnection Diagram to identify the output leads/phase that must be routed through each CT, and also appropriate transformer post selection for meter sensing leads. The transformers are labeled CT1, CT2 and CT3 on the reconnection wiring diagram. (The Reconnection Diagram is located on the upper side cover of the control housing.)

CT Installation Requirements

A. The CT has a dot on one side. This dot must be facing toward the generator (conventional current flowing into the dot). A dot is also used to indicate pin 1 of the CT.

- B. CT1 U load leads (A phase)
 CT2 V load leads (B phase)
 CT3 W load leads (C phase)
- C. Route the appropriate leads through each CT.
 - 6 lead generator sets generator output leads are routed through the CT's.
 - 12 lead generator sets load wires are routed through the CT's.
- D. Reconnectable gensets (12 leads) have dual secondary CT's (3 pins). The CT secondary wire marked 1 is connected to pin 1 of the CT. CT secondary wire marked 2/3 is connected to pin 2 for high voltage gensets or to pin 3 for low voltage gensets. (Refer to Reconnection Diagram.)

Non-reconnectable gensets (6 leads) have single secondary CT's (2 pins).

- The lead from CT terminal #1 connects to the metering circuitry.
- The lead from CT terminal #2/3 connects to ground.

7. Servicing the Generator

TESTING THE GENERATOR

These tests can be performed without removing the generator. Before starting tests, disconnect the negative (–) cable from the battery to make sure the engine will not start while performing these tests.

AWARNING Ignition of explosive battery gases can cause severe personal injury or death. Arcing at battery terminals, light switch or other equipment, flame, pilot lights and sparks can ignite battery gas. Do not smoke, or switch trouble light ON or OFF near battery. Discharge static electricity from body before touching batteries by first touching a grounded metal surface. Ventilate battery area before working on or near battery—Wear goggles—Stop genset and disconnect charger before disconnecting battery cables—Disconnect negative (–) cable first and reconnect last.

ACAUTION Disconnect battery charger from AC source before disconnecting battery cables. Otherwise, disconnecting cables can result in voltage spikes damaging to DC control circuits of the set.

AWARNING Accidental starting of the generator set can cause severe personal injury or death. Prevent accidental starting by disconnecting the negative (–) cable from the battery terminal.

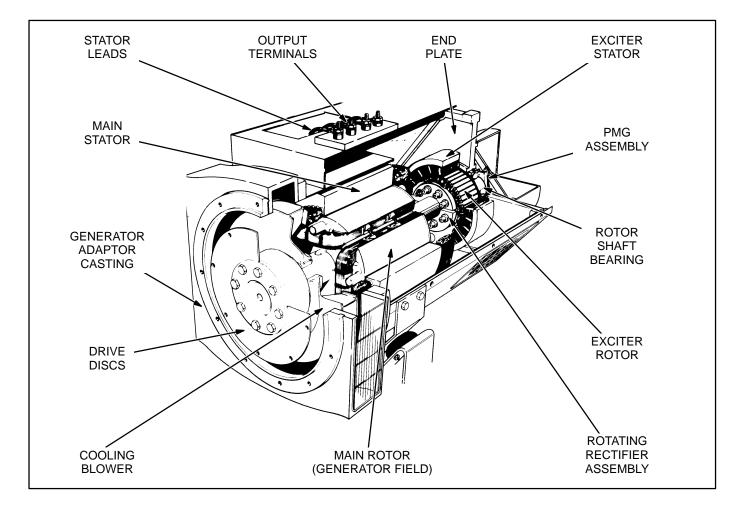


FIGURE 7-1. GENERATOR

GENERATOR/BASE BOARD ISOLATION PROCEDURE

The following procedure is used to determine if the generator or the control Base board is causing a high AC voltage shutdown fault.

1. Throw the line circuit breaker **OFF** and shut down the set.

ACAUTION This test involves unregulated excitation of the generator. To prevent damage to the generator due to overcurrent, make sure that all loads have been disconnected and that all faults have been cleared from the power output terminals of the generator.

AWARNING HAZARDOUS VOLTAGE. Touching uninsulated parts inside the control housing and power output boxes can result in severe personal injury or death. Measurements and adjustments must be done with care to avoid touching hazardous voltage parts.

Stand on a dry wooden platform or rubber insulating mat, make sure your clothing and shoes are dry, remove jewelry and use tools with insulated handles.

- Remove the side access cover of the control housing to access the exciter stator leads (X and XX). Disconnect the X and XX leads from the AC harness (quick connect type connectors).
- 3. Prepare to measure output voltage across the generator terminals while the set is running.

 Bring two jumpers from a 12 volt battery for connection to the excitor stator X (Field +) and XX (Field –) leads.

Connect the jumper from the positive (+) post of the battery to the X lead. Be prepared to connect the jumper from the negative (-) post of the battery to the XX lead. If one of the 12 volt cranking batteries is used, bring the jumpers from the battery connected on the grounded side of the system to avoid inadvertently imposing 24 volts on the system.

5. Check polarity again. Polarity must be correct or this test will be inconclusive because the induced and residual magnetic polarities in the exciter stator will be opposed.

Genset may shut down on a fault condition within 5 to 15 seconds due to the excitor stator leads being disconnected from the Base board. Clear fault and start genset to check next phase.

- 6. Start the set and connect the jumper from the battery negative (–) terminal to the **XX** lead.
- 7. The generator circuitry is probably okay if rated output voltage or higher is obtained and the voltages for all phases are balanced when the exciter is powered by a 12 volt battery. Refer to *Section 4* to troubleshoot the PCC control circuitry. (Normal excitation voltage ranges from approximately 10 VDC at no-load to approximately 40 VDC at full–load.)
- 8. If the voltages are unbalanced, troubleshoot the main stator first. If the voltages are uniformly low, troubleshoot the exciter and field circuits first.

Exciter Stator

Testing Winding Resistance: Measure winding resistance with a Wheatstone bridge or digital ohmmeter. Replace the stator if winding resistance is not as specified by Table 7-1.

Testing Winding Insulation Resistance: Disconnect the exciter stator leads **X** and **XX** from their connectors in the AC harness and isolate them from ground. Using an ohmmeter, measure resistance between either lead and the stator laminations. Replace the stator if insulation resistance is less than 1 megohm (1,000,000 ohms)

Flashing the Field (Self-Excited Generators Only): If necessary, flash the exciter field before or after installation. Apply 110 to 220 VAC for one to two seconds to the X and XX leads of the exciter stator. The generator must be shut down, the Base board disconnected, a diode used to establish correct polarity and a 3 amp fuse to prevent over-excitation. See the diagram.

Alternatively, while the set is running and disconnected from all loads, apply a 12 VDC battery for one to two seconds as shown in the diagram. **Polarity must be correct: + to X, – to XX**.

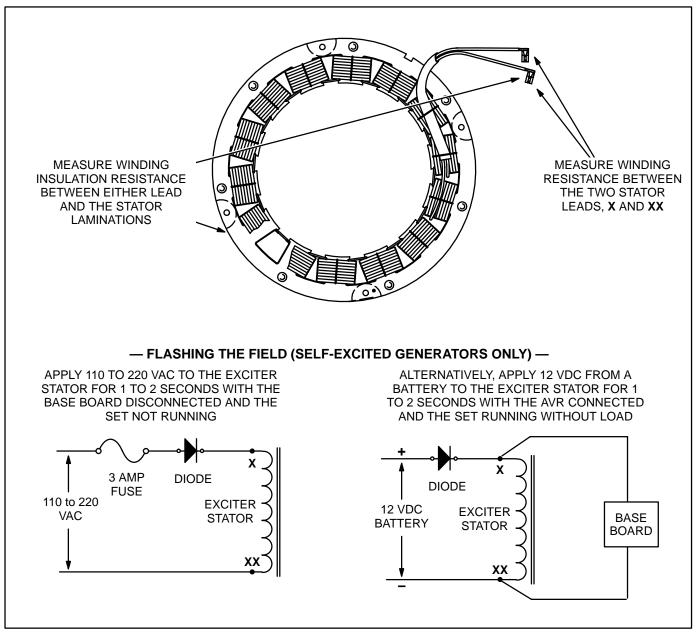


FIGURE 7-2. TESTING AND FLASHING THE EXCITER STATOR

Exciter Rectifier Bridge (Rotating Rectifier Assembly)

The exciter rectifier bridge is mounted on the exciter rotor, inboard, facing the main rotor. It consists of a positive plate and a negative plate, split diametrically. Each carries three diodes, three terminal posts for connecting exciter rotor leads to the diode pigtails and a terminal for the main rotor (generator field) lead. A surge suppresser is connected across the two plates to prevent transient voltages that could damage the diodes.

Testing Diodes: Disconnect the diode pigtails from the terminal posts. Using an ohmmeter, measure electrical resistance between each diode pigtail and the plate on which the diode is mounted. Reverse the meter test probes and repeat the tests. The electrical resistance across each diode should be high in one direction and low in the other. If the resistance is high or low in both directions, replace the diode.

Replacing Diodes: Make sure the replacement diode is of the correct polarity. Disconnect the pigtail from the terminal post and unscrew the old diode. Apply heat-sink compound under the head of the diode. Make sure the compound does not get on the threads. Torque the diodes to 36 to 42 in-lbs (4 to 4.8 Nm) and the pigtail terminals to 24 in-lbs (2.7 Nm) when reassembling.

Surge Suppresser Testing and Replacement: Remove the suppresser. Replace the suppresser if it appears to have overheated or if ohmmeter readings indicate less than infinite resistance (end of scale) in both directions. Torque the terminals to 24 in-lbs (2.7 Nm) when reassembling.

A CAUTION Layers of dust can cause diodes to overheat and fail. Brush dust off regularly.

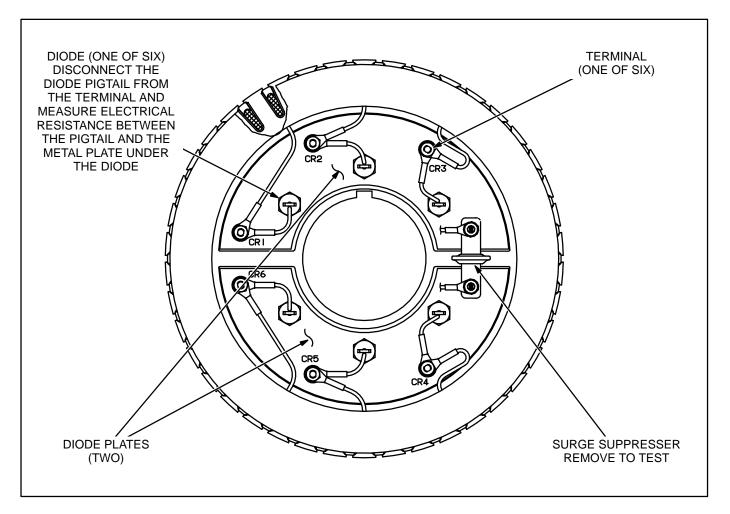


FIGURE 7-3. TESTING THE ROTATING RECTIFIER ASSEMBLY

Exciter Rotor

Testing Winding Resistance: Disconnect the six rotor winding leads from the terminal posts on the rectifier assembly. With a Wheatstone bridge, measure electrical resistance across each pair of rotor windings: **U** (CR1 or CR4) and **V** (CR2 or CR5), **V** (CR2 or CR5) and **W** (CR3 or CR6), **W** (CR3 or CR6) and **U** (CR1 or CR4). See the winding schematic. Replace the whole rotor shaft assembly if the

resistance of any winding is not as specified in Table 7-1.

