

Service Manual



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Transfer Switch

RSS100 and RSS200



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Safety Precautions

This manual includes the following symbols to indicate potentially dangerous conditions. Read the manual carefully and know when these conditions exist. Then take the necessary steps to protect personnel and the equipment.

A DANGER This symbol warns of immediate hazards that will result in severe personal injury or death.

AWARNING This symbol refers to a hazard or unsafe practice that can result in severe personal injury or death.

ACAUTION This symbol refers to a hazard or unsafe practice that can result in personal injury or product or property damage.

ELECTRICAL SHOCK CAN CAUSE SEVERE PERSONAL INJURY OR DEATH

High voltage in transfer switch components presents serious shock hazards that can result in severe personal injury or death. Read and follow these suggestions.

Keep the transfer switch cabinet closed and locked. Make sure only authorized personnel have the cabinet keys.

Due to the serious shock hazard from high voltages within the cabinet, all service and adjustments to the transfer switch must be performed only by an electrician or authorized service representative.

UTILITY-TO-GENERATOR APPLICATIONS

If the cabinet must be opened for any reason:

- 1. Move the operation selector switch on the generator set to Stop.
- 2. Disconnect the battery charger.
- 3. Disconnect the starting batteries of the generator set or sets (remove the ground [–] lead first).
- 4. Remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

GENERAL PRECAUTIONS

Place rubber insulative mats on dry wood platforms over metal or concrete floors when working on any electrical equipment. Do not wear damp clothing (particularly wet shoes) or allow skin surfaces to be damp when handling any electrical equipment.

Jewelry is a good conductor of electricity and should be removed when working on the electrical equipment.

Wear safety glasses whenever servicing the transfer switch and and do not smoke near the batteries.

Do not work on this equipment when mentally or physically fatigued, or after consuming alcohol or any drug that makes the operation of equipment unsafe.

AWARNING

INCORRECT SERVICE OR REPLACEMENT OF PARTS CAN RESULT IN DEATH, SEVERE PERSONAL INJURY, AND/OR EQUIPMENT DAMAGE. SER-VICE PERSONNEL MUST BE QUALIFIED TO PERFORM ELECTRICAL AND/ OR MECHANICAL SERVICE.



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1. Introduction

ABOUT THIS MANUAL

This manual contains service procedures for RSS transfer switches.

- Section 1 describes the basic operation of a transfer switch and provides information on model identification and how to obtain service.
- Section 2 provides information on how to troubleshoot transfer switches that include a controller (see Figure 1-1).



FIGURE 1-1. RSS TRANSFER SWITCH WITH CONTROLLER (WITH DOOR PANEL REMOVED)

- Section 3 provides information on how to troubleshoot transfer switches that include a circuit breaker but do not include a controller (see Figure 1-2).
- Section 4 provides information on servicing the transfer switch.
- Section 5 includes parts information.
- Section 6 includes transfer switch wiring diagrams.



FIGURE 1-2. RSS TRANSFER SWITCH WITHOUT CONTROLLER – ONE BREAKER WITH DOOR PANELS REMOVED

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INTRODUCTION

This is an open transition transfer switch. With an open transition switch, there is never a time when both sources are supplying power to the load. This manual includes information on the following types of RSS transfer switch installations.

- RSS with Controller The RSS transfer switch with an Automatic Transfer Switch (ATS) control includes an operator panel located behind the hinged panel in the upper left hand corner on the front of the enclosure. Access to the control can be obtained by removing the controller cover screw. The door panel must be removed to gain access to transfer switch components.
- RSS without Controller (One Circuit Breaker) Access to the circuit breaker can be obtained by removing the outer door panel. An internal panel must be removed to gain access to transfer switch components.

Refer to the wiring diagrams at the end of this manual for specific information about switch configuration.

Use normal and necessary safety precautions before starting any service procedure. Identify all hazards by referring to the Safety Precautions portion of this manual and by observing all warnings and cautions within the manual. Whenever you are troubleshooting, remember that the generator set, the transfer switch, and the utility power source are all interdependent.

TRANSFER SWITCH APPLICATION

Transfer switches are an essential part of a building's standby or emergency power system. The utility line (normal power), is backed up by a generator (emergency power). The transfer switch automatically switches the electrical load from one source to the other.

The load is connected to the common of the transfer switch (Figure 1-1). Under normal conditions, the load is supplied with power from the utility (as illustrated). If utility power is interrupted, the load is transferred to the generator. When utility power returns, the load is retransferred to the utility. The transfer and retransfer of the load are the two most basic functions of a transfer switch.

TRANSFER SWITCH FUNCTION

Automatic transfer switches, capable of automatic operation without operator intervention, perform the basic function of transferring the load to the available power source. The controller monitors each source for allowable voltage and frequency range.

This automatic transfer switch, capable of automatic operation without operator intervention, is designed for utility-to-generator applications. In utilityto-generator applications, the transfer switch performs the following functions:

- 1. Senses the interruption of utility power.
- 2. Sends a start signal to the generator.
- 3. Senses the generator is available.
- 4. Transfers the load to the generator.
- 5. Senses the return of utility power.
- 6. Retransfers the load to the utility.
- 7. Sends a stop signal to the generator.



FIGURE 1-3. LOAD TRANSFER SWITCH (TYPICAL FUNCTION)

MODEL IDENTIFICATION

Identify your model by referring to the Model and Serial number as shown on the nameplate. The nameplate also includes electrical characteristics.

Transfer Switches With a Controller

The nameplate for transfer switches with a controller is located inside the cabinet, on the upper right side (see Figure 1-4 for the RSS100 transfer switch and Figure 1-5 for the RSS200 transfer switch).

CUMMINS ONAN
Model No. RSS100-6634 Modele Serial No.
Serie Current Rating: IOO AMPS Voltage Rating: 240 VAC IPH Poles: 2
Frequency : 60Hz Application : Utility To Generator
Enclosure Rating: Type 3R Wiring Dagram : 0630-3285 Interconnection Diagram : 0630-2252 Outline Demise : 0500 4502
Use Copper Or Aluminum Wire For Power Connections
Use 60°C Rated Wire #14 To #1 AWG Use 75°C Rated Wire 1/O AWG And Larger
Control circuit wiring must be installed in conduit. Do not install in conduit with AC power wiring.
A For Electrical Equipment Only Pour Material Electrique Seuliment

FIGURE 1-4. RSS100 WITH CONTROL DISPLAY NAMEPLATE

CUMN	MINS ONAN
Model No. Modele Serial No.	RSS200-6635
Serie Current Rat Voltage Rat Poles:	ting: 200 AMPS ting: 240 VAC IPH 2
Frequency : Application	: 60Hz n: Utility To Generator
Enclosure R Wiring Dagr Interconnec Diggram	ram : 0630-3285 ction 0630-2252
Use Copper Or	awing : 0500-4503 Dr Aluminum Wire For
Power Connect Use 60°C Ro #1 AWG Use 75°C Ro	ctions Rated Wire #14 To Rated Wire 1/0 AWG
And Larger Control cir installed i install in power wirin	rcuit wiring must be in conduit. Do not conduit with AC

SA ● For Electrical Equipment Only Pour Material Electrique Seuliment

FIGURE 1-5. RSS200 WITH CONTROL DISPLAY NAMEPLATE

Transfer Switches Without a Controller

The nameplate for transfer switches without a controller (one circuit breaker) is located inside the cabinet, on the lower left side (see Figure 1-6 for the RSS100 transfer switch and Figure 1-7 for the RSS200 transfer switch).

CUMMINS ONAN Model No. Nodele Serial No.	
Serie Current Rating: 100 AMPS Voltage Rating: 240 VAC IPH Poles: 2 Frequency: 60Hz Application: Utility To	
Generator Enclosure Rating: Type 3R Wiring Diagram: 0630-3395 Interconnection Diagram: 0630-3518	
Outline Drowing: 0500-4824 Suitable for use as service equipment	
disconnect must be readily available for the alternate source, unless the alternate source is an accessible generator and can be readily shut down.	
Use Copper Or Aluminum Wire For Power Connections	
Use 60°C Rated Wire #14 To #1 AWG Use 75°C Rated Wire 1/0 AWG And Larger	
Control circuit wiring must be installed in conduit. Do not install in conduit with AC power wiring.	
Suitable only for use with Cummins generator model	
This transfer switch is rated for use on a circuit capable of delivering not more than 10,000 rms symmetrical amperes, 240 volts maximum.	
Continuous load current not to exceed 80 percent of switch rating	

FIGURE 1-6. RSS100 WITHOUT CONTROL DISPLAY NAMEPLATE (ONE CIRCUIT BREAKER)

CUMMINS Nodel No. Nodele Serial No. Seria	ONAN RSS200-6869
Current Rating: Voltage Rating: Poles: Frequency : Application :	200 AMPS 240 VAC IPH 2 60Hz Utility To
Enclosure Rating: Wiring Diagram : Interconnection Diagram : Outlies Deguines	Generator Type 3R 0630-3395 0630-3518
Suitable for use as s - UTILITY source only disconnect must be re for the alternate source generator and can be shut down.	service equipment . An additional eadity available rce, unless the n accessible readity
Use Copper Or Aluminum Power Connections	a Wire For
Use 60°C Rated Wir #I AWG Use 75°C Rated Wir And Larger	e #14 To e 1/0 AWG
Control circuit wi installed in condu install in conduit power wiring.	ring must be uit. Do not with AC
Suitable only for u Cummins generat GSAA.	use with tor model
This transfer swit for use on a circu delivering not mor 10,000 rms symmetr amperes, 240 volts	tch is rated uit capable of te than tical s maximum.
Continuous load cu to exceed 80 perce rating.	urrent not ent of switch

FIGURE 1-7. RSS200 WITHOUT CONTROL DISPLAY NAMEPLATE (ONE CIRCUIT BREAKER)



HOW TO OBTAIN SERVICE

When the transfer switch requires servicing, contact your nearest Cummins Power Generation distributor. Factory-trained Parts and Service representatives are ready to handle all your service needs.

To contact your local Cummins Power Generation (CPG) distributor in the United States or Canada, call 1-800-888-6626 (this automated service utilizes touch-tone phones only). By selecting Option 1 (press 1), you will be automatically connected to the distributor nearest you.

If you are unable to contact a distributor using the automated service, consult the Yellow Pages. Typically, our distributors are listed under:

Generators-Electric, Engines-Gasoline or Engines-Diesel, or Recreational Vehicles-Equipment, Parts and Service.

If it is necessary to contact a distributor regarding the transfer switch, always give the complete Model and Serial number. This information is necessary to properly identify your unit among the many types manufactured.

- For models with a controller, a model and serial number label (see Figure 1-8) is located on the back of the controller cover. To view the label, remove the screw securing the controller cover and open the cover (see Figure 1-9).
- For models without a controller, a model and serial number label is located on the inner panel. To view the label, remove the outer panel (see Figure 1-10).



FIGURE 1-8. MODEL AND SERIAL NUMBER LABEL







FIGURE 1-10. TRANSFER SWITCH WITHOUT CONTROLLER

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2. Troubleshooting – Transfer Switches With a Controller

This section describes troubleshooting issues for installations that include a controller.

The first part of this section includes a description of the control LED indicators and provides preliminary troubleshooting checks for operators and service personnel.

The second part of this section describes a typical transfer switch sequence of events, and provides detailed troubleshooting procedures for experi-

enced service personnel. The troubleshooting procedures use conditional schematics and symptoms to diagnose possible problems.

CONTROL PANEL LED INDICATORS

The control panel contains six LED indicators that provide some information about the current control status and may be helpful in troubleshooting the transfer switch (see Figure 2-1). Descriptions of these indicators are included in Table 2-1.



TABLE 2-1. CONTROL PANEL LED INDICATORS

Indicator	Definition
Utility Power Available	This indicator lights when the utility source voltage sensor has determined that Utility power is available and is within acceptable voltage limits.
Utility Connected	 Lights constantly when the transfer switch is connected to the Utility. Blinks once per second when the transfer switch has failed to connect to or disconnect from the Utility when commanded. Is off when the transfer switch is not connected to the Utility.
Generator Power Available	This indicator lights when the generator source voltage sensor has determined that generator power is within acceptable voltage and frequency limits.
Generator Connected	 Lights constantly when the transfer switch is connected to the Generator. Blinks once per second when the transfer switch has failed to connect to or disconnect from the Generator when commanded. Is off when the transfer switch is not connected to the Generator.
Exercise	 The following describes the Exercise LED when an exercise is enabled. Lights constantly when repeat exercise periods have been set. Blinks twice per second when the Set Exercise button is pressed and held to set or cancel an exercise period. Blinks once per second when an exercise period is active. Is off when no repeat exercise periods are set.
Test	 This indicator blinks at two times per second rate during the two seconds that the Test button is pressed to acknowledge that a test has been activated or when the remote test input is grounded.
	2. The indicator lights constantly during the test and goes out once the test is termi- nated or normal power has failed.
	3. The indicator blinks at two times per second rate during the two seconds to ac- knowledge that the Test button has been pressed to cancel a Test. The light then goes out.

CONTROL PANEL FUNCTIONS THAT SHOULD NOT BE ADJUSTED

The control used with the RSS transfer switch is also used on other models that have additional features. Although Table 2-2 shows the complete list of functions that can be adjusted through the control panel, please note that several of these functions are set at the factory and should not be adjusted. If some of these functions are modified, the transfer switch may not operate correctly.

CAUTION Incorrect settings can result in the transfer switch failing to operate correctly. Only authorized trained personnel should make changes to the control function settings. Control functions marked grey in Table 2-2 are made at the factory and should not require any additional adjustments.

Time Delay Program Transition

The Time Delay Program Transition (TDPT) feature is designed to have a transfer switch pause in the Neutral position (not connected to either power source) for an adjustable period of time whenever there is a transfer from one power source to another. When the TDPT is set to more than zero, the transfer switch opens the normally closed side, waits for the time delay to expire, and then closes the normally open side of the transfer switch. Since the RSS transfer switch does not include a Neutral position, adjusting this value will have no effect on its operation.

Time Delay Elevator Signal

The Time Delay Elevator (TDEL) Pre-transfer feature is designed for use only with elevator control systems. **This function should never be used in home installations.**

If a TDEL is set and the control is in an active Test or Exercise sequence, the control adds the additional time delay prior to completing the transfer. If there is an active TDEL, pressing the Override will have no effect on this time delay. **Make sure that the TDEL is always set to zero seconds.**

External Exercise On (Off)

The RSS transfer switch includes an internal exerciser. Therefore, the External Exercise On (Off) feature is set to "Off." No external exerciser is available to be used with this transfer switch.

If the controller External Exercise On (Off) feature is set to "On," the internal exerciser will not function. **Make sure that this function is always set to** "**Off.**"

System Nominal Voltage

The control's system nominal voltage setting is set at the factory and must never be changed.

System Nominal Frequency 50/60 Hz

The control's system nominal frequency setting is set at the factory and must never be changed.

Single Phase/Three Phase

The control's phase setting is set at the factory and must never be changed.

Return to Programmed Transition On/Off

If set to "On," the Return to Programmed Transition feature allows a transfer switch to return to Programmed Transition in the event that the switch fails to synchronize when the switch is transferring from one power source to another. Since the RSS transfer switch does not include the synchronizing feature, **this setting must always be set to "Off."**

If the Return to Programmed Transition feature is set to "On," the control will activate the Time Delay Program Transition but this will have no effect on operation.

Elevator Post Transfer Delay On/Off

As with the TDEL function listed above, the Elevator Post Transfer Delay function is designed for use only with elevator control systems. **This function should never be used in home installations.**

If the the Elevator Post Transfer Delay function is set to "On," the control adds the TDEL time delay after the transfer switch transfers the load to the new power source. If there is an active TDEL, pressing the Override will have no effect on this time delay. **Make sure that the the Elevator Post Transfer Delay is always set to "Off."**

ACCESSING THE FRONT PANEL CONFIGURATION EDITOR

AWARNING AC power within the cabinet and the rear side of the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts whenever the cabinet door is open.

Battery power (DC power) must be available to configure the control panel functions. AC power may be present but doesn't have to be present to configure the control panel. To check for DC power, open the transfer switch door and place the ATS in the Normal or Emergency position. The Utility Power Connected or Genset Power Connected LED should light.

Configuration Mode is selected by operation of a small slide switch located on the back of the control panel. The switch is located near the bottom edge of the PCB (see Figure 2-2). The switch is partially hidden to prevent accidental operation.

NOTE:The **Configuration Mode** can be entered at any time, but once it is selected, all automatic operation is suspended.

Modifying the Configuration

The control has been configured at the factory and does not require additional adjustments (default

settings are shown in bold italics in Table 2-2). However, if it becomes necessary to adjust settings,

▲ CAUTION Incorrect settings can result in the transfer switch failing to operate correctly. Only authorized trained personnel should make changes to the control function settings. External Exercise, System Nominal Voltage, System Nominal Frequency, and Single Phase/Three Phase settings are made at the factory and should not require any additional adjustments.

- 1. Slide the selector switch to the **Configuration Mode** position. TDES is always the first function shown when entering Configuration Mode.
- 2. Press the **Test** pushbutton to scroll through the various control function codes displayed with the first five LEDs (see Table 2-2). The black-filled circles indicate which LEDs are lit for the function and value codes listed.
- 3. Once the desired function is selected, press the **Override** pushbutton to change the associated value code displayed with the last three LEDs.
- 4. When configuration is completed, return the selector switch back to the **Automatic Mode** position.



FIGURE 2-2. NORMAL/CONFIGURATION MODE SELECTOR SWITCH

FUNCTION	FUNCTION CODE			VALUE CODE		DDE	VALUE (Default in bold italics)		
Not Available	\bigcirc	0	0	0	\bigcirc	NA	NA	NA	
TDES	\bigcirc	0	0	0	•	0	0	0	0 Seconds (Disabled)
(Time Delay Engine Start)						0	0	•	0.5 Second
						0	۲	0	1 Second
						0			2 Seconds
							0	0	3 Seconds
							0		4 Seconds
						٠	•	0	6 Seconds
									10 Seconds
TDNE	0	0	\bigcirc	•	\bigcirc	0	0	0	0 Seconds (Disabled)
(Time Delay Normal to						0	0	•	1 Second
Lineigency)						0		0	2 Seconds
						0		•	3 Seconds
/						•	0	0	5 Seconds
						•	0	•	30 Seconds
						٠		0	120 Seconds
	100								300 Seconds
TDEN	\bigcirc	0	0			0	0	0	0 Minutes (Disabled)
(Time Delay Emergency to						0	0	•	0.1 Minutes (For Testing)
Normal)						0		0	5 Minutes
						0			10 Minutes
							0	0	15 Minutes
							0		20 Minutes
								0	25 Minutes
									30 Minutes
TDEC	0	0		\bigcirc	0	0	0	0	0 Minutes (Disabled)
(Time Delay Engine Cooldown)						0	0		0.1 Minutes (For Testing)
						0		0	5 Minutes
						0		•	10 Minutes
						٠	0	0	15 Minutes
							0	•	20 Minutes
							۲	0	25 Minutes
							۲	•	30 Minutes
TDPT	\bigcirc	0		\bigcirc		\bigcirc	\bigcirc	0	0 Seconds (Disabled)
(Time Delay Program Transition)						0	0		0.5 Seconds
The RSS transfer switch does						0		0	1 Second
						0			2 Seconds
							0	0	3 Seconds
							0		4 Seconds
								0	6 Seconds
									10 Seconds
TDEL	0	0		•	\bigcirc	0	0	0	0 Seconds (Disabled)
(Time Delay Elevator Signal)						0	0		1 Second
The RSS transfer switch does						0		0	2 Seconds
						0			3 Seconds
							0	0	5 Seconds
							0		30 Seconds
								0	120 Seconds
							•	•	300 Seconds