Testing Winding Insulation Resistance: Using an ohmmeter, measure the resistance between any rotor winding lead or the terminal to which it is connected and the rotor laminations. Replace the whole rotor shaft assembly if insulation resistance is less than 1 megohm.

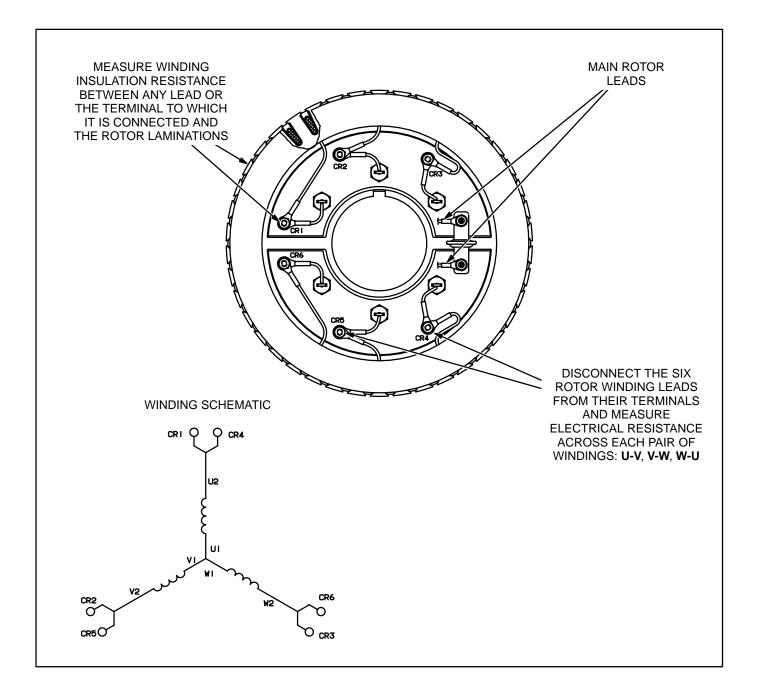


FIGURE 7-4. TESTING THE EXCITER ROTOR

Main Rotor (Generator Field)

Testing Winding Resistance: Disconnect the two leads of the main rotor from the terminals on the rotating rectifier assembly. See Figure 7-4. Measure electrical resistance between the two leads with a Wheatstone bridge or digital ohmmeter. Replace the rotor if the resistance is not as specified in Table

7-1. Connect the rotor leads and torque the terminals to 24 in-lbs (2.7 Nm) when reassembling.

Testing Winding Insulation Resistance: Using an ohmmeter, measure the resistance between either lead of the main rotor windings, or the terminal to which it is connected, and the main rotor laminations. Replace the rotor if insulation resistance is less than 1 megohm.

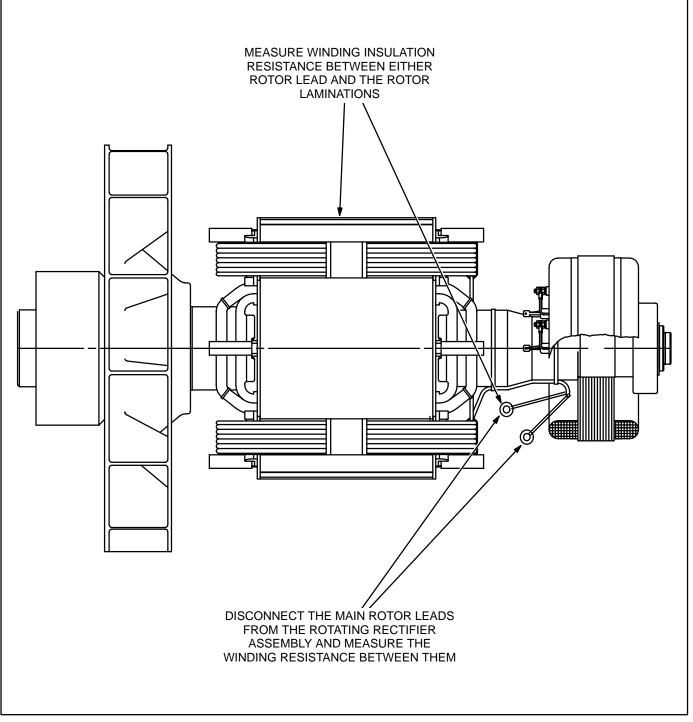


FIGURE 7-5. TESTING THE MAIN ROTOR

Main Stator

Testing Winding Resistance: Measure electrical resistance across each pair of stator leads (U1-U2, U5-U6, VI-V2, V5-V6, W1-W2 and W5-W6) with a Wheatstone bridge or ohmmeter having at least 0.001 ohm precision. Replace the stator if the resistance of any winding is not as specified in Table 7-1.

Alternatively, winding resistance can be measured line-to-line at the generator terminals (U-V, V-W, W-U) on "star" connected generators. On a 600 volt generator, line-to-line resistance should be twice the table value (two winding elements in series). On a "series star" connected generator, line-to-line resistance should be four times the table value (four winding elements in series). On a "parallel star" connected generator, line-to-line resistance should be the same as the table value (two sets of two winding elements in series). Single phase only windings can be measured at W-V and should be twice the table value.

Testing Winding Insulation Resistance: Disconnect all stator leads and winding taps from their respective terminals and make sure the ends do not touch the generator frame. Using an ohmmeter, measure electrical resistance between any stator lead and the stator laminations. Replace the stator if insulation resistance is less than 1 megohm.

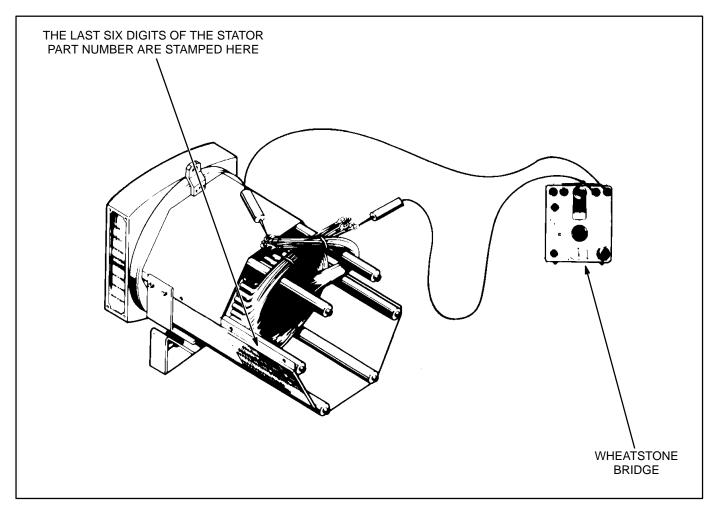


FIGURE 7-6. TESTING THE GENERATOR STATOR

MAIN STATOR PART NUMBER***	MAIN STATOR (OHMS*)	MAIN ROTOR (OHMS**)	EXCITER STATOR (OHMS**)	EXCITER ROTOR (OHMS*)
220-4447-06	0.0561-0.0620	0.57	20.3	0.167
220-4447-07	0.0466-0.0515	0.64	20.3	0.167
220-4447-08	0.0371-0.0410	0.67	19.5	0.180
220-4447-09	0.0228-0.0252	0.80	19.5	0.180
220-4447-10	0.0181-0.0200	0.93	19.5	0.180
220-4447-11	0.0860-0.0950	0.57	20.3	0.167
220-4447-12	0.0613-0.0677	0.64	20.3	0.167
220-4447-13	0.0480-0.0530	0.67	19.5	0.180
220-4447-14	0.0309-0.0341	0.80	19.5	0.180
220-4447-15	0.0261-0.0289	0.93	19.5	0.180
220-4447-16	0.0561-0.0620	0.57	20.3	0.167
220-4447-17	0.0428-0.0473	0.64	20.3	0.167
220-4447-18	0.0333-0.0368	0.67	19.5	0.180
220-4447-19	0.0228-0.0252	0.80	19.5	0.180
220-4447-20	0.0171–0.0189	0.93	19.5	0.180
220-4447-26	0.1354–0.1496	0.57	20.3	0.167
220-4447-27	0.0960-0.1050	0.64	20.3	0.167
220-4447-28	0.0713-0.0788	0.67	19.5	0.180
220-4447-29	0.0485-0.0536	0.80	19.5	0.180
220-4447-30	0.0404-0.0446	0.93	19.5	0.180
220-4448-07	0.0209-0.0231	1.11	19.5	0.180
220-4448-08	0.0162-0.0179	1.20	19.5	0.180
220-4448-09	0.0143-0.0158	1.31	19.5	0.210
220-4448-10	0.0095-0.0105	1.50	19.5	0.210
220-4448-11	0.0076-0.0084	1.66	19.5	0.210
220-4448-12	0.0066-0.0072	1.80	19.5	0.210
220-4448-13	0.0260-0.0310	1.11	19.5	0.180
220-4448-14	0.0214-0.0236	1.20	19.5	0.180
220-4448-15	0.0147-0.0163	1.31	19.5	0.210
220-4448-16	0.0114-0.0126	1.50	19.5	0.210
220-4448-17	0.0100-0.0110	1.66	19.5	0.210
220-4448-18	0.0071-0.0079	1.80	19.5	0.210
220-4448-19	0.0204-0.0226	1.11	19.5	0.180
220-4448-20	0.0152-0.0168	1.20	19.5	0.180
220-4448-21	0.0105-0.0116	1.31	19.5	0.210
220-4448-22	0.0090-0.0100	1.50	19.5	0.210
220-4448-23	0.0076-0.0084	1.66	19.5	0.210
220-4448-24 (CONT.)	0.0062–0.0068	1.80	19.5	0.210
* - These values are app ** - These values are app ** - See Figure 7-6 for the	proximate, plus or minu	s 10 percent at 77° F (I

TABLE 7-1. GENERATOR WINDING RESISTANCES

MAIN STATOR PART NUMBER***	MAIN STATOR (OHMS*)	MAIN ROTOR (OHMS**)	EXCITER STATOR (OHMS**)	EXCITER ROTOR (OHMS*)
220-4448-31	0.0413-0.0457	1.11	19.5	0.180
220-4448-32	0.0229-0.0331	1.20	19.5	0.180
220-4448-33	0.0238-0.0263	1.31	19.5	0.210
220-4448-34	0.0181-0.0200	1.50	19.5	0.210
220-4448-35	0.0124-0.0137	1.66	19.5	0.210
220-4448-36	0.0133–0.0147	1.80	19.5	0.210
220-4448-37	0.0085-0.0095	2.05	19.5	0.210
220-4448-38	0.0095-0.0105	2.05	19.5	0.210
220-4448-39	0.0074-0.0082	2.05	19.5	0.210
220-4448-40	0.0066-0.0074	2.05	19.5	0.210
220-4448-41	0.0065-0.0073	2.05	19.5	0.210
220-4448-42	0.0131–0.0145	2.05	19.5	0.210

TABLE 7-1. GENERATOR WINDING RESISTANCES (CONT.)

 * - These values are approximate, plus or minus 10 percent at 68° F (20° C). ** - These values are approximate, plus or minus 10 percent at 77° F (25° C). *** - See Figure 7-6 for the location of the stator part number.