TABLE 2-2. ADJUSTABLE TRANSFER SWITCH FUNCTIONS

FUNCTION	FUNCTION CODE					VALUE CODE			VALUE (Default in bold italics)
Test With/Without Load	0	0	•	•	•	0	0	0	Without Load
						0	\bigcirc	•	With Load
External Exercise On (Off)	\bigcirc		0	0	0	0	\bigcirc	0	Off
						0	0		On
Exercise With/Without Load	0	•	0	0	•	0	0	0	Without Load
						0	0	•	With Load
System Nominal Voltage Table	\bigcirc		0		\bigcirc	0	0	0	Voltage Table 1
Selection						0	0	•	Voltage Table 2
System Nominal Voltage Table 1	0	•	0	•		0	0	0	115
(Per customer order)						0	0	•	120
						0	•	0	190
						0	•	•	208
() () () () () () () () () ()						•	0	0	220
						•	0	•	230
						•		0	240
									380
System Nominal Voltage Table 2	0		0	•	•	0	0	0	400
(Per customer order)						0	0	•	415
						0	•	0	440
						0	•	•	460
	1.1						0	0	480
							0		550
								0	575
									600
System Nominal Frequency	0	•	•	0	0	0	0	0	60 Hz
50/60 Hz						0	0	•	50 Hz
Single Phase/Three Phase	0	•		0	•	0	0	0	Three Phase
-						0	0		Single Phase
Utility Undervoltage Pickup	0	•	•	•	0	0	0	0	90%
, C 1						0	0	•	95%
Utility Undervoltage Dropout	0	•	•	•	•	0	0	0	90%
, , , , , , , , , , , , , , , , , , , ,	0	-	-	•	•	0	0	•	85%
						0	•	0	80%
						0	•	•	70%
Phase Check On/Off	•	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	0	0	Off
	•	0	0	Ũ	Ŭ	0	0	•	On
Return to Programmed Transition	•	0	0	0	•	0	0	0	Off
The RSS transfer switch does not use this function.						0	0	•	On
Elevator Post Transfer Delay On/Off	•	0	0	•	0	0	0	0	Off
The RSS transfer switch does not use this function.						0	0	•	On
Exercise Repeat Interval	•	0	0	•	•	0	0	\bigcirc	Every 7 Davs
····		<u> </u>	0	-	-	0	0		Every 14 Days
								-	
						()		()	Every 21 Days

TABLE 2-2. ADJUSTABLE TRANSFER SWITCH FUNCTIONS (CONT.)

= THESE CONTROL FUNCTIONS ARE SET AT THE FACTORY AND SHOULD NOT REQUIRE ADJUSTING.

PRELIMINARY TROUBLESHOOTING PROCEDURES

The following procedures describe preliminary troubleshooting checks. These checks can be used by service personnel. If the trouble persists, call your dealer or distributor.

AWARNING Some transfer switch service procedures present hazards that can result in severe personal injury or death. Only trained and experienced service personnel with knowledge of electricity and machinery hazards should perform service.

Diagnosis of problems involves observing system operation. If you cannot determine the problem, contact Cummins Service.

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet door panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

Several of the steps listed on the following pages include checking on the control panel settings. To check the control settings, remove the transfer switch door panel, unscrew the retaining screw, swing the control mounting bracket to access the selector switch, and slide the selector switch on the back on the control panel to the Configuration Mode position.

Power Outage Occurs, But Generator Does Not Start

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet door panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

1. Verify that the operation selector switch on the generator control panel is set to the Remote/ Auto position. Check for fault indicators on the generator control.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark or flame while servicing batteries. **AWARNING** Ignition of fuel can cause severe personal injury or death by fire or explosion. Do not permit any flame, cigarette, spark, pilot light, arcing equipment, or other possible source of ignition near the fuel system.

- 2. Start the generator using its start-stop (Run/ Off) controls. If it does not crank, check the starting batteries. If it cranks but does not start, check the fuel supply.
- 3. Check the controller for the transfer switch start signal to the generator. The start signal relay remains closed while sending the signal to the generator. The start signal relay can be measured with a voltmeter at either P5-6 and P5-7 or at TB2-2 and TB2-4. If the start signal relay contact is open, reset the DC power of the controller by disconnecting the battery.

Generator Starts During Normal Power Service

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

- 1. Verify that the operation selector switch on the generator control panel is set to the Remote/ Auto position.
- 2. Check the Utility Power Available LED on the control panel to see if it is lit.

If the Utility Power Available LED is lit,

- a. Check the Active Exercise LED to see if it is in an exercise period. If the Active Exercise LED is flashing, an exercise is enabled. If the Active Exercise LED is Off, no exercise period is set.
- Momentary voltage dips might cause voltage sensors to initiate generator starting. Check the utility undervoltage parameter settings on the control panel. Increase the TDES setting.

If the Utility Power Available LED is not lit,

- a. Check the control setting to verify that the system nominal voltage matches what is listed on the nameplate.
- b. Check the control setting to verify that the system frequency matches what is listed on the nameplate.

- c. Check the control setting to verify that the system phase setting matches what is listed on the nameplate.
- d. Check the control setting to verify that the utility undervoltage dropout point is set lower than the pickup set point.

Generator Does Not Exercise

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

- 1. Verify that the operation selector switch on the generator control panel is set to the Remote/ Auto position.
- 2. Check the Exercise LED on the control panel to see if it is lit.
 - a. If the Exercise LED is not lit, no exercise period has been set. Refer to the exerciser programming procedure for information on setting an exercise.

- b. If the Exercise LED is lit but not flashing, the exercise period has not yet started. The start and stop times are not displayed.
- 3. Start the generator using its start-stop (Run/ Off) controls. If it does not crank, check the starting batteries. If it cranks but does not start, check the fuel supply.
- 4. Check the controller for the transfer switch start signal to the generator. The start signal relay remains closed while sending the signal to the generator. The start signal relay can be measured with a voltmeter at either P5-6 and P5-7 or at TB2-2 and TB2-4. If the start signal relay contact is open, reset the DC power of the controller by disconnecting the battery.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark or flame while servicing batteries.

AWARNING Ignition of fuel can cause severe personal injury or death by fire or explosion. Do not permit any flame, cigarette, spark, pilot light, arcing switch or equipment, or other possible source of ignition near the fuel system.

After a Power Failure, the Generator Starts But Does Not Assume the Load

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

1. Check to see if the Generator Power Available LED on the control panel is lit.

If the Generator Power Available LED is not lit,

- a. Check the output voltage of the power source, either on the generator side cable lugs of the transfer switch or the output lugs of the generator.
- b. Check the control setting to verify that the system nominal voltage matches what is listed on the nameplate of the transfer switch and generator.
- c. Check the control setting to verify that the system frequency matches what is listed on the nameplate of the transfer switch and generator.
- d. Check the control setting to verify that the system phase setting matches what is listed on the nameplate.

If the Generator Power Available LED is lit,

a. The transfer time delay may not have expired. The TDNE can be set for up to 300 seconds. If you do not wish to wait until the time delay expires, press the Override pushbutton.

If the switch does not transfer after pressing the Override pushbutton, a time delay elevator (TDEL) may not have expired due to a misconfiguration. The TDEL can be set up to 300 seconds. Change the TDEL to 0 seconds.

FUNCTION CODE FOR TDNE	VALUE CODE	VALUE (Default in bold italics)
$\bigcirc \bigcirc $	$\circ \circ \circ$	0 Seconds (Disabled)
	\circ \circ \bullet	1 Second
	$\circ \bullet \circ$	2 Seconds
	$\bigcirc \bullet \bullet$	3 Seconds
	\bullet \circ \circ	5 Seconds
	\bullet \circ \bullet	30 Seconds
	$\bullet \bullet \circ$	120 Seconds
	\bullet \bullet \bullet	300 Seconds

FUNCTION CODE FOR TDEL	V	ALU COD	E E	VALUE (Default in bold italics)
$\bigcirc \bigcirc \bullet \bullet \bullet \bigcirc$	\bigcirc	0	0	0 Seconds (Disabled)
	\bigcirc	0	۲	1 Second
A 100 -	\bigcirc	۲	0	2 Seconds
	\bigcirc	۲		3 Seconds
	٠	0	0	5 Seconds
	٠	0		30 Seconds
			0	120 Seconds
				300 Seconds

- b. There may be an active transfer inhibit. If a transfer inhibit is enabled, the load transfer will not take place until the Override pushbutton on the control panel is pressed or the transfer inhibit input is disabled.
- **NOTE:** If a transfer inhibit is present, the transfer switch is miswired. This feature is not to be used with the RSS transfer switch. On the controller, the transfer inhibit (P4-5) and retransfer inhibit (P4-6) should not be wired.
- 2. Check to see if the Utility Power Available LED is flashing.

If the Utility Power Connected LED is flashing,

- a. The control was unsuccessful in its attempts to open the Utility side of the transfer switch. After five attempts to move the transfer switch, the Utility Connected LED flashes, indicating that it failed to open.
- b. For information on how to correct this problem, refer to page 2-22.

After Power Returns, the Transfer Switch Does Not Return To Normal Position

1. Check to see if the Utility Power Available LED is lit.

If the Utility Power Available LED is lit,

a. The retransfer time delay period may not have expired. The TDEN can be set for up to 30 minutes. If you do not wish to wait until the time delay expires, press the Override pushbutton.

If the switch does not transfer after pressing the Override pushbutton, a time delay elevator (TDEL) may not have expired due to a misconfiguration. The TDEL can be set up to 300 seconds. Change the TDEL to 0 seconds.