GENERATOR DISASSEMBLY

The generator is heavy. You will need an assistant and a hoist of sufficient capacity to remove and service the generator.

AWARNING Accidentally dropping the generator can damage it and cause severe personal injury and death. The hoist, straps and chains must have sufficient capacity and be attached properly so that the load cannot shift.

Before starting, disconnect the negative (–) cable from the battery to make sure the set will not start while working on it.

AWARNING Ignition of explosive battery gases can cause severe personal injury or death. Arcing at battery terminals, light switch or other equipment, flame, pilot lights and sparks can ignite battery gas. Do not smoke, or switch trouble light ON or OFF near battery. Discharge static electricity from body before touching batteries by first touching a grounded metal surface.

Ventilate battery area before working on or near battery—Wear goggles—Stop genset and disconnect charger before disconnecting battery cables—Disconnect negative (–) cable first and reconnect last.

A CAUTION Disconnect battery charger from AC source before disconnecting battery cables. Otherwise, disconnecting cables can result in voltage spikes damaging to DC control circuits of the set.

AWARNING Accidental starting of the generator set can cause severe personal injury or death. Prevent accidental starting by disconnecting the negative (–) cable from the battery terminal.

Removing The Generator Control Housing

- 1. Disconnect the line cables and conduit. For reconnections later, make sure each cable is clearly marked to indicate the correct terminal.
- 2. Disconnect the remote control wiring and conduit. For reconnections later, make sure each wire is clearly marked to indicate the correct terminal.
- 3. Disconnect all engine wiring harness connections in the generator control and output boxes.

For reconnections later, make sure each wire is clearly marked to indicate the correct terminal.

- 4. Disconnect all generator control leads (winding taps) from connections in the output box. For reconnections later, make sure each wire is clearly marked to indicate the correct terminal.
- 5. If the set has a mounted line circuit breaker, disconnect the cables to the circuit breaker. For reconnections later, make sure each cable is clearly marked to indicate the correct terminal.
- 6. Attach a hoist to the generator output box, loosen the mounting bolts on the sides of the generator and remove the box.

Withdrawing The Generator From The Set

ACAUTION Do not use fan blade to bar over engine. That can damage blades and cause property damage and personal injury.

 The rotor will be carried inside the stator when the generator is withdrawn from the engine. Bar the engine until one of the four poles of the rotor points straight down so that the rotor will rest on the face of the pole when the generator is withdrawn.

ACAUTION The rotor can be damaged if it rests on the edges of the winding slot between two poles.

- 2. Attach lifting eyes and a hoist of sufficient capacity (Figure 7-7).
- 3. Take up hoist slack and remove the two through bolts securing the generator to the rubber isolation mounts.
- Raise the generator end approximately one inch (12 mm) and securely block the engine under the flywheel housing. Lower the generator slightly so that the blocks carry most of the weight.
- 5. Remove the bolts securing the generator drive discs to the flywheel.
- Loosen all the bolts securing the generator adapter casting to the flywheel housing. Adjust the hoist to carry the full weight of the generator, remove the bolts and pull the generator away.

ACAUTION Never withdraw the generator leaving the rotor to hang by the drive discs. The weight of the rotor will damage the drive discs.

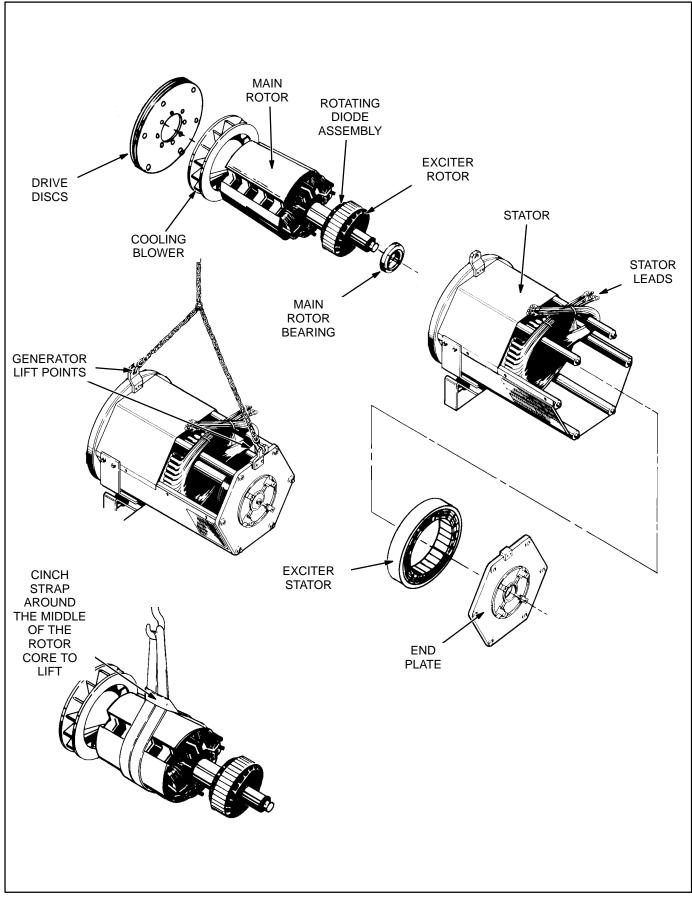


FIGURE 7-7. GENERATOR ASSEMBLY

Withdrawing the Rotor From the Generator

- 1. Remove the generator adaptor casting on the drive disc end and the end plate on the bearing end.
- 2. Using a hoist of sufficient capacity, cinch a lifting strap on the drive end of the rotor. Lift the bearing end of the rotor by hand and push it towards the drive end of the generator until half the width of the rotor core protrudes from the stator. Release the weight of the rotor and recinch the lifting strap around the middle of the rotor core. Withdraw the rotor until it is free of the stator, guiding it by hand on both ends to prevent contact with the stator windings
- 3. Rest the rotor in a cradle, solidly supporting it on two pole faces—not on the drive discs, blower or exciter.
- 4. Remove the retaining clip if the rotor shaft bearing is to be removed.

GENERATOR REASSEMBLY

Reassembling is the reverse of disassembling. Note the following.

- 1. Apply force to the inner race of the rotor bearing when pressing it onto the shaft, otherwise, it will be damaged. Be sure to secure the retaining clip.
- 2. The drive disc-to-rotor bolts should be torqued to 180 ft-lbs (245 Nm).
- 3. The drive disc-to-flywheel bolts should be torqued to 50 ft-lbs (67 Nm).
- 4. The exciter stator mounting screws should be torqued to 7 ft-lbs (10 Nm).
- 5. The generator end plate mounting bolts should be torqued to 25 ft-lbs (34 Nm).
- 6. Make sure the rubber O-ring is in place in the bearing bore in the generator endplate.
- The generator mounting bracket bolts should be torqued to 65 ft-lbs (88 Nm) if M12 or 35 ftlbs (47 Nm) if M10.

- 8. The generator-to-adaptor bolts should be torqued to 40 ft-lbs (55 Nm).
- 9. The adaptor-to-engine bolts should be torqued to 35 ft-lbs (48 Nm).
- 10. Reconnect the generator as required. See Page 10-2 or 10-3.

SERVICING THE PMG

The following is applicable if the generator is equipped with a PMG (permanent magnet) exciter.

Testing

- Disconnect PMG leads PMG 2, PMG 3 and PMG 4 from their connectors in the AC harness. (AC harness quick connect terminals are located inside control housing.)
- 2. Start the engine at the set and let the speed stabilize.

AWARNING HAZARDOUS VOLTAGE. Touching uninsulated high voltage parts inside the control housing and power output boxes can result in severe personal injury or death. Measurements and adjustments must be done with care to avoid touching hazardous voltage parts.

Stand on a dry wooden platform or rubber insulating mat, make sure your clothing and shoes are dry, remove jewelry and use tools with insulated handles.

- 3. Measure voltage across lead pairs **PMG 2 & PMG 3**, **PMG 3 & PMG 4** and **PMG 4 & PMG 2**. Voltage should be at least 150 VAC for 50 Hz sets and at least 180 VAC for 60 Hz sets, and should be approximately the same for each set of leads. If the voltages are low or uneven, check all the leads and connections and repair as necessary before disassembling the PMG.
- 4. Stop the set and measure electrical resistance across lead pairs PMG 2 & PMG 3, PMG 3 & PMG 4 and PMG 4 & PMG 2 with a Wheat-stone bridge or digital ohmmeter. Each winding should have a resistance of approximately 4.4 ohms.

Disassembling the PMG

 Disconnect the negative (-) cable from the battery to make sure the set will not start while working on it.

AWARNING Ignition of explosive battery gases can cause severe personal injury or death. Arcing at battery terminals, light switch or other equipment, flame, pilot lights and sparks can ignite battery gas. Do not smoke, or switch trouble light ON or OFF near battery. Discharge static electricity from body before touching batteries by first touching a grounded metal surface.

Ventilate battery area before working on or near battery—Wear goggles—Stop genset and disconnect charger before disconnecting battery cables—Disconnect negative (–) cable first and reconnect last.

ACAUTION Disconnect battery charger from AC source before disconnecting battery cables. Otherwise, disconnecting cables can result in voltage spikes damaging to DC control circuits of the set. **AWARNING** Accidental starting of the generator set can cause severe personal injury or death. Prevent accidental starting by disconnecting the negative (–) cable from the battery terminal.

- 2. Remove the PMG cover and disconnect the leads at the connector.
- 3. Remove the bolts and clamps that secure the PMG stator to the generator frame and carefully pull away the stator.

The rotor is magnetic and will attract the stator. Hold the stator firmly so that the windings are not damaged by striking the stator support lugs.

4. Remove the rotor center bolt and pull away the rotor. The rotor is magnetic and will attract iron filings. Put it in a clean plastic bag until it is remounted. Do not take it apart or it will lose its magnetism. Also, if the dowel pin in the end of the shaft is loose, stow it in a safe place until it is time to reassemble the PMG.

Reassembling the PMG

Reassembling is the reverse of disassembling. Torque the rotor center bolt to 40 ft-lbs (54 Nm). The stator leads must be at 12 o'clock.

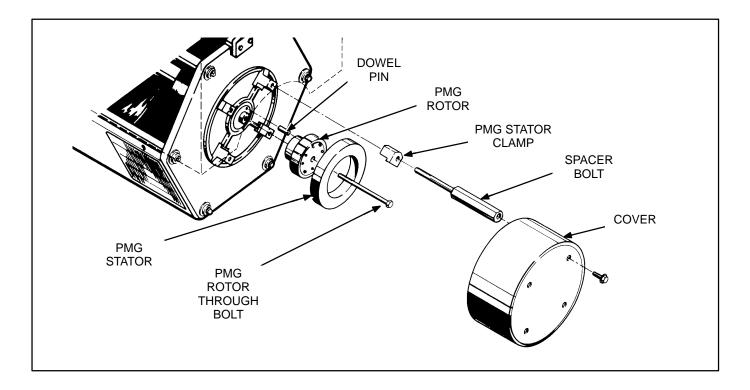


FIGURE 7-8. PMG ASSEMBLY

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ELECTRIC GOVERNOR THROTTLE LEVER/LINKAGE ADJUSTMENT

Figure 8-1 illustrates the arrangement of the electric governor components on the engine.

If the injection pump has been replaced, no linkage adjustment is required. If the linear actuator is replaced, make sure that the end rod is threaded all the way onto the actuator shaft before tightening the lock nut.

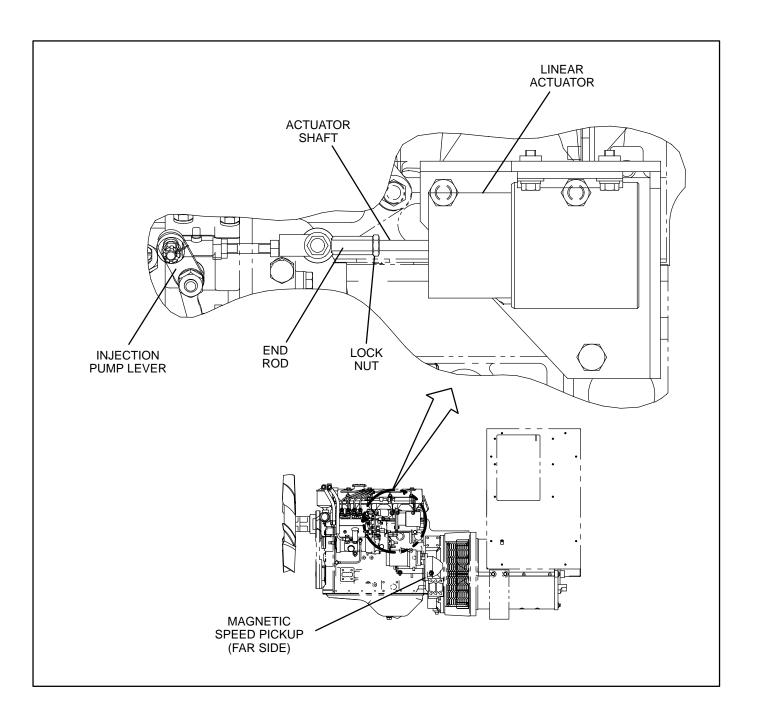


FIGURE 8-1. ELECTRIC GOVERNOR LINKAGE

MECHANICAL GOVERNOR THROTTLE LEVER/LINKAGE ADJUSTMENT

Figure 8-2 illustrates the arrangement of the mechanical governor components on the engine.

If the injection pump has been replaced, no linkage adjustment is required. If the mechanical governor solenoid is replaced, make sure that when moving the injection pump lever to its full open position (toward solenoid), a click can be heard within the solenoid. This indicates that the internal pull/hold switch of the solenoid is in the hold position.

If a click cannot be heard, adjust the linkage so that the throttle lever is in the full open position when the shaft is completely pushed in to activate the pull/ hold switch.

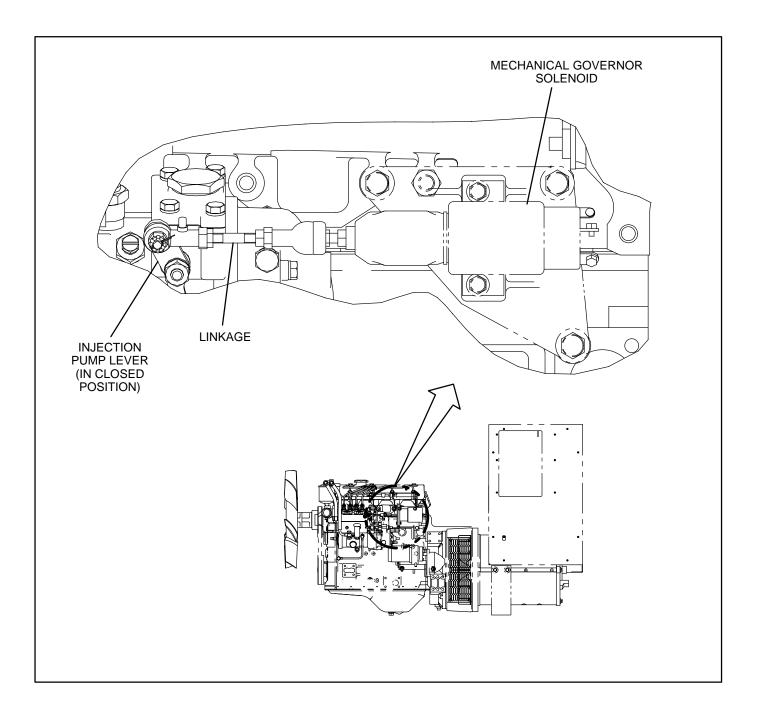


FIGURE 8-2. MECHANICAL GOVERNOR LINKAGE

9. Fuel Transfer Pump and Control

GENERAL

A fuel transfer pump and control are available when a sub-base or in-skid day tank are provided. The automatic control operates the fuel pump to maintain a reservoir of fuel in the sub-base or in-skid day tank. Figure 9-1 illustrates a typical sub-base installation. **AWARNING** Diesel fuel is highly combustible. Improper installation of this kit can lead to spillage of large quantities of fuel and loss of life and property if the fuel is accidentally ignited. Installation and service must be performed by qualified persons in accordance with the applicable codes.

Do not smoke near fuel and keep flames, pilot lights, sparks, arcing switches or equipment and other sources of ignition well away.

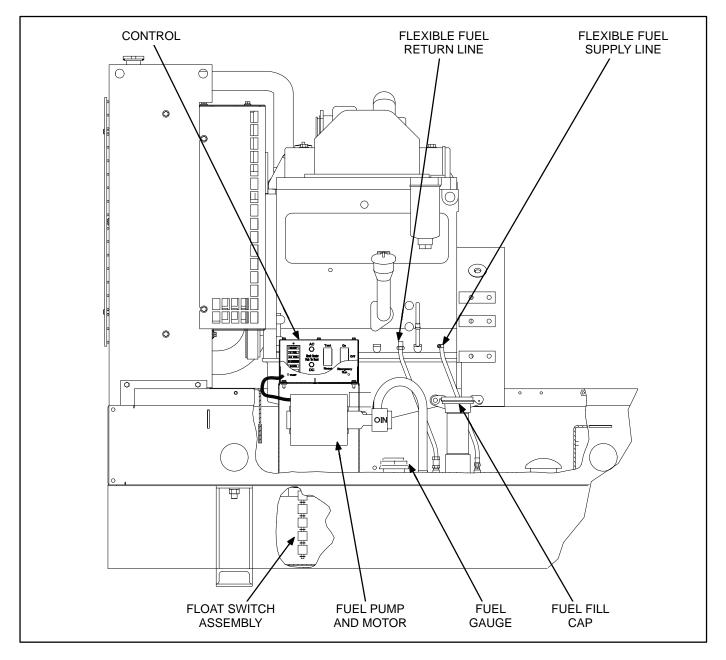


FIGURE 9-1. TYPICAL SUB-BASE INSTALLATION

OPERATION

 Push the control switch to the ON position for automatic operation. The green SYSTEM READY light will come on and the pump will fill the tank if AC power is available for pumping and DC power is available for the internal logic circuits. The level of fuel in the tank will be automatically kept between a set of pump-on and pump-off float switches.

When filling an empty tank, the red LO SHUT-DOWN and LO FUEL lights will come on when the control switch is pushed to the ON position. This is normal. Push the panel RESET switch to turn off the red lights after the tank has been filled.

If the SYSTEM READY light does not come on, check for correct AC and DC power connections. See Wiring Connections and Fuel Pump Motor Connections below.

- The green **PUMP ON** light indicates when the pump is running. It will come on and go off as fuel is pumped to maintain the proper level in the tank.
- Push the control switch to the EMERGENCY RUN position (momentary contact) to pump fuel into the tank if the control fails to operate

the pump automatically. (The pump may continue to run after enabling the Emergency Run Switch to complete the filling cycle of the tank.)

The green PUMP ON light does not come on when the switch is in the EMERGENCY RUN position.

- 4. The red lights indicate fault conditions and the need for service. The control panel includes the following lights:
 - A. *HI FUEL:* The fuel in the tank has reached an abnormally high level, indicating possible failure of the pump-off float switch. The high-fuel float switch takes over as the automatic pump-off switch. The **HI FUEL** light stays on. The light can be **RESET** with the panel switch when the fuel level drops to normal, but will come back on again during the next pumping cycle if the fault remains.

AWARNING Continued operation with a HI FUEL fault present can lead to spillage of large quantities of fuel if the high-fuel float switch fails. Spilled fuel can cause loss of life and property if it is accidentally ignited, or environmental damage.

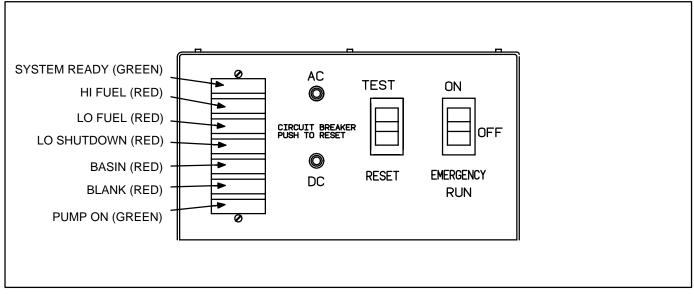


FIGURE 9-2. FUEL PUMP CONTROL PANEL

B. LO FUEL: The fuel in the tank has dropped to an abnormally low level, indicating possible failure of the pump-on float switch. The lo-fuel float switch takes over as the automatic pump-on switch. The LO FUEL light stays on. The light can be RE-SET with the panel switch when the fuel level rises to normal, but will come back on again during the next pumping cycle if the fault remains.

ACAUTION Continued operation with a LO FUEL fault present can lead to low-fuel shutdown if the low-fuel float switch fails.

C. **LO SHUTDOWN:** The fuel has dropped to a level near the bottom of the tank, indicating an empty main fuel tank, pump failure or possible failure of both the pump-on and low-fuel level float switches. Further operation will allow air to enter the engine fuel unit, causing shutdown and the necessity to bleed the fuel unit to start up the engine again. If the light comes on, check the fuel level in the main fuel tank and fill it if necessary. As the day tank is refilling, **RESET** the light with the panel switch.

To restore engine operation following this fault, both the pump control and the engine control have to be RESET.

- D. BASIN: Fuel has overflowed into the rupture basin (if provided), indicating possible failure of both the pump-off and hi-fuel level float switches, or a leak in the day tank. RESET the control after the fuel in the basin has been safely disposed of and the cause of the overflow corrected.
- E. BLANK: For customer use.

The control fault circuits will trip and latch, requiring RESET, even if AC power is lost.

- 5. Press the **TEST** switch to test the indicator lights and pump operating circuits. Replace any light that does not come on. The pump will stop automatically after it has filled the tank to the normal pump-off fuel level.
- 6. Press the reset button of the **AC** or **DC** circuit breaker if either has tripped.

WIRING CONNECTIONS

See Day Tank Pump Control Wiring, *Section 10*, when making connections at the control box terminal board. The following should be noted.

1. The control can be powered by 120 VAC or 240 VAC. The control is set up at the factory for connection to 240 VAC.

To convert the day tank controller from 240 VAC to 120 VAC, perform the following steps.

- A. Remove the two jumpers between terminals TB1-6 and TB1-7 in the control box and connect one between terminals TB1-5 and TB1-6 and the other between terminals TB1-7 and TB1-8.
- B. Move selector switch **S103** on the control PCB to the up position for 120V.
- C. On the control transformer, remove the two jumpers between terminals H2 and H3 and connect one between H1 and H3 and the other between H2 and H4.