FUNCTION CODE FOR TDEN	VALUE CODE	VALUE (Default in bold italics)		
$\bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bullet \bullet \bullet$	0 0 0	0 Minutes (Disabled)		
	$\circ \circ \bullet$	0.1 Minutes		
A	$\circ \bullet \circ$	5 Minutes		
	$\bigcirc \bullet \bullet$	10 Minutes		
	• 0 0	15 Minutes		
	$\bullet \bigcirc \bullet$	20 Minutes		
	$\bullet \bullet \bigcirc$	25 Minutes		
	$\bullet \bullet \bullet$	30 Minutes		

FUNCTION CODE FOR TDEL	VALUE CODE		E	VALUE (Default in bold italics)
$\bigcirc \bigcirc \bigcirc \bullet \bullet \bigcirc \bigcirc$	\bigcirc	\bigcirc	0	0 Seconds (Disabled)
	\bigcirc	\bigcirc		1 Second
	\bigcirc	•	0	2 Seconds
	\bigcirc	•		3 Seconds
		\bigcirc	0	5 Seconds
		\bigcirc		30 Seconds
		٠	0	120 Seconds
			\bullet	300 Seconds

- b. There may be an active retransfer inhibit. If a retransfer inhibit is enabled, the load transfer will not take place until the Override pushbutton on the control panel is pressed, the retransfer inhibit input is disabled, or the generator fails.
- **NOTE:** If a retransfer inhibit is present, the transfer switch is miswired. This feature is not to be used with the RSS transfer switch. On the controller, the

transfer inhibit (P4-5) and retransfer inhibit (P4-6) should not be wired.

c. Although it is not offered with this transfer switch, a phase check may be enabled. When the phase check function is enabled, the utility does not assume the load until both sources are within acceptable limits of the phase check sensor.

If the Utility Power Available LED is not lit,

- a. Check the control setting to verify that the utility undervoltage dropout point is set lower than the pickup set point.
- 2. Check to see if the Utility Power Available LED is flashing.

If the Generator Power Connected LED is flashing,

- a. The control was unsuccessful in its attempts to open the Generator side of the transfer switch. After five attempts to move the transfer switch, the Generator Connected LED flashes, indicating that it failed to open.
- b. For information on how to correct this problem, refer to page 2-24.

Generator Continues to Run After Retransfer of Load to Normal Power

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

1. The engine cooldown time delay may not have expired. The TDEC can be set for up to 30 minutes.

FUNCTION CODE FOR TDEC	VALUE CODE		IE E	VALUE (Default in bold italics)
$\bigcirc \bigcirc $	\bigcirc	0	0	0 Minutes (Disabled)
	\bigcirc	0		0.1 Minutes
	\bigcirc	۲	0	5 Minutes
	\bigcirc	٠	٠	10 Minutes
	٠	0	0	15 Minutes
	٠	0	٠	20 Minutes
			0	25 Minutes
				30 Minutes

2. After the TDEC expires but the start signal relay remains closed, the signal can measured

with a voltmeter either at P5-6 and P5-7 or at TB2-2 and TB2-4. The generator is still running.

- a. Stop the generator with its Start-Stop (Run/ Off) switch.
- b. Replace the controller.
- 3. After the TDEC expires but the start signal relay remains open and the generator continues to run, refer to the generator set Service Manual.

System Does Not Test With Load

The default setting for the RSS transfer switch is to test without load. This procedure only applies if you expect the unit to test with load.

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

- 1. Check the control setting to verify that the Test With/Without Load function has been set to With Load.
- 2. Press the Test button. If the switch does not Test With Load,
 - a. The transfer time delay may not have expired. The TDNE can be set for up to 300 seconds. If you do not wish to wait until the time delay expires, press the Override pushbutton.

If the switch does not transfer after pressing the Override pushbutton, a time delay elevator (TDEL) may not have expired due to a misconfiguration. The TDEL can be set up to 300 seconds. Change the TDEL to 0 seconds.

FUNCTION CODE FOR TDNE	VALUE CODE	VALUE (Default in bold italics)
$\bigcirc \bigcirc $	$\circ \circ \circ$	0 Seconds (Disabled)
	\circ \circ \bullet	1 Second
	$\circ \bullet \circ$	2 Seconds
	$\bigcirc \bullet \bullet$	3 Seconds
	\bullet \circ \circ	5 Seconds
	\bullet \circ \bullet	30 Seconds
	$\bullet \bullet \bigcirc$	120 Seconds
	$\bullet \bullet \bullet$	300 Seconds

FUNCTION CODE FOR TDEL	VALUE CODE		E	VALUE (Default in bold italics)
$\bigcirc \bigcirc \bullet \bullet \bullet \bigcirc$	\bigcirc	0	0	0 Seconds (Disabled)
N 162 Y	\bigcirc	0		1 Second
12 V	\bigcirc	٠	0	2 Seconds
× .	\bigcirc	٠		3 Seconds
	٠	0	0	5 Seconds
		0		30 Seconds
		٠	0	120 Seconds
		٠		300 Seconds

- b. There may be an active transfer inhibit. If a transfer inhibit is enabled, the load transfer will not take place until the Override pushbutton on the control panel is pressed or the transfer inhibit input is disabled.
- **NOTE:** If a transfer inhibit is present, the transfer switch is miswired. This feature is not to be used with the RSS transfer switch. On the controller, the transfer inhibit (P4-5) and retransfer inhibit (P4-6) should not be wired.
- c. Although it is not offered with this transfer switch, a phase check may be enabled. When the phase check function is enabled, the generator does not assume the load until both sources are within acceptable limits of the phase check sensor.

System Does Not Exercise With Load

The default setting for the RSS transfer switch is to exercise without load. This procedure only applies if you expect the unit to exercise with load.

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Whenever the cabinet panel is removed, use extreme caution to avoid touching electrical contacts with body, tools, jewelry, clothes, hair, etc.

- 1. Check the control setting to verify that the Exercise With/Without Load function has been set to With Load.
- 2. If the control has been set to Exercise With Load,
 - a. The transfer time delay may not have expired. The TDNE can be set for up to 300 seconds. If you do not wish to wait until the time delay expires, press the Override pushbutton.

If the switch does not transfer after pressing the Override pushbutton, a time delay elevator (TDEL) may not have expired due to a misconfiguration. The TDEL can be set up to 300 seconds. Change the TDEL to 0 seconds.

FUNCTION CODE FOR TDNE	VALUE CODE			VALUE (Default in bold italics)
$\bigcirc \bigcirc $	\bigcirc	0	0	0 Seconds (Disabled)
	\bigcirc	0		1 Second
	0	٠	0	2 Seconds
	0	٠		3 Seconds
		\bigcirc	0	5 Seconds
		\bigcirc		30 Seconds
		٠	0	120 Seconds
		۲	\bullet	300 Seconds

FUNCTION CODE FOR TDEL	FUNCTION CODE FOR TDEL CODE		VALUE (Default in bold italics)
$\bigcirc \bigcirc \bigcirc \bullet \bullet \bigcirc \bigcirc$	\bigcirc (0 C	0 Seconds (Disabled)
	\bigcirc (• 0	1 Second
	\bigcirc		2 Seconds
	\bigcirc	•	3 Seconds
	• (0 C	5 Seconds
	• (• 0	30 Seconds
	• •		120 Seconds
	•	• •	300 Seconds

- b. There may be an active transfer inhibit. If a transfer inhibit is enabled, the load transfer will not take place until the Override pushbutton on the control panel is pressed or the transfer inhibit input is disabled.
- **NOTE:** If a transfer inhibit is present, the transfer switch is miswired. This feature is not to be used with the RSS transfer switch. On the controller, the transfer inhibit (P4-5) and retransfer inhibit (P4-6) should not be wired.
- c. Although it is not offered with this transfer switch, a phase check may be enabled. When the phase check function is enabled, the generator does not assume the load until both sources are within acceptable limits of the phase check sensor.

Battery Charger Fails To Charge

- 1. Check the battery charger LED light.
 - a. If the LED is red, the charger is still charging.
 - b. If the LED is green but the battery has not charged, the battery is defective and needs to be replaced.
- 2. If the voltage between TB2-1 (GND) and TB2-3 (B+) for RSS transfer switches with a controller, or between TB4-4 (GND) and TB4-7 (B+) for RSS transfer switches without a controller, is less than 13.5 VDC, the charger is weak. Check the distance between the charger and the battery to see if it is too far. Wiring distances are listed in Table 2-3.
- 3. If the LED is flashing, the charger is defective. Replace the battery charger.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark or flame while servicing batteries.

TABLE 2-3. WIRE SPECIFICATIONS

Wire Size (AWG)	Distance in Feet (One Way)
16	125
14	200
12	300
10	500

Battery Loses Water

The battery charger may not be turning off when the battery is charged. Refer to battery manufacturer's maintenance recommendations.

Battery Loses Charge

There may be loose battery connections. Verify connections are okay. If they are okay, replace the battery.

DETAILED TROUBLESHOOTING PROCEDURES

This section describes a typical transfer switch sequence of events, and provides detailed troubleshooting procedures for experienced service personnel. The troubleshooting procedures use conditional schematics and symptoms to diagnose all possible problems.

AWARNING Improper operation of the generator presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator manuals. **AWARNING** AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. The following procedures are to be performed only by technically trained and experienced personnel.

About Customer Inputs

In applications with remote customer inputs, the generator may start unexpectedly as a result of these inputs. These symptoms may appear to be caused by the transfer switch control. Verify that the remote input is not causing the symptom or isolate the control from these inputs before troubleshooting the control.

Control Panel LED Indicators

The control panel located on the transfer switch enclosure door contains six LED indicators. The indicators provide some information about the current control status and may be helpful in troubleshooting the transfer switch. See Figure 2-1, Table 2-1 and Table 2-4.

TROUBLESHOOTING

Sequence of Events2-15Troubleshooting With Symptoms2-19Utility Power Failure2-20Utility Power Is Restored2-23Miscellaneous Troubleshooting Issues2-26

CONNECTOR	PIN #	FUNCTION	TYPE	COMMENTS
P3	1	L3 Generator		
	3	L1 Generator		
	5	L3 Utility	Voltage Sensor	75–480 Volts AC
	7	L2 Utility	inputo	
	9	L1 Utility		
		•		
P4	1	Functional Earth Ground		Common for remote inputs
	2	Remote Override	1 CP - CM (Connect to P4-1 to activate
	3	Remote Test		Connect to P4-1 to activate
	4	External Exerciser Clock*		Connect to P4-1 to activate
	5	Transfer Inhibit*	Inputs	Connect to P4-1 to activate
	6	Retransfer Inhibit*		Connect to P4-1 to activate
	7	Connected to Utility (Normal)		Connect to P4-1 to activate when connected to utility power
	8	Connected to Generator (Emergency)		Connect to P4-1 to activate when connected to the generator
P5	1	Open Normal (Utility)		Not applicable
	2	Close Normal (Utility)		Grounded internally to energize close normal K1 relay
	3	Open Emergency (Generator)]	Not applicable
	4	Close Emergency (Generator)	Outputs	Grounded internally to energize close emergency K2 relay
	5	Elevator Pretransfer		Not applicable
	6	Generator Start Relay		Internal dry contact closes (de-energizes) to start the generator
	7	Generator Start Relay		and is held open (energized) to stop the generator
	8	Ground Input (-)	Battery	8 25 volto DC
	9	B+ Input	Connections	

TABLE 2-4. CONTROL PANEL CONNECTIONS

NOTE: L3 Utility is not available on 2 pole transfer switches

* These features are not offered with the RSS transfer switch.

SEQUENCE OF EVENTS

The control executes a prescribed sequence of events for all transfer switch operations.

Utility to Generator Sequence of Events

The following describes the sequence of events for an RSS transfer switch during a **utility power failure**. In this example, TDNE is set higher than zero, TDPT and TDEL are set to zero, and phase check is not enabled.

The following steps describe what normally happens when the transfer switch is connected to the Utility, utility power fails, and the switch transfers to the Generator (see Figure 2-3).

- 1. While the transfer switch is connected to the utility, utility power fails. The Utility Connected LED remains lit but the Utility Power Available LED goes out.
- 2. The time delay engine start (TDES) begins.
- 3. When the TDES expires, the internal start contact closes P5-6 and P5-7, sending a start signal to the generator.

- 4. When the generator starts and produces power, the Generator Power Available LED lights.
- 5. A time delay normal to emergency (TDNE) begins.
- 6. After the TDNE timer expires, the Open Normal (P5-1) and Close Emergency (P5-4) output is grounded, energizing the K2 relay coil which closes the contacts (K2-8/K2-12 and K2-5/K2-9) to move the transfer switch from the Utility to the Generator. The S2 auxiliary switch within the switch mechanism breaks the signal to the ATS operator coil (C).
- 7. Limit switch ASW removes the ground signal from P4-7, signaling that the transfer switch has disconnected from Utility; then the Utility Connected LED goes out and limit switch BSW provides a ground signal to P4-8, signaling that the transfer switch has connected to the generator; then the Generator Connected LED lights, de-energizing the K2 relay by opening K2-8/K2-12 and K2-5/K2-9.
- 8. The load is transferred to the generator.



Generator to Utility Sequence of Events

The following describes the sequence of events for an RSS transfer switch that occur after the load has been transferred to the generator and then utility power is restored. In this example, the TDEN is set higher than zero, TDPT and TDEL are set to zero, and phase check is not enabled.

The following steps describe what normally happens when the transfer switch is connected to the generator, utility power returns, and the switch moves from the generator to the utility (see Figure 2-4).

- 1. The utility returns. The Utility Power Available LED lights.
- 2. A time delay emergency to normal (TDEN) begins.
- 3. After the TDEN timer expires, the Open Emergency (P5-3) and Close Normal (P5-2) output is grounded, energizing the K1 relay coil, closing the normally open K2 contacts (K1-8/K1-12

and K1-5/K-9) to move the transfer switch to the Utility. The S1 auxiliary switch within the switch mechanism breaks the signal to the ATS operator coil (C).

- 4. Limit switch BSW removes the ground signal from P4-8, signaling the ATS has disconnected from the generator. The Generator Connected LED goes out and limit switch ASW provides a ground signal to P4-7, signaling that the transfer switch has transferred the load; then the Utility Connected LED lights, and the K1 relay coil is de-energized, opening K1-8/K1-12 and K1-5/K1-9.
- 5. The control starts the time delay engine cooldown (TDEC) timer.
- 6. When the TDEC timer expires, the P5-6 to P5-7 contact opens, the generator stops running, and the Generator Power Available LED goes out.
- 7. The load is retransferred to the utility.



FIGURE 2-4. TYPICAL CONDITIONAL SCHEMATIC – UTILITY POWER RETURNS, TRANSFER FROM THE GENERATOR TO THE UTILITY

TROUBLESHOOTING WITH SYMPTOMS

Use the troubleshooting guide to help diagnose transfer switch problems. It is divided into sections based on the symptom. Common problems are listed with their possible causes. Refer to the corrective action column for the appropriate test or adjustment procedure. The section page number in the right column lists the location of the test or adjustment procedure in the manual.

Conditional schematics are used to highlight the circuit that is energized during the sequence of the events. These conditional schematics are for a typical transfer switch with options. Always refer to the schematic and wiring diagram package that was shipped with the transfer switch for specific information about its configuration.

Make a thorough inspection of the transfer switch wiring to make sure that good wire harness and ground connections are made. Correct wiring problems before performing any test or replacing any components.

Transfer Switch Operation

When troubleshooting the RSS transfer switch, it is important to remember the following:

 The control uses limit switches (ASW and BSW) on either side of the switch to determine if the switch has opened or closed. If the ASW limit switch is bad, after the load is transferred to the Utility and the Utility Connected LED is not lit after five attempts, the Utility Connected LED will flash. If the BSW limit switch is bad, after the load is transferred to the generator and the Generator Connected LED is not lit after five attempts, the Generator Connected LED will flash.

- This is a two position transfer switch. It can be connected only to one source. There is no neutral position.
- The control supplies a grounding signal to pick up the control relays (K1 and K2).
- All inputs are activated by applying a ground to the signal input.
- The control operates over a DC voltage range of 8 to 35 volts but the 12V control relays are used with the RSS transfer switch because of the generator start battery.
- If the controller is connected to a DC power source (for example, the generator start battery) but there is no AC power available, the control panel Connected LED will still be lit.
- The transfer and retransfer relays (K1 and K2) are pulsed and are powered for only one second, or until an limit switches (ASW or BSW) changes state, and then the power is removed (the relays are de-energized). When a relay is being energized, there is an audible "click."
- The software includes a retry function. If the transfer switch fails to transfer within one second, power is removed and the software waits ten seconds before trying again. After five attempts, the software quits trying and either the Utility Connected LED or the Generator Connected LED flashes, depending on which part of the switch circuit has failed. All operations are then locked out until the software is reset by pressing the Override pushbutton on the control panel.

UTILITY POWER FAILURE

TABLE 2-5. UTILITY POWER FAILS BUT THE GENERATOR DOES NOT START

<u>AWARNING</u> AC power within the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

AWARNING Improper operation of the generator presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator manuals.

Problem	Possible Cause	Corrective Action
Generator cranks but does not start	There may be a generator problem.	Check the fuel system. Refer to the gen- erator's service manual.
Generator does not crank	 A time delay engine start (TDES) may be timing. 	 Wait until the time delay (up to 10 seconds) has expired, or press the Override pushbutton on the control panel, or ground the Override input.
	2. There may not be a generator start signal.	 Check for a generator start signal (closed contact either between P5-6/P5-7 or TB2-2/TB2-4).
	The generator may not be waiting for a remote start command.	 Verify that the generator control is set for Remote/Auto Start.
	 There may be defective or loose wiring. 	4a. Check, inspect, or replace defective wiring (see Figure 2-3).
A A 4 9		4b. Check the wiring between the trans- fer switch and the generator control.
	5. There may be a defective battery or cables.	5. Check the batteries and cable con- nections.
	The generator control may not be functioning correctly.	Check the generator control for proper operation.

R

TABLE 2-6. GENERATOR IS RUNNING BUT THE TRANSFER SWITCH DID NOT TRANSFER TO THE GENERATOR

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

Indicator	Possible Cause	Corrective Action
Generator Available LED is off	1. There may be improper voltage at the volt- age sensor inputs.	 1a. Check for proper generator voltage between P3-1 and P3-3 of the controller connector. The voltage must be higher than the genera- tor voltage sensor pickup point.
		1b. Check voltage sensing wiring between the control and the transfer switch.
	2. There may be improper voltage between the transfer switch power terminals.	2. Check for proper generator voltage between transfer switch power terminals EA and EB (line-to-line) or between EA and EN (line-to- neutral). Voltage must be higher than the generator voltage sensor pickup point.
	3. There may be improper voltage at the generator output terminals.	3a. Check for proper voltage at generator output terminals. Voltage must be higher than the generator voltage sensor pickup point.
		3b. Check the power circuit wiring between the transfer switch and the generator.
Generator Available LED is on	1. A time delay normal to emergency (TDNE) may be timing	1. Wait until the time delay (up to 300 seconds) has expired, or press the Override pushbut- ton on the control panel, or ground the Over- ride input.
	 There may be an active transfer inhibit, resulting from a connected ground on P4-5. The transfer inhibit feature is not of- fered with the RSS transfer switch 	2. Check for ground on P4-5. If present, remove the wire or press the Override pushbutton.

TABLE 2-6. GENERATOR IS RUNNING BUT THE TRANSFER SWITCH DID NOT TRANSFER TO THE GENERATOR (CONT.)

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

Indicator	Possible Cause	Corrective Action
Utility Con- nected LED is	ility Con- ected LED is The control was unsuccessful in its attempts to open the Utility side of the transfer switch. Af-	 Check the Close Generator circuit for a bad connection, open wire, or a faulty part.
flashing	ter 5 attempts to move the transfer switch, the Utility Connected LED flashes, indicating that it failed to open	 Check K2 or the continuity through B1 and B2 of the transfer switch.
	To close to the generator, the control grounds P5-1/P5-4 to energize K2 for 1 second and monitors the Utility position input (P4-7) to see if limit switch ASW opens. If ASW doesn't open, the control de-energizes K2, waits 10 seconds, and tries again. If ASW doesn't open after the fifth try, the Utility Connected LED	 3. Press the Override pushbutton to reset the control so it will try to open the Utility side of the transfer switch. Observe what happens and verify that the relay coils are energizing. a. If the coils are energizing, Check the wiring between the relays and the transfer switch.
	flashes and the control quits trying.	 Check to see if the transfer switch is faulty.
		b. The coils are not energizing,
00		 Check the wiring between the relay and the control.
		 Check to see if the K2 relay is faulty.
	If the switch mechanism is stuck or the sole- noids are burnt out, the switch will not transfer	4. Use the manual operation handle to manually operate the transfer switch.
the load.	 a. If the switch will not allow manual opera- tion, it must be replaced. 	
		 b. If the switch will allow manual operation but the solenoids are burnt out, replace the transfer switch.