To convert the day tank controller from 120 VAC to 240 VAC, perform the following steps.

A. Remove the jumpers between terminals **TB1-5** and **TB1-6**, and **TB1-7** and **TB1-8** in the control box and connect the two jumpers between terminals **TB1-6** and **TB1-7**.

- B. Move selector switch S103 on the control PCB to the down position for 240 VAC.
- C. On the control transformer, remove the jumpers between terminals H1 and H3, and H2 and H4 and connect the two jumpers between H2 and H3.
- 2. Attach a tag to the control box indicating the supply voltage.
- 3. To immediately shut down the engine when the **LO SHUTDOWN** light comes on, jumper TB1-14 to GND at TB1-12 and connect TB1-15 to one of the programmable PCC customer fault inputs (Fault 1, 2, 3, or 4) at the Customer Terminal Block TB1-16, 17, 18, or 19. Program this fault for a shutdown.
- 4. Terminals **TB1-10** through **TB1-17** and **TB2-23** through **TB2-27** are available for connections to remote annunciators.
- Terminals TB1-8 and TB1-5 are available for connection of a 120 or 240 VAC electric fuel shutoff valve rated not more than 0.5 amps. The voltage rating of the valve must correspond with the voltage utilized for the pump. See Item 2 above.

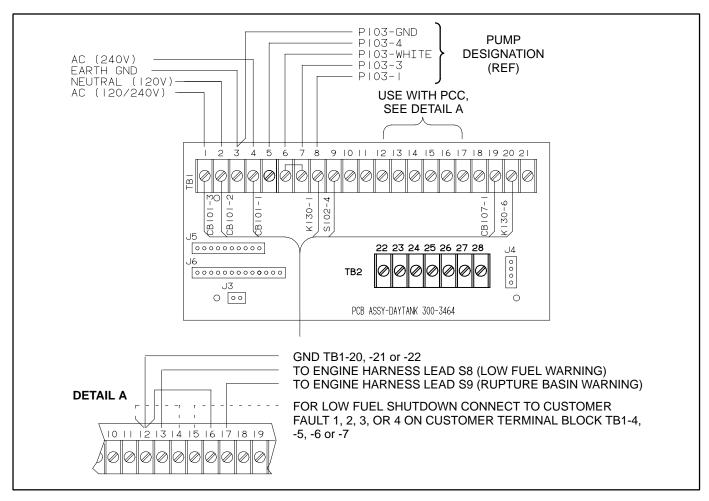


FIGURE 9-3. FUEL PUMP CONTROL TERMINAL BOARD

FUEL TRANSFER PUMP MOTOR CONNECTIONS

Connect a replacement fuel transfer pump motor as follows.

- 1. Remove the end bell cover for access to the motor wiring terminals.
- Disconnect the brown lead from motor terminal P103-3 and connect it to terminal P103-6. (Terminal P103-6 is an insulated receptacle for securing the end of the lead so that it cannot move and touch the motor frame or a live terminal and cause a short circuit.)
- 3. Disconnect the red lead from motor terminal **P103-2**. It will be connected to the piggy-back

terminal on the lead connected at motor terminal **P103-3**.

- Cut the white lead from its ring connector at motor terminal P103-4. Strip 1/2 inch (12 mm) of insulation from the end of the white motor lead for splicing to the wire harness lead marked P103-WHITE.
- 5. Connect each lead of the five-lead wiring harness to the motor terminal or lead marked on it.
- 6. Connect the red motor lead to the piggy-back terminal at motor terminal **P103-3**.
- 7. Secure the end bell cover.

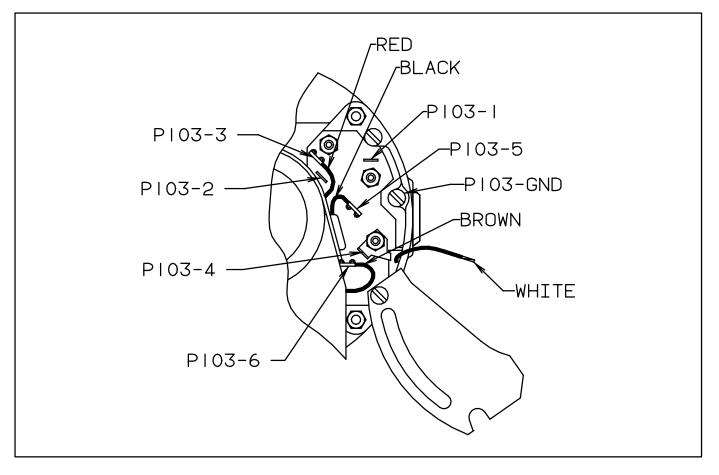


FIGURE 9-4. FUEL TRANSFER PUMP MOTOR CONNECTIONS

TESTING THE FLOAT SWITCH ASSEMBLY

The float switch assembly consists of 5 switches. Each switch has a pair of color coded leads connected to a common jack.

To test the float switches, remove the fuel pump control cover, disconnect the wiring jack and unscrew the assembly from the top of the day tank. Test as follows:

- With an ohmmeter, test for electrical continuity (switch closed) between each pair of colored leads, while holding the assembly vertical. Replace the assembly if any switch is open (all the readings should be zero).
- 2. Lift each float, in turn, to 1/8 inch (3 mm) below the C-clip stop above it (use a feeler gauge) and test for electrical continuity. Replace the assembly if any switch does not open (all the readings should be infinity).
- 3. Use pipe thread sealant when replacing the assembly.

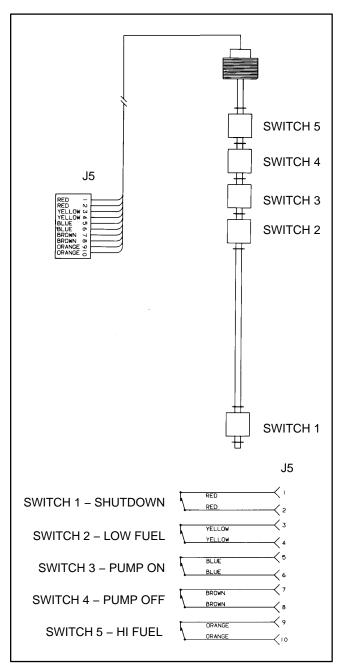


FIGURE 9-5. FLOAT SWITCH ASSEMBLY

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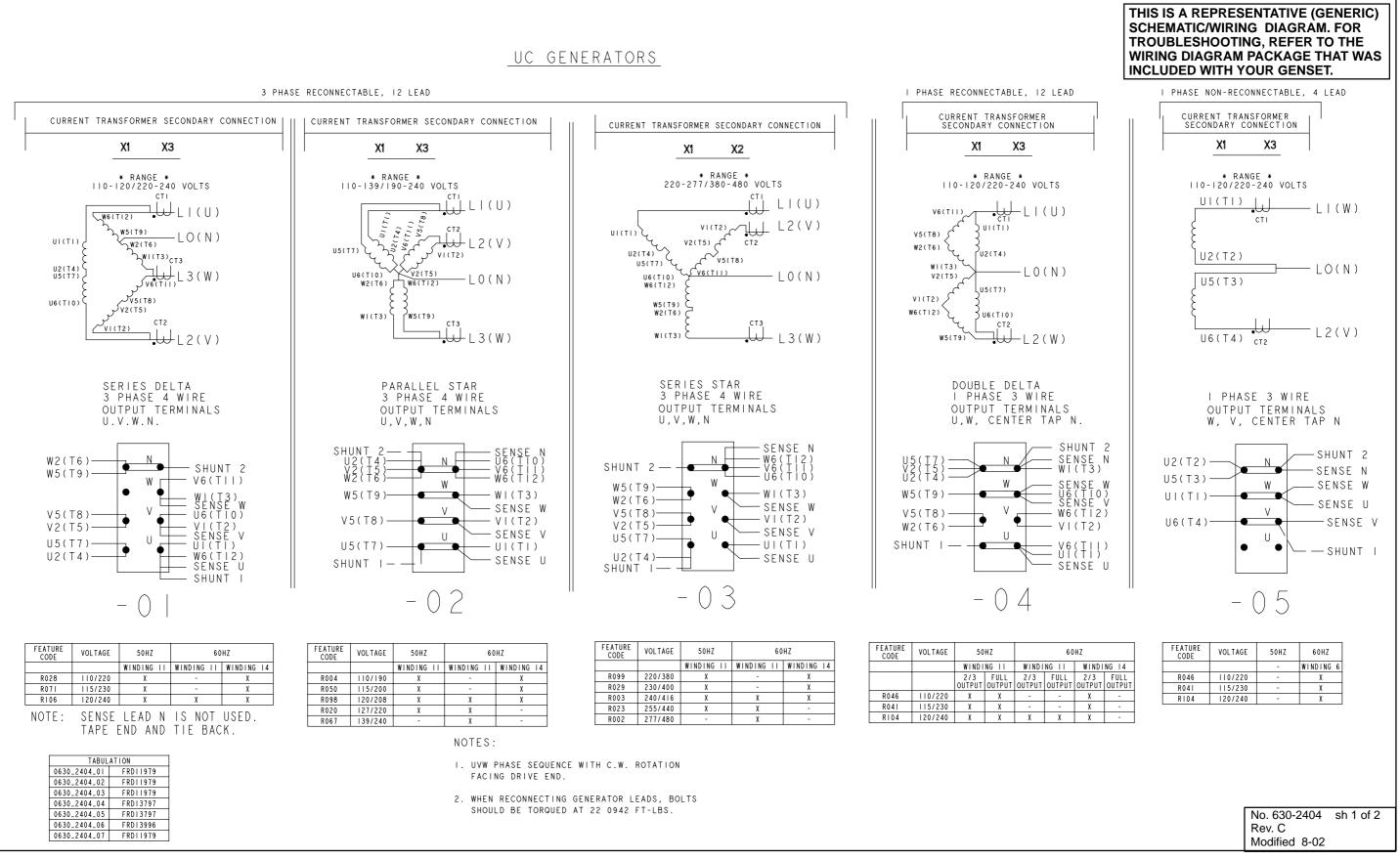
10. Wiring Diagrams

GENERAL

This section consists of the schematic and connection wiring diagrams referenced in the text. The following drawings are included.