UTILITY POWER IS RESTORED

TABLE 2-7. UTILITY POWER IS RESTORED BUT THE SWITCH DOES NOT TRANSFER TO THE UTILITY

<u>AWARNING</u> AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

Indicator	Possible Cause	Corrective Action
Utility Power Available LED is off	 There may be improper voltage at the volt- age sensor inputs. 	 Check for proper utility voltage between P3-5, and P3-9 (line-to-line) of the control- ler connector. Voltage must be higher than the utility voltage sensor pickup point.
/		 Check voltage sensing wiring between the control and the transfer switch.
		 Make sure the utility voltage sensing pickup setting and dropout setting aren't both set at 90%.
	 There may be improper utility voltage be- tween the transfer switch power terminals. 	2a. Check for proper utility power between transfer switch power terminals NA and NB. Voltage must be higher than the utility volt- age sensor pickup point.
2		2b. Check power circuit wiring between the transfer switch and the upstream circuit breaker. If the circuit breaker is tripped, rest the upstream circuit breaker.
Utility Power Available LED is on	 A time delay emergency to normal (TDEN) may be timing. 	 Wait until the time delay (up to 30 minutes) has expired, or press the Override push- button on the control panel, or ground the Override input.
	 There may be an active retransfer inhibit input, resulting from a connected ground at P4-6. The retransfer inhibit feature is not offered with the RSS transfer switch. 	 If present, remove the P4-6 and ground wire or press the Override pushbutton.
	3. Although it is not offered with this transfer	3a. Check phase rotation
	switch, a Phase Check may be enabled and the sources are not in phase.	3b. Check frequency differences between the two sources. Frequency differences must be 1 Hz or less.



TABLE 2-7. UTILITY POWER IS RESTORED BUT THE SWITCH DOES NOT TRANSFER TO THE UTILITY (CONT.)

<u>AWARNING</u> AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

Indicator	Possible Cause	Corrective Action
Generator Con- nected LED is flashing	The control was unsuccessful in its attempts to open the Generator side of the transfer switch. After 5 attempts to move the transfer switch, the Generator Connected LED flashes, indicat- ing that it failed to open. To close Utility, the control grounds P5-1/P5-3 to energize K1 for 1 second and monitors the Generator position input (P4-8) to see if limit switch BSW opens. If BSW doesn't open, the control de-energizes K1, waits 10 seconds, and tries again. If BSW doesn't open after the fifth try, the Generator Connected LED flashes and the control quits trying.	 Check the Open Generator circuit for a bad connection, open wire, or a faulty part. Check K1 or the continuity through A1 and A2 of the transfer switch. Press the Override pushbutton to reset the control so it will try to open the Generator side of the transfer switch. Observe what happens and verify that the relay coils are energizing. a. If the coils are energizing, Check the wiring between the relays and the transfer switch. Check to see if the transfer switch is faulty. b. If the coils are not energizing, Check to see if the relay is faulty. Use the manual operation handle to manually operate the transfer switch. a. If the switch will not allow manual operation, it must be replaced. b. If the solenoids are burnt out, replace the transfer switch.
TABLE 2-8. SWITCH TRANSFERRED TO THE UTILITY BUT THE GENERATOR CONTINUES TO RUN

<u>AWARNING</u> AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

AWARNING Improper operation of the generator presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator manuals.

Problem	Possible Cause	Corrective Action
Generator did not shut down after the	 A time delay engine cooldown (TDEC) may be timing. 	 Wait for the time delay (up to 30 min- utes) to expire.
transfer switch has transferred to the Uti-	2. The generator may not have received a stop signal.	2. Check for a generator stop signal (open contact between P5-6 and P5-7).
inty	3. The selector switch on generator control panel may not be in the correct position.	Check to see if the generator control is set for Remote Start.
	4. There may be defective wiring.	 Check, inspect, or replace defective wi- ring (see Figure 2-4).
	 The generator control may not be oper- ating correctly. 	Check the generator control for proper operation.



MISCELLANEOUS TROUBLESHOOTING ISSUES

TABLE 2-9. MISCELLANEOUS

AWARNING AC power within the cabinet presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

AWARNING Improper operation of the generator presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator manuals.

Problem	Possible Cause	Corrective Action
Generator running for no apparent rea-	 The generator may not have received a stop signal. 	 Check for a generator stop signal (open contact between P5-6 and P5-7).
son	2. The selector switch on generator control panel may not be in the correct position.	2. Check to see if the generator control is set for Remote Start.
	3. There may be defective wiring.	 Check, inspect, or replace defective wir- ing (see Figure 2-4).
	 The generator control may not be oper- ating correctly. 	 Check the generator control for proper operation.
Front panel test doesn't transfer the load	1. The control is not set to Test With Load.	 Check the control setting to verify that the Test With/Without Load function has been set to With Load.
	The control is set to Test With Load but one of the following has occurred.	2. If the control has been set to Test With Load,
	a. The transfer time delay may not have expired.	 a. The TDNE can be set for up to 300 seconds. If you do not wish to wait until the time delay expires, press the Override pushbutton.
	 Although it is not offered with this transfer switch, a phase check may be enabled. 	 b. When the phase check function is enabled, the generator does not as- sume the load until both sources are within acceptable limits of the phase check sensor.
Remote test doesn't function	There is no contact between TB2-5 and TB2-1.	Close the contact to start a test.
Unit did not exercise.	 The operation selector switch on the generator may not be in the correct posi- tion. 	 Verify that the operation selector switch on the generator control panel is set to the Remote/Auto position.
	An exercise period may not be set or is set but not yet started.	Check the Exercise LED on the control panel to see if it is lit.
		 a. If the Exercise LED is not lit, no exer- cise period has been set. Refer to the exerciser programming procedure for information on setting an exercise.
		b. If the Exercise LED is lit but not flash-
		ing, the exercise period has not yet started. Exercisers do not display exercise start and stop times.
	3. There may be generator problems.	3. Try starting the generator using its start- stop (Run/Off) controls. If it does not crank, check the starting batteries and cable connections. If it cranks but does not start, check the fuel supply.

3. Troubleshooting – Transfer Switches Without a Controller

This section describes troubleshooting issues for installations that include a GSAA generator. With this type of installation, the RSS transfer switch does not include a controller and is suitable for use with service equipment.

This section also describes the sequence of events for transfer switch operations that do not include a controller.

SEQUENCE OF EVENTS

Utility to Generator Sequence of Events

The following describes the sequence of events for an RSS transfer switch during a **utility power failure**.

The following steps describe what normally happens when the transfer switch is connected to the Utility, utility power fails, and the switch transfers to the Generator (see Figure 3-2).

- 1. While the transfer switch is connected to the utility, the utility power fails. After a three second delay (TDES), the generator control starts the generator.
- 2. After the generator warms up (five second TDNE), the generator control signals the relay coil (K1), energizing the relay coil which opens K1-1/K1-9 and K1-2/K1-10 and closes K1-7/K1-11 and K1-8/K1-12 to move the transfer switch from the Utility position to the Generator position. The S2 auxiliary switch within the transfer switch mechanism breaks the signal to the ATS operator coil (C).

- 3. The K1 relay de-energizes by opening K1-7/K1-11 and K1-8/K1-12 and closing K1-1/K1-9 and K1-2/K1-10.
- 4. Limit switch ASW removes the ground signal (TB4-5), signaling the transfer switch has disconnected from the Utility; then the BSW limit switch provides a ground signal to TB4-6, signaling that the transfer switch has connected to the Generator. The generator receives a signal to indicate the switch position on the generator side.
- 5. The load is transferred to the generator.



FIGURE 3-1. RSS TRANSFER SWITCH WITHOUT A CONTROLLER – ONE BREAKER WITH DOOR PANELS REMOVED



Generator to Utility Sequence of Events

The following steps describe what normally happens when the transfer switch is connected to the generator, utility power returns, and the switch moves from the generator to the utility (see Figure 3-3).

- 1. The utility returns.
- 2. The generator control receives a signal from TB4-1/TB4-2 of the step down transformer to indicate that utility power is available.
- 3. The generator control signals the relay coil (K1), energizing the relay coil which opens K1-1/K1-9 and K1-2/K1-10 and closes K1-7/K1-11 and K1-8/K1-12 to move the transfer switch from the Generator position to the Utility position. The S1 auxiliary switch within the transfer switch mechanism breaks the signal to the ATS operator coil (C).
- 4. The K1 relay de-energizes, opening K1-7/ K1-11 and K1-8/K1-12 and closing K1-1/K1-9 and K1-2/K1-10 to move the transfer switch mechanism signal to the ATS operator coil (C).
- 5. Limit switch BSW removes the ground signal (TB4-6), signaling the transfer switch has disconnected from the Generator; then the ASW limit switch provides a ground signal to TB4-5, signaling that the transfer switch has connected to the Utility. The generator control receives a signal to indicate switch position on the Utility side.
- 6. The load is transferred to the Utility.
- 7. After a ten minute delay to let the engine cool down (TDEC), the generator stops.

TROUBLESHOOTING WITH SYMPTOMS

Use the troubleshooting guide to help diagnose transfer switch problems. It is divided into sections based on the symptom. Common problems are listed with their possible causes. Refer to the corrective action column for the appropriate test or adjustment procedure. The section page number in the right column lists the location of the test or adjustment procedure in the manual.

Conditional schematics are used to highlight the circuit that is energized during the sequence of the events. These conditional schematics are for a typical transfer switch with options. Always refer to the schematic and wiring diagram package that was shipped with the transfer switch for specific information about its configuration.

Make a thorough inspection of the transfer switch wiring to make sure that good wire harness and ground connections are made. Correct wiring problems before performing any test or replacing any components.

Transfer Switch Operation

When troubleshooting the RSS transfer switch, it is important to remember the following:

- The generator control uses limit switches (ASW and BSW) on either side of the transfer switch to determine if the switch has opened or closed. If either the ASW or BSW limit switches are bad, the generator control displays a transfer switch signal failure.
- This is a two position transfer switch. It can be connected only to either one source. There is no neutral position.
- The control supplies a B+ signal to energize the relay coil (K1).
- All inputs are activated by applying a ground to the signal input.
- The software includes a retry function. If the transfer switch fails to transfer within one second, power is removed and the software waits ten seconds before trying again. After three times, the software quits trying.

Troubleshooting

For information on the controller indicator fault signals, refer to the GSAA generator Service Manual. Table 3-1 lists troubleshooting issues for transfer switches without a controller.



TABLE 3-1. TROUBLESHOOTING THE TRANSFER SWITCH

<u>AWARNING</u> AC power within the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

AWARNING Improper operation of the generator presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator manuals.

Problem	Possible Cause	Corrective Action		
The transfer switch failed to transfer to the generator	1. The K1 relay coil may not have re- ceived a 12 VDC signal from con- troller.	1. Check for a relay coil signal (12 VDC) between TB4-3 and TB4-4.		
	2. K1 relay may malfunction.	2. Verify the relay coils are energizing.		
		a. If the coils are energizing,		
		 Check the wiring between the relays and the transfer switch (B1 and B2). It should be 240 VAC. 		
		 Check to see if the transfer switch is faulty. 		
		b. The coils are not energizing,		
		 Check to see if the K1 relay is faulty. 		
		 If faulty, replace the K1 relay. 		
	3. There may be a defective wire.	 Check, inspect, or replace the de- fective wire. 		
	 The switch mechanism solenoid may be burnt out. 	4. Manually operate the switch by us- ing the operator handle to manually transfer the switch. If the switch manually transfers, the solenoids are burnt out, replace the switch mechanism.		
	5. There may be loose or broken parts within the switch mechanism.	5. Manually operate the switch by us- ing the operator handle to manually transfer the switch. If the switch does not manually transfer, replace the switch mechanism.		

R

TABLE 3-1. TROUBLESHOOTING THE TRANSFER SWITCH

<u>AWARNING</u> AC power within the cabinet door presents a shock hazard that can cause severe personal injury or death. Use extreme caution to avoid touching electrical contacts with body, tools, jewelry, hair, clothes, etc. Prior to working with live circuits, remove all sources of AC power. The following procedures are to be performed only by technically trained and experienced personnel.

AWARNING Improper operation of the generator presents a hazard that can cause severe personal injury or death. Observe all safety precautions in your generator manuals.

Problem	Possible Cause	Corrective Action		
The transfer switch failed to transfer to the utility	1. The Utility source may not be pres- ent.	1a. Check to see that the Utility service disconnect (circuit breaker) is in the "ON" position.		
		1b.Check for a transformer signal be- tween TB4-1 and TB4-2. The output reading should be 18 VAC +/- 3%.		
	2. The step-down transformer is faulty (240 VAC to 18 VAC) — used to detect if utility voltage is present.	2. Replace the transformer.		
	3. The K1 relay coil may not have re- ceived a 12 VDC signal	3. Check for a relay coil signal (12 VDC) between TB4-3 and TB4-4.		
	4. K1 relay may malfunction.	4. Verify the relay coils are energizing.		
		a. If the coils are energizing,		
		 Check the voltage between the relays and the transfer switch (A1 and A2). It should be 240 VAC. 		
		 Check to see if the transfer switch is faulty. 		
		b. The coils are not energizing,		
		 Check to see if the K1 relay is faulty. 		
		 If faulty, replace the K1 relay. 		
	5. There may be a defective wire.	5. Check, inspect, or replace the de- fective wire.		
	6. The switch mechanism solenoid may be burnt out.	6. Manually operate the switch by us- ing the operator handle to manually transfer the switch. If the switch manually transfers, the solenoids are burnt out, replace the switch mechanism.		
	7. There may be loose or broken parts within the switch mechanism.	7. Manually operate the switch by us- ing the operator handle to manually transfer the switch. If the switch does not manually transfer, replace the switch mechanism.		
Transfer switch signal failure	1. No feedback to indicate switch posi- tion either on Utility or Generator side.	1. Check the wiring connection and verify the signal.		
	2. The ASW or BSW limit switch may be faulty.	2. Replace the limit switch.		

4. Transfer Switch Service

This section covers the removal and replacement procedures for RSS transfer switch components.

SWITCH ASSEMBLY REMOVAL AND REPLACEMENT PROCEDURE

For servicing purposes, the transfer switch assembly must be removed and replaced as a unit. There are no serviceable components.

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

ACAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery compartment before removing battery

cables. Remove the negative (-) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

AWARNING If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

- d. Remove all AC power to the automatic transfer switch.
- 2. For transfer switches with a controller, remove the transfer switch cabinet door panel. For transfer switches without a controller, remove the outer and inner door panels.
- 3. Remove all control and power wiring from the switch terminals.
- 4. Loosen the six 1/4-20 bolts (item 1 in Figure 4-1 or 4-2) securing the mechanical lugs.
- 5. For transfer switches with a controller or with one circuit breaker, loosen and remove the two screws, nuts, and washers (items 2 in Figure 4-1 or 4-2) securing the bracket at the load and emergency side (bottom) of the switch.
- 6. Loosen and remove all M6 nuts and lock washers (item 3 in Figure 4-1 or 4-2) securing the switch to the rear wall of the cabinet.
- 7. Remove the switch and bottom bracket from the cabinet.
- 8. Mark the bus bar of each phase of the Utility/ Generator and Load. Then remove all of the bus bars from the old switch.
- 9. Install the bus bars on the new switch in accordance to the markings.
- 10. Use the hardware removed in step 6 to install the new switch in the cabinet. Torque the M6 nuts to 35 in-lbs (4 N•m) and torque the 1/2-20 screws to 80 in-lbs (9 N•m).
- 11. For transfer switches with a controller or with one circuit breaker, use the hardware removed

in step 5 to install the bracket at the Load and Emergency side of the switch. Torque the M6 nuts to 35 in-lbs (4 N \cdot m).

- Tighten the 1/4-20 bolts securing the mechanical lugs. Torque the bolts to 80 in-lbs (9 N•m).
- 13. Reinstall the cabinet door panel(s).
- 14. Restore power.

- e. Reconnect the generator starting battery (negative [+] lead first).
- f. If there is an external battery charger, reconnect the battery charger to its AC power source.
- g. Restore AC power to the automatic transfer switch.
- h. Move the operation selector switch on the generator to the Remote (or Auto) position.



FIGURE 4-1. INTERIOR COMPONENTS FOR TRANSFER SWITCH WITH CONTROLLER



FIGURE 4-2. INTERIOR COMPONENTS FOR TRANSFER SWITCH WITHOUT CONTROLLER (ONE CIRCUIT BREAKER)





LIMIT SWITCH REPLACEMENT PROCEDURE

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

ACAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery compartment before removing battery cables. Remove the negative (-) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

<u>AWARNING</u> If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions

require otherwise, use extreme caution due to the danger of shock hazard.

- d. Remove AC power to the automatic transfer switch.
- 2. Remove the transfer switch cabinet door panel.
- 3. Mark and disconnect all wires connected to the limit switches (see Figure 4-3).
- 4. Remove the faulty limit switch.
- 5. Install the new limit switches. Use the manual operation handle (see Figure 4-4) to rotate the shaft so that the limit switches are installed as shown in Figure 4-3.
- 6. Restore power.
 - a. Reconnect the generator starting battery (negative [+] lead first).
 - b. If there is an external battery charger, reconnect the battery charger to its AC power source.
 - c. Restore AC power to the automatic transfer switch.
 - d. Move the operation selector switch on the generator to the Remote (or Auto) position.



FIGURE 4-4. MANUAL OPERATION HANDLE

CONTROL REPLACEMENT PROCEDURE

This procedure is only for RSS transfer switches that include a controller.

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

▲ CAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery compartment before removing battery cables. Remove the negative (–) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

AWARNING If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

- d. Remove AC power to the automatic transfer switch.
- 2. Remove the transfer switch cabinet door panel.
- 3. Unplug the P3, P4, and P5 connectors from the back of the control (see Figure 4-5).
- 4. Loosen and remove the two retaining clips and the control from the control mounting bracket.
- 5. Insert the new control in the mounting bracket. Make sure the control gasket is installed between the control and the mounting bracket.
- 6. Use the two retaining clips to secure the control to the mounting bracket. The clips are installed on the sides of the control (see Figure 4-5).
- 7. Reconnect the P3, P4, and P5 connectors to the control. Make sure the P3 and P5 connectors are in the correct slots (see Figure 4-5).
- 8. Reinstall the transfer switch cabinet door palel.
- 9. Restore power.
 - a. Reconnect the generator starting battery (negative [+] lead first).
 - b. If there is an external battery charger, reconnect the battery charger to its AC power source.
 - c. Restore AC power to the automatic transfer switch.

d. Move the operation selector switch on the generator to the Remote (or Auto) position.

TS1310 CONTROL PANEL 12345678 1 2 3 4 5 6 7 8 9 P5 ₿ ₿ × tĂţ CE 7 5 3 9 1 RETAINING RETAINING CLIP CLIP

FIGURE 4-5. CONTROL CONNECTORS

BATTERY CHARGER REPLACEMENT PROCEDURE

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

ACAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery compartment before removing battery cables. Remove the negative (-) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

AWARNING If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

d. Remove AC power to the automatic transfer switch.

- 2. Remove the transfer switch cabinet door panel.
- 3. Disconnect the AC power cord from the battery charger.
- 4. Disconnect the two wires connecting the battery charger to TB2 (transfer switches with a controller) or TB 4 (transfer switches without a controller).
- 5. Loosen and remove the hardware securing the battery charger mounting brackets.
- 6. Remove the brackets and the charger.
- 7. Use the hardware remove in step 5 to secure the mounting brackets and new changer to the inside of the transfer switch cabinet (see Figure 4-1).
- 8. Reconnect the two wires connecting either TB2 or TB4 to the battery charger.
- 9. Reconnect the AC power cord to the battery charger.
- 10. Reinstall the transfer switch cabinet door panel.
- 11. Restore power.
 - a. Reconnect the generator starting battery (negative [+] lead first).
 - b. If there is an external battery charger, reconnect the battery charger to its AC power source.
 - c. Restore AC power to the automatic transfer switch.
 - d. Move the operation selector switch on the generator to the Remote (or Auto) position.