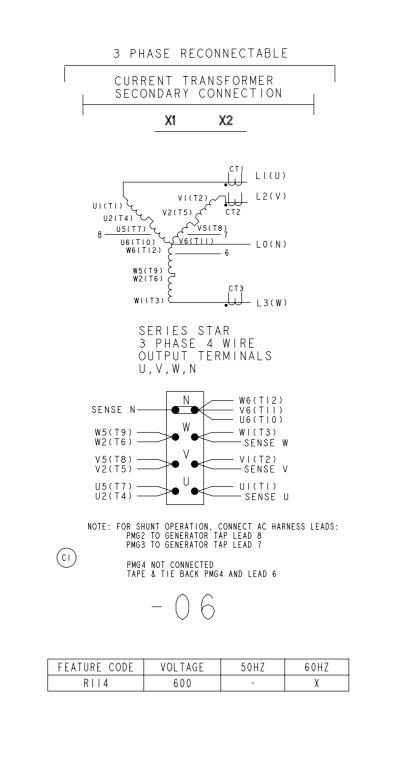
- Page 10-2 and 10-3, AC Reconnect Wiring Diagram
- Page 10-4, Block Diagram (3.3L)

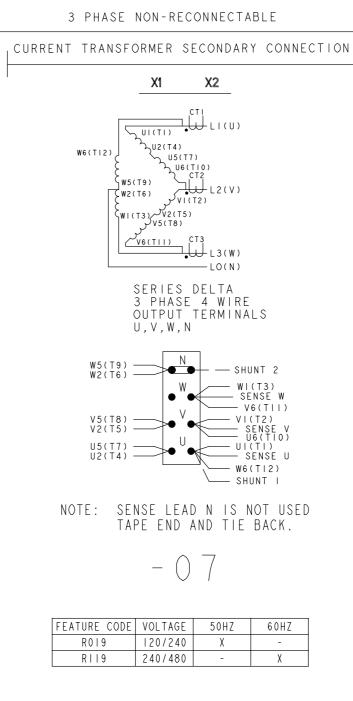
- Page 10-5, Power Transfer Control Module Interface (Line-to-Line Applications)
- Page 10-6, Control Diagram
- Page 10-7, Customer Connections
- Page 10-8, Day Tank Pump Control Wiring
- Page 10-9, Engine Harness (Electronic or Mechanical Governor)
- Page 10-10, Accessory Interconnect Diagram



AC RECONNECT WIRING DIAGRAM (SHEET 1 OF 2)



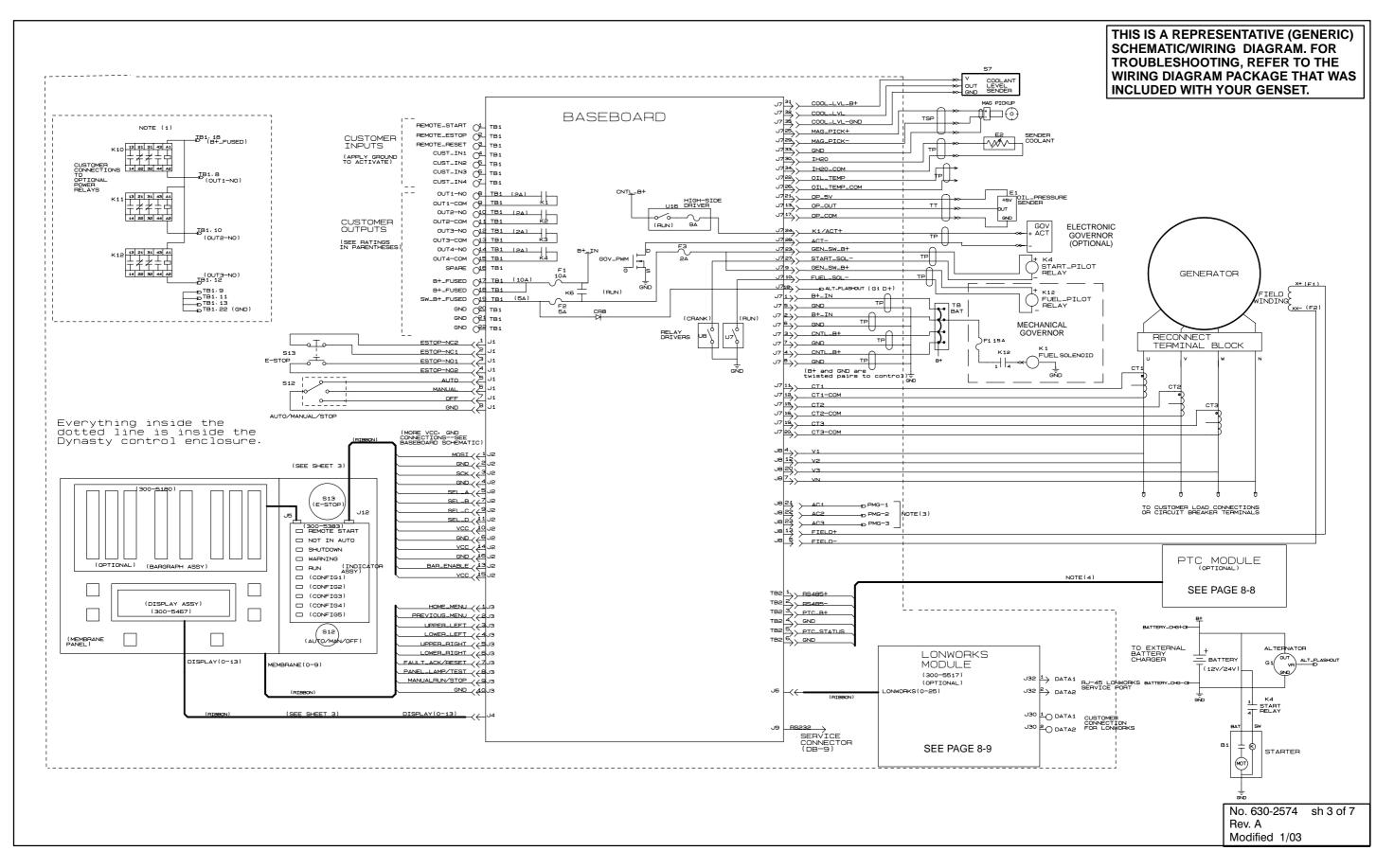




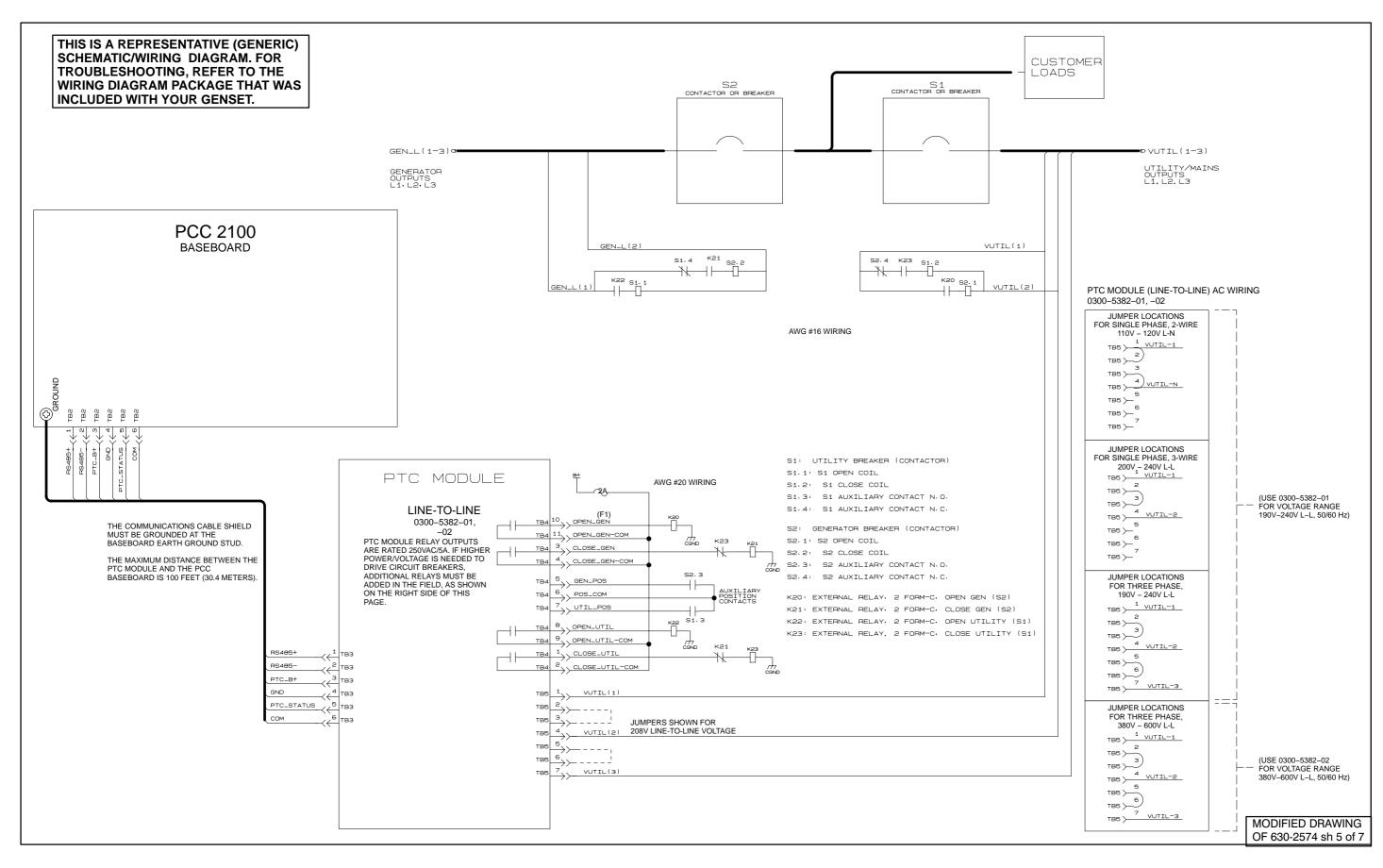
AC RECONNECT WIRING DIAGRAM (SHEET 2 OF 2)

THIS IS A REPRESENTATIVE (GENERIC) SCHEMATIC/WIRING DIAGRAM. FOR TROUBLESHOOTING, REFER TO THE WIRING DIAGRAM PACKAGE THAT WAS INCLUDED WITH YOUR GENSET.

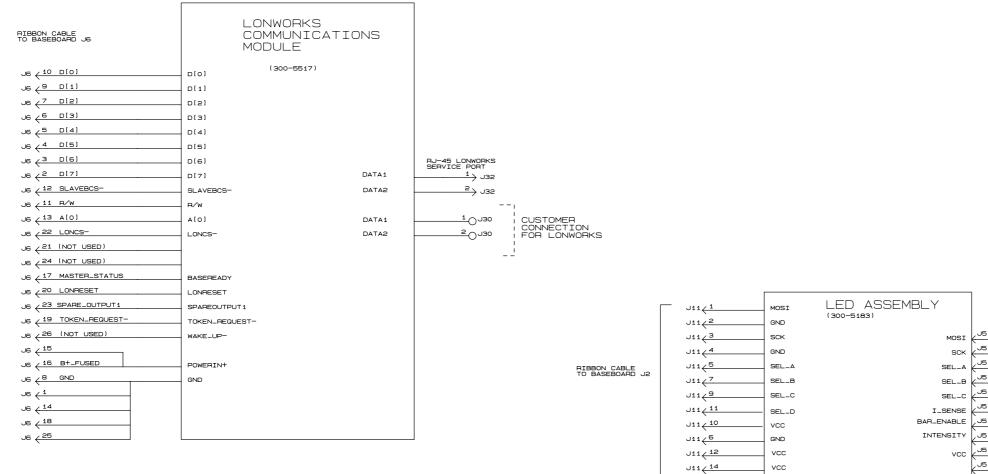
No. 630-2404 sh 2 of 2 Rev. C Modified 8-02



BLOCK DIAGRAM (3.3L ELECTRONIC/MECHANICAL GOVERNED ENGINE)



POWER TRANSFER CONTROL MODULE INTERFACE (LINE-TO-LINE APPLICATIONS)



J11 (15

J11 (16

J11 (13

VCC

GND

BARGRAPH_ENABLE

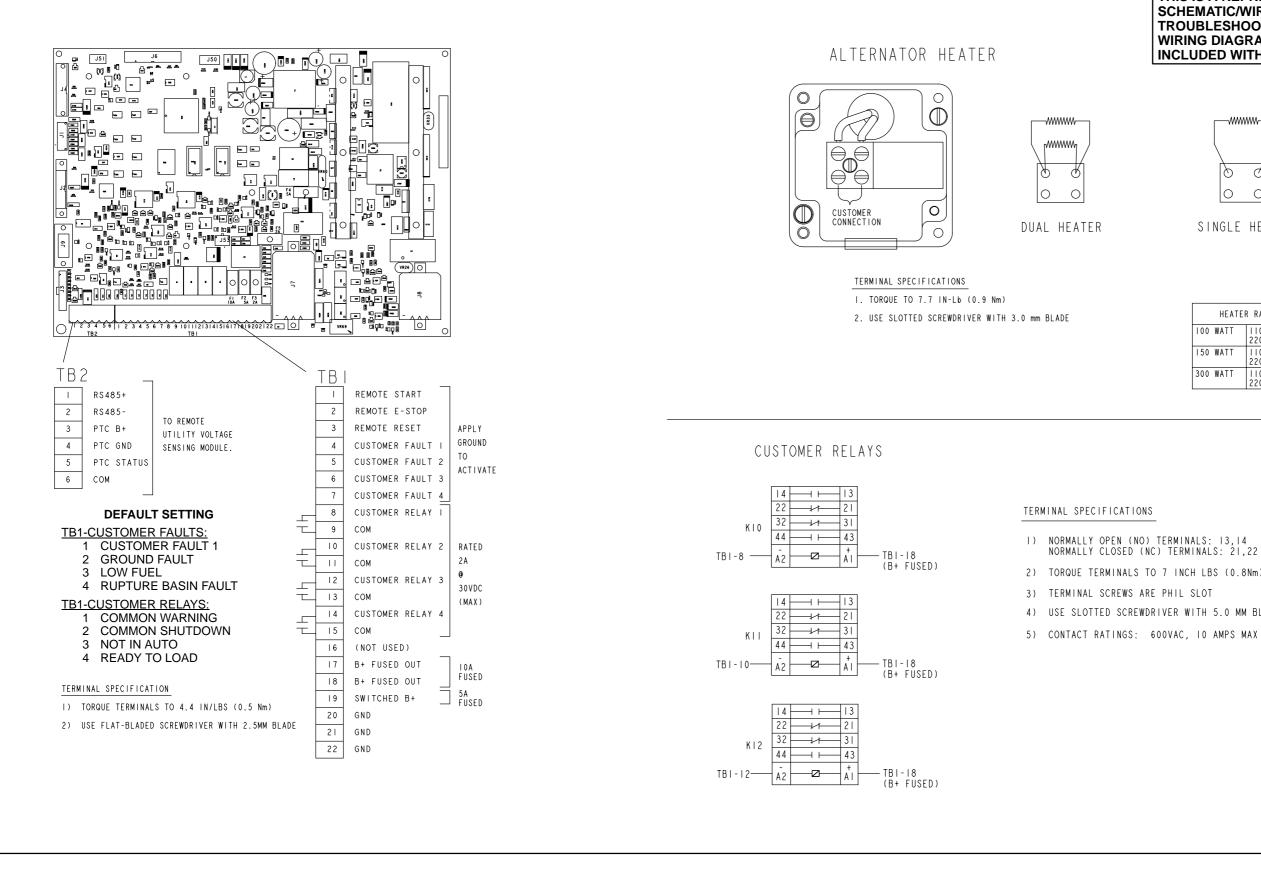
RIBBON CABLE TO BASEBOARD J4

	DISPLAY MODULE
J4 < 7 [0]	0101
	D[1] (300-5467)
J4 (9 D[2]	0[2]
J4 (10 D[3]	0[3]
J4 (11 D[4]	D[4]
J4 (12 D[5]	D(5)
J4 (13 D[6]	D[6]
J4 (14 D[7]	0[7]
J4 (4 A[0]	RS
J4 CE DISPLAY_ENABLE	ENABLE
J4 (5 R/W	. ₽∕W
	vcc
J4 (1 GND	GND

	THIS IS A REPRESENTATIVE (GENERIC) SCHEMATIC/WIRING DIAGRAM. FOR TROUBLESHOOTING, REFER TO THE WIRING DIAGRAM PACKAGE THAT WAS INCLUDED WITH YOUR GENSET.
RIBBON CABLE 15 15 15 15 15 15 15 15 15 15 15 15 13 15 15 15 16 15 16 15 16 15 16 15 16 15 16 15 16 17	BARGRAPH METER MODULE (300-5180) MOSI SCK SEL_A SEL_A SEL_B SEL_C I_SENSE ENABLE PWM_IREF +5V GND
	No. 630-2574 sh 7 of 7
	Rev. A Modified 1/03

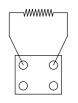
CONTROL DIAGRAM

GND K



CUSTOMER CONNECTIONS

THIS IS A REPRESENTATIVE (GENERIC) SCHEMATIC/WIRING DIAGRAM. FOR TROUBLESHOOTING, REFER TO THE WIRING DIAGRAM PACKAGE THAT WAS INCLUDED WITH YOUR GENSET.

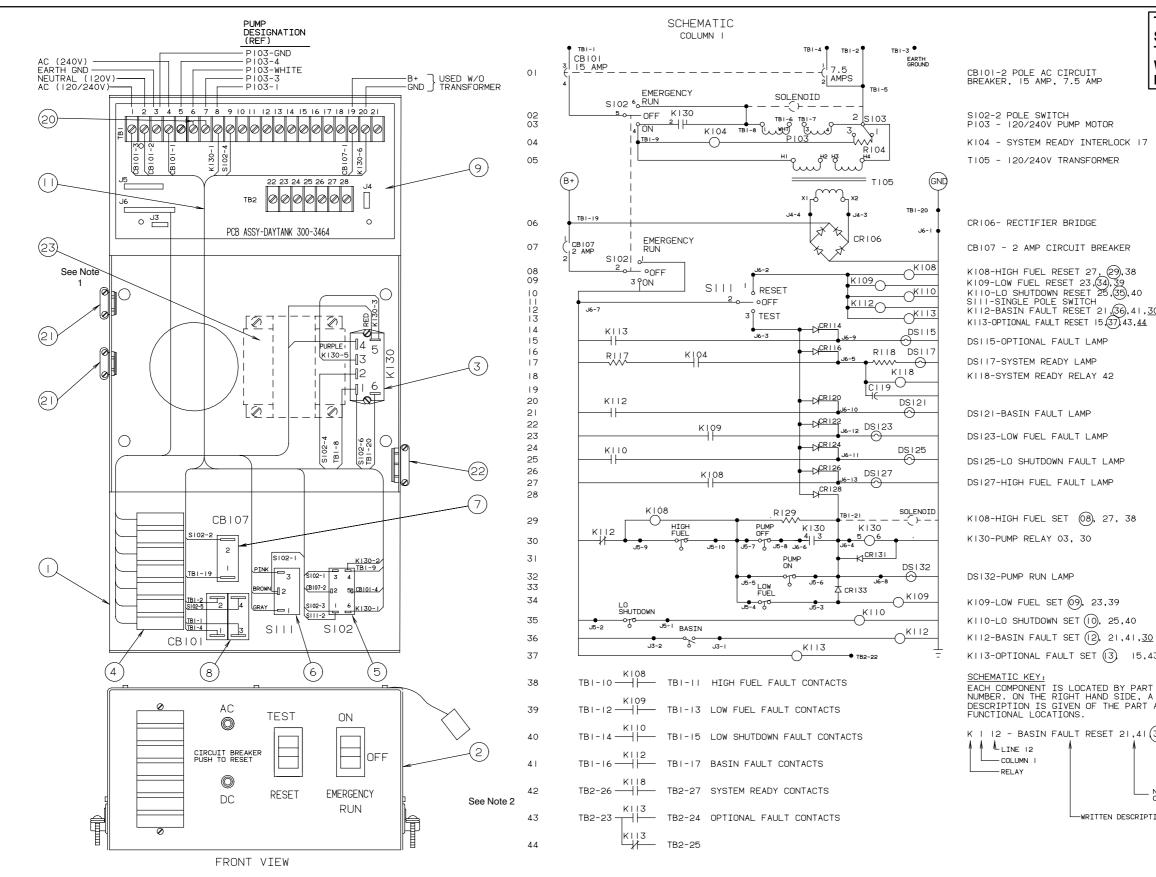


SINGLE HEATER

HEATER RATING		
100	WATT	110 -125VAC 220 -260VAC
150	WATT	110 -125VAC 220 -260VAC
300	WATT	0 - 25VAC 220 -260VAC

NORMALLY OPEN (NO) TERMINALS: 13,14 43,44 NORMALLY CLOSED (NC) TERMINALS: 21,22 31,32 2) TORQUE TERMINALS TO 7 INCH LBS (0.8Nm) 4) USE SLOTTED SCREWDRIVER WITH 5.0 MM BLADE OR NO. 2 PHILIPS

No. 620-0247	sh 1 of 1
Rev. A	
Modified 4-02	



THIS IS A REPRESENTATIVE (GENERIC) SCHEMATIC/WIRING DIAGRAM. FOR **TROUBLESHOOTING, REFER TO THE** WIRING DIAGRAM PACKAGE THAT WAS INCLUDED WITH YOUR GENSET. TRANSFORMER 23 CONNECTOR-KNOCKOU T 22 CONNECTOR-ROMEX 21 JUMPER-TERMINAL K109-LOW FUEL RESET 27, (29, 38 K109-LOW FUEL RESET 23, (34), 39 K110-LO SHUTDOWN RESET 25, (35), 40 SIII-SINGLE POLE SWITCH KI12-BASIN FAULT RESET 21, (36), 41, <u>30</u> HARNESS-CONTROL CIRCUIT BOARD ASSY. CIRCUIT BREAKER 2 POLE CIRCUIT BREAKER | POLE SWITCH-ROCKER SWITCH-ROCKER LAMP ASSY.-7 LITE RELAY-2PST 3 COVER-CONTROL CONTROL BOX ITEM DESCRIPTION OR MATERIAL NOTES: 1. Item 23, transformer, is not included for kits where battery connections will be made at TB1-19 and TB1-20. 2. Tag the control box to indicate supply voltage. KII3-OPTIONAL FAULT SET (3) 15,43,44