FIGURE 4-6. BATTERY CHARGER

CONTROL RELAY REPLACEMENT PROCEDURE

NOTE: Transfer switches with a controller include two control relays (K1 and K2). Transfer switches without a controller include only one control relay (K1).

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

ACAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery compartment before removing battery cables. Remove the negative (–) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

AWARNING If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

- d. Remove AC power to the automatic transfer switch.
- 2. Remove the transfer switch cabinet door panel.
- 3. Spread the relay clips apart and remove the relay(s) from the relay base(s).
- 4. Install the new relay(s) on the relay base(s), making sure the screw head on the bottom of the relay matches up with the hole in the relay base.
- 5. Make sure the relay clips are securing the relay(s) to the base(s).
- 6. Restore power.
 - a. Reconnect the generator starting battery (negative [+] lead first).
 - b. If there is an external battery charger, reconnect the battery charger to its AC power source.
 - c. Restore AC power to the automatic transfer switch.
 - d. Move the operation selector switch on the generator to the Remote (or Auto) position.



FIGURE 4-7. CONTROL RELAY INSTALLATION

CIRCUIT BREAKER REPLACEMENT PROCEDURE

This procedure is only for RSS transfer switches without a controller.

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

ACAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery compartment before removing battery cables. Remove the negative (-) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

AWARNING If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

- d. Remove AC power to the automatic transfer switch.
- 2. Remove the transfer switch cabinet door panel.
- 3. Remove the hardware securing the bus bars to the circuit breaker.
- 4. Remove the two #8-32 screws securing the circuit breaker to the circuit breaker bracket.
- 5. Remove the circuit breaker.
- 6. Use the two #8-32 screws removed in step 4 to install the new circuit breaker.
- Use the hardware removed in step 3 to reinstall the bus bars. Tighten the bolts to 80 in-lbs (9 N•m).
- 8. Restore power.
 - a. Reconnect the generator starting battery (negative [+] lead first).
 - b. If there is an external battery charger, reconnect the battery charger to its AC power source.
 - c. Restore AC power to the automatic transfer switch.
 - d. Move the operation selector switch on the generator to the Remote (or Auto) position.



FIGURE 4-8. CIRCUIT BREAKER

SIGNAL TRANSFORMER REPLACEMENT PROCEDURE

This procedure is only for RSS transfer switches without a controller.

AWARNING The transfer switch presents a shock hazard that can cause severe personal injury or death. Before beginning installation, remove all sources of AC power. If a generator provides emergency power, move the generator operation selector switch to Stop, disconnect AC line power, disconnect the battery charger from its AC power source, and disconnect the starting battery (negative [–] lead first).

- 1. Remove all sources of power from the transfer switch in the following order.
 - a. Move the operation selector switch on the generator to Stop (Off).

ACAUTION Always disconnect a battery charger from its AC source before disconnecting the battery cables. Otherwise, disconnecting the cables can result in voltage spikes high enough to damage the DC control circuits.

b. If there is an external battery charger, disconnect the battery charger from its AC power source.

AWARNING Ignition of explosive battery gases can cause severe personal injury. Do not smoke or cause any spark, arc, or flame while servicing batteries.

AWARNING Accidental starting of the generator can cause severe personal injury or death due to electrocution or contact with moving parts. Disconnect the starting battery cables, before performing service. Batteries emit hydrogen, a highly explosive gas. Thoroughly ventilate the battery

compartment before removing battery cables. Remove the negative (–) cable (s) first to reduce the risk of arcing.

c. Disconnect the generator starting battery (negative [-] lead first).

<u>AWARNING</u> If the cabinet must be opened for any reason, remove AC power to the automatic transfer switch. If the instructions require otherwise, use extreme caution due to the danger of shock hazard.

- d. Remove AC power to the automatic transfer switch.
- 2. Remove the transfer switch cabinet door panel.
- 3. Unplug the four connectors which connect to the transformer. Take note of how the transformer is installed.
- 4. Remove the two M3 nuts securing the transformer to the side of the cabinet.
- 5. Remove the transformer.
- 6. Use the nuts removed in step 4 to install the new transformer with the same orientation as the old one.
- 7. Plug the four connectors which connect to the transformer.
- 8. Restore power.
 - a. Reconnect the generator starting battery (negative [+] lead first).
 - b. If there is an external battery charger, reconnect the battery charger to its AC power source.
 - c. Restore AC power to the automatic transfer switch.
 - d. Move the operation selector switch on the generator to the Remote (or Auto) position.



FIGURE 4-9. SIGNAL TRANSFORMER

5. Parts Information

This section includes information on replaceable parts used with RSS transfer switches that include a

controller and transfer switches that don't include a controller (see Figure 5-1).



FIGURE 5-1. RSS TRANSFER SWITCH TYPES



FIGURE 5-2. RSS TRANSFER SWITCH WITH A CONTROLLER

RSS Transfer Switch With A Controller

REF NO.	PART NO.	QTY USED	PART DESCRIPTION	REF NO.	PART G NO. US	TY SED	PART DESCRIPTION
1			Transfer Switch Mechanism (Includes Items 2 and 3)	10	323–2170–04	1	Controller Connector, 9 Pin (P3)
	306-5191	1	RSS100	11	323-1678-08	1	Controller Connector, 8 Pin
	306-5192	1	RSS200				(P4)
2	308-1235	2	Limit Switch (ASW and BSW)	12	323-1678-20	1	Controller Connector, 9 Pin
3	319–6882	1	Terminal Cover, Switch				(P5)
			Mechanism	13	300–6588	1	Battery Charger – 2 Amp
4	306-5297	1	Handle, Manual Operation	14	319–6431	2	Bracket, Mounting – Battery
5	332-2370	2	Standoff, Insulated		007 0070	~	Charger Dalau Control
6			Neutral Bus Bar	15	307-3070	2	Relay, Control
	337-3927	1	RSS100	16	307-3076	2	Base, Relay
	337-3982	1	RSS200	17	307-3077	4	Bracket, Relay Clip
7			Lug. Mechanical (Neutral and	18	332-4373-02	1	Terminal Block, 6 Pole
			Mechanical)	19	098-8422-04	1	Label, Terminal Block
	332-3084	9	BSS100	20	332-4144	2	End Cap, Terminal Block
	332-3038	q	BSS200	21	332-4145	3	End Bracket, Terminal
8	332-3647	2		22	300-5965	I	Voltage Sensing (TS1210)
à	002 0017	1	Harness (Includes Items 10	02	210 6001	-	Proclect Controller Mounting
0			11 and 12)	23	000 0600	- 1	Label Customer Connection
	339 4004	1	DSS100	24	090-0092	- 1	Deer Depel Res100
	220 5007	1		20	319-0880	4	Door Door Door
	338-3007	I	n33200	20	319-0894		Door Parier - R33200





FIGURE 5-3. RSS TRANSFER SWITCH WITHOUT A CONTROLLER

RSS Transfer Switch Without A Controller

REF NO.	PART NO.	QTY USED	PART DESCRIPTION	REF NO.	PART NO. U	QTY JSED	PART DESCRIPTION
1			Transfer Switch Mechanism	10	300-6588	1	Battery Charger – 2 Amp
			(Includes Items 2 and 3)	11	319–6431	2	Bracket, Mounting – Battery
	306–5191	1	RSS100				Charger
	306–5192	1	RSS200	12	307-3146	1	Relay, Control
2	308–1235	2	Limit Switch	13	307-3147	1	Base, Relay
3	319–6882	1	Terminal Cover, Switch	14	307-3077	2	Bracket, Relay Clip
			Mechanism	15	332-4373-0	1 1	Terminal Block, 10 Pole
4	306-5297	1	Handle, Manual Operation	16	098-8422-0	1 1	Label, Terminal Block
5	332–2370	2	Standoff, Insulated	17	332-4144	2	End Cap, Terminal Block
0	227 2040	1		18	332-4145	2	End Bracket, Terminal
	337-3942	1	R55100	19	098-8803	1	Label, Customer Connection
7	337-3964	I	Lug Mechanical (Neutral and	20	319-7055	1	Door Panel, Outer
'			Mechanical)	21	319-7056	1	Door Panel, Inner
	332–3084	7	RSS100	22			Circuit Breaker
	332-3038	4	RSS200		320-2473-0	1 1	RSS100
8	332–3647	5	Lug, Ground		320-2473-0	21	RSS200
9	338-5058	1	Harness	23	315-1731	1	Transformer



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6. Wiring Diagrams

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FIGURE 6-3. INTERCONNECTION WIRING DIAGRAM FOR GGDB (ALL SPECS) GENERATORS



FIGURE 6-4. INTERCONNECTION WIRING DIAGRAM FOR GENERATOR SERIES FD, FE, DB, GGHE, AND GGHF



ONAN/CUMMINS GENERATOR SET SERIES GSAA



FIGURE 6-6. INTERCONNECTION WIRING DIAGRAM WITH CONTROLLER FOR GENERATOR SERIES GSAA



FIGURE 6-7. INTERCONNECTION WIRING DIAGRAM FOR GENERATORS WITH POWERCOMMAND 1301 CONTROL (PCC1301)

Generator	Transfer Switch
UTILITY_SENSE_1 TB1-1 > UTILITY_SENSE_2 TB1-2 > TRANSFERSWITCH_CONTROL TB1-3 > B- TB1-4 > SWITCH_POSITION_UTILITY TB1-5 > SWITCH_POSITION_GENERATOR TB1-6 > LOAD_CONTROL_1 TB1-7 > LOAD_CONTROL_2 TB1-8 > RS485_B TB1-10 > B+ TB1-11 >	<pre></pre>
DISPLAY_WAKEUP TB1-12 >	 4 8 4 9 4 9

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FIGURE 6-8. INTERCONNECTION WIRING DIAGRAM WITHOUT CONTROLLER FOR GENERATOR SERIES GSAA

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