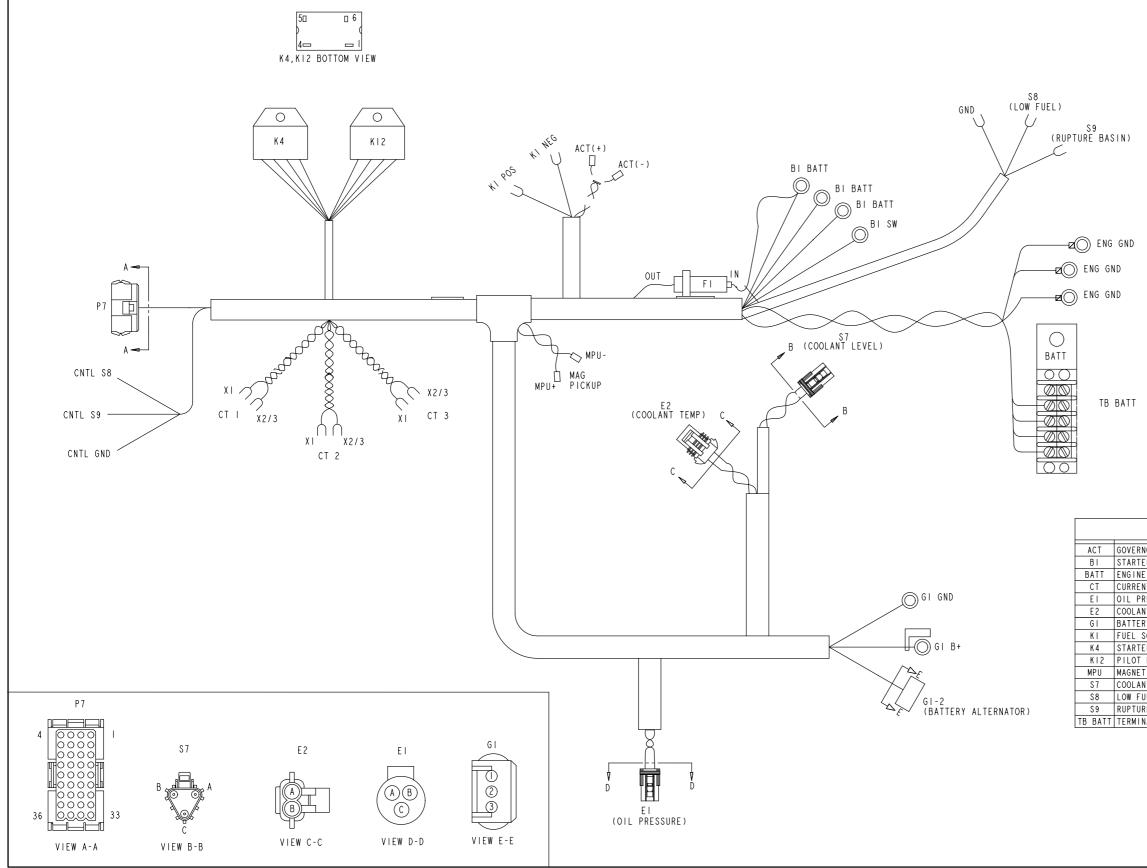
EACH COMPONENT IS LOCATED BY PART NUMBER. ON THE RIGHT HAND SIDE, A DESCRIPTION IS GIVEN OF THE PART AND ITS FUNCTIONAL LOCATIONS. K | 12 - BASIN FAULT RESET 21,41 (36).30

N/C CONTACTS -RELAY SET COIL ON LINE 36 N/O CONTACTS ON LINES 21 AND 41 WRITTEN DESCRIPTION

> No. 625-2141 sh 1 of Rev. H Modified

DAY TANK PUMP CONTROL WIRING

ENGINE HARNESS (ELECTRONIC OR MECHANICAL GOVERNOR)



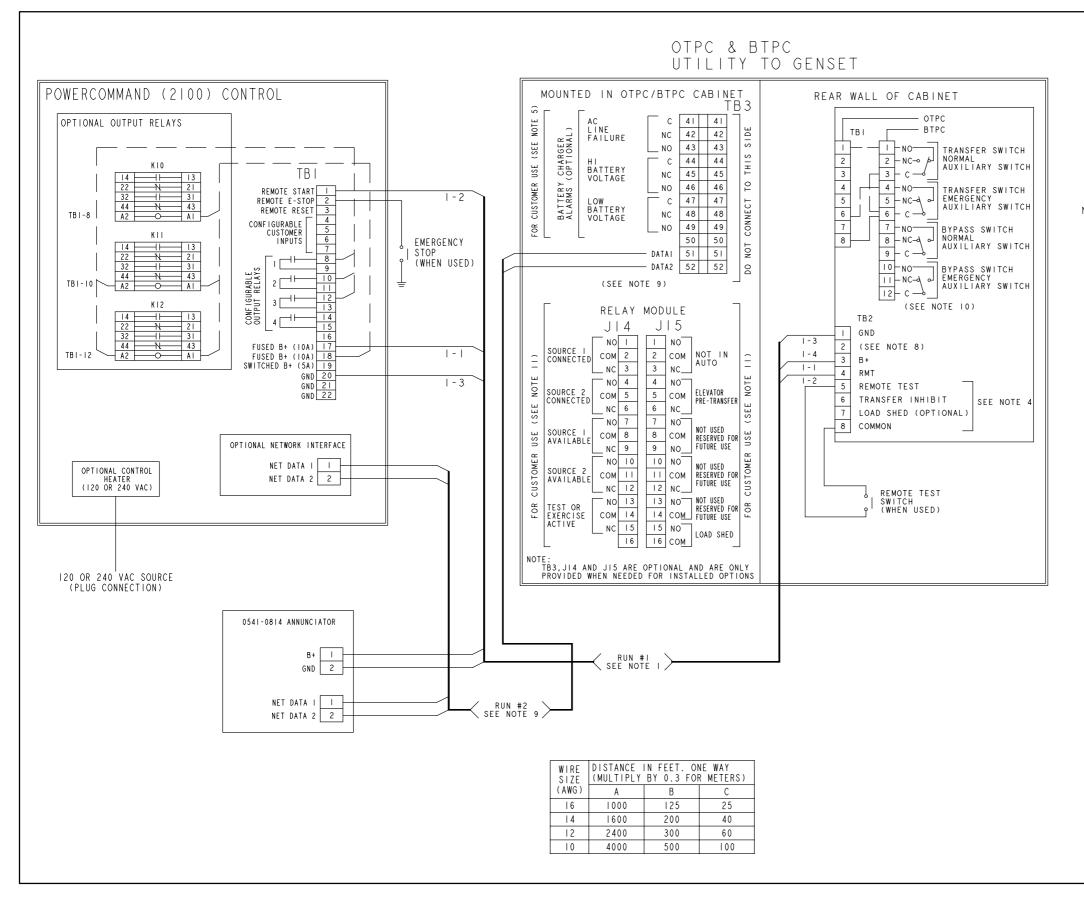
10-9

THIS IS A REPRESENTATIVE (GENERIC) SCHEMATIC/WIRING DIAGRAM. FOR TROUBLESHOOTING, REFER TO THE WIRING DIAGRAM PACKAGE THAT WAS INCLUDED WITH YOUR GENSET.

LEAD TABULATION			
FROM	TO		
P7-1			
P7-2			
P7-3	TB BATT		
P7-4			
P7-5			
P7-6	ENG GND		
P7-7			
P7-8	ENG GND		
GI GND			
K (-)	ENG GND		
P7-11	CT I XI		
P7-12	CT X2/X3		
P7-15	CT 2 XI		
P7-16	CT 2 X2/X3		
P7-19	CT 2 X2/X3 CT 3 XI		
P7-20	CT 3 X2/X3		
P7-9	KI2-6		
P7-10	K 2 - 5		
P7-30	E 2 - A		
P7-34	E 2 - B		
P7-23	K 4 - 6		
P7-27	K 4 - 5		
P7-13	EI-C		
P7-17	EI-A		
P7-21	EI-B		
P7-31	\$7-C		
P7-32	S7-A		
P7-35	S7-B		
P7-25	MPU(+WHITE)		
P7-29	MPU (- BLK)		
P7-33	MPU SHIELD		
P7-18	GI-2		
BISW	K 4 - 4 K 4 - I		
BI BATT	FI(N)		
BI BATT	GI B+		
BI BATT	TB BATT		
CNTL S8	S8		
CNTL S9	<u> </u>		
CNTL GND	GND		
FI(OUT)	K12-1		
KI2-4	K (+)		
P7-24	ACT(+)		
P7-28	ACT(-)		

KEY
NOR ACTUATOR
ER & SOLENOID
E BATTERY
NT TRANSFORMER
RESSURE SENDER
NT TERMPERATURE SENDER
RY CHARGING ALTERNATOR
SOLENOID
ER RELAY
RELAY-FUEL SOLENOID
TIC PICK-UP SENSOR
NT LEVEL SWITCH
UEL SWITCH
RE BASIN SWITCH
NAL BLOCK ENGINE BATTERY

No. 338-4233	sh 2 of 2
Rev. C Modified 1-03	



THIS IS A REPRESENTATIVE (GENERIC) SCHEMATIC/WIRING DIAGRAM. FOR **TROUBLESHOOTING, REFER TO THE** WIRING DIAGRAM PACKAGE THAT WAS INCLUDED WITH YOUR GENSET.

NOTES:

I. WIRE SIZES MUST BE AS FOLLOWS: RUN #I-GENSET TO TRANSFER SWITCH-LEAD SIZE MUST BE INCREASED IF A BATTERY CHARGER IS INSTALLED IN THE SWITCH WITH NO BATT CHARGER-LEADS I-I, -2, -3, -4, -5 USE COL A. WITH 2 AMP CHARGER-LEADS I-I & I-3, USE COL. B WITH 10 AMP CHARGER-LEADS I-I & I-3, USE COL. C

2.

- 3. FOR MULTIPLE TRANSFER SWITCHES, DUPLICATE RUN #I FOR EACH SWITCH. DAISY CHAIN CONNECTION IS ACCEPTABLE PROVIDED WIRE SIZE & DISTANCE TO THE LAST SWITCH MEET THE SPECS IN NOTE I.
- 4. CONNECT AN OPEN DRY CONTACT BETWEEN THE APPLICABLE TERMINAL AND COMMON (TB2-8). FOR REMOTE TEST, TRANSFER INHIBIT AND LOAD SHED. CLOSE TO ACTIVATE.
- 5. CONTACTS RATED: 4 AMPS AT 30 VDC OR 120V MAX.
- 6. REFER TO ONAN 900-0529 POWERCOMMAND NETWORK INSTALLATION & OPERATION MANUAL FOR WIRING INSTRUCTIONS.
- INPUTS FOR CUSTOMER FAULTS. GROUNDED SIGNAL REQUIRED TO ACTIVATE INPUT (MAX 50 MA.)
- 8. INSTALL JUMPER BETWEEN TB2-1 & TB2-2.
- 9. USE STRANDED TWISTED PAIR WIRES (PART# 334-1350 OR EQUAL) WHEN CONNECTING DATAI AND DATA 2 TO THE NETWORK.
- IO. TRANSFER SWITCH SHOWN CLOSED TO NORMAL BYPASS SWITCH SHOWN NEUTRAL POSITION.
- II. CONTACTS RATED: 2 AMPS AT 30 VDC OR 0.60 AMPS AT 120 VAC.
- 12. OPEN CONNECTION TO INITIATE EMERGENCY STOP. THESE TERMINALS MUST BE SHORTED TOGETHER IF REMOTE EMERGENCY STOP OPTION NOT USED.
- 13. 120VAC OR 240VAC AT 50W.
- 14. CUSTOMER SUPPLIED EITHER 12 OR 240VDC RELAYS OUTPUT SIGNAL 20ma @ 24VDC MAX.

No. 630-1974 sh 7 of 7 Rev. G Modified 12-02

ACCESSORY INTERCONNECT DIAGRAM

Cummins Power Generation 1400 73rd Avenue N.E. Minneapolis, MN 55432 1-800-888-6626 763-574-5000 International Use Fax: 763-528-7229